

Known problems workarounds

[Problems with Patreon Authorization in-game](#)

[The game is not working when I'm in VR mode](#)

[I can't press the "Play" button in-game](#)

If the workarounds proposed in this document are not working for you, feel free to ask for help in the [#game-help](#) channel on Discord.

Problems with Patreon Authorization in-game

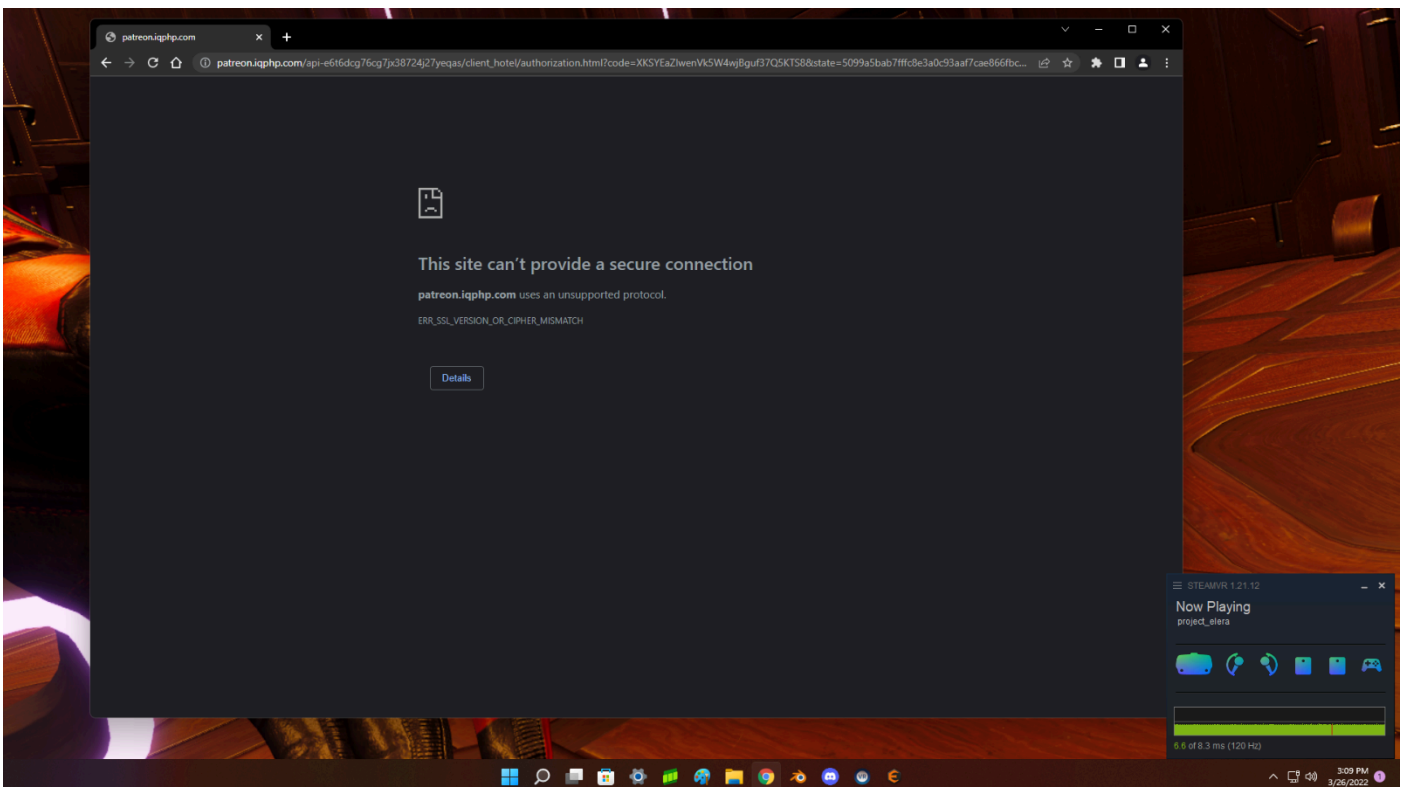
SERVER ERROR

Something went wrong(

404 Not Found

OK

- If you see the above message when you click on the Patreon Authorization button in the game, try to delete the `__data/controller_patreon_connect.xml` file and retry.
- If you get redirected to an errored web page like this:

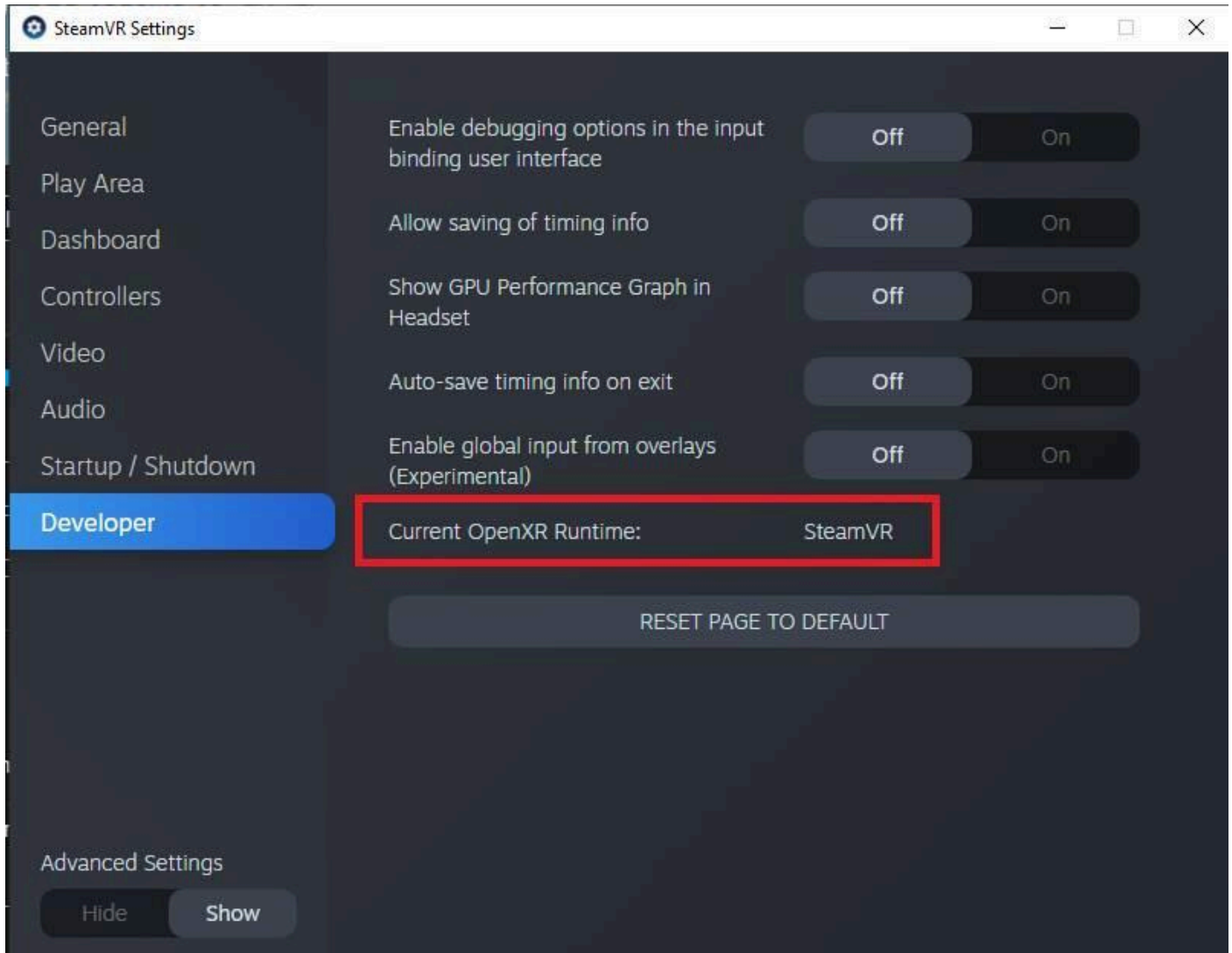


Try to change the URL from **https** to **http**

If nothing happens when you click on the Patreon Authorization button in-game, make sure you already pledged to Elera or your payment is successfully processed.

The game is not working when I'm in VR mode

First, make sure that you have set SteamVR in the SteamVR settings for "Current OpenXR Runtime" like this:



If the problem is still there, try to run the game as administrator (right-click on the .exe then "Run as administrator").

If it's not working, make sure you follow those steps:

- Open Steam
- Go to Library at the top
- Click on Games
- Add non Steam game to my library and add the application (the game from the place you extracted it to)
- Launch SteamVR
- Press the Play button of Project Elera game through Steam

If it's not working, try to restart your computer.

I can't press the "Play" button in-game

- Add an exception in your antivirus for the game.
- try to run the game as administrator (right-click on the .exe then "Run as administrator").

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