



Customer Experience and Feedback Form

We value your custom and appreciate any feedback you can give to help us monitor the quality and effectiveness of the courses and continuously improve our services at London Software Training and London Fields Design School.

Course/s attended: Photoshop introduction to intermediate course

Date/s attended: 23/02/2023 - 24/02/2023

Your name: Bonnie

	Yes/No/not applicable	Comments
Was the pre-course information useful?	Yes	
Were you sent the online links, Zoom log in/ Studio address two days before the course?	Yes	
Did the lecturer introduce her/himself?	yes	
Was everyone invited to introduce themselves?	yes	

	Yes/No/not applicable	Comments
Did the lecturer give a clear course overview, with aims and outcomes?	Yes	
Was there sufficient time spent on each module?	Yes	
Did you feel you and your questions were valued?	yes	He was quick to understand my issues and helped me understand how to resolve them.
Did the lecturer show a good understanding of the application of the learning to different industries? For example, architecture, construction, engineering, design.	Yes	
Was it a welcoming, creative atmosphere?	yes	
What did you enjoy about the course? Learning the shortcuts and using non destructive techniques. These were things I lacked in my skills before. It helped me feel more confident in navigating photoshop and I look forward to learning more in the intermediate unit.		
How could your experience have been better?		
Would you like to leave a message for your tutor? Thank you so much Emmanual. You were attentive and patient teacher and the unit was very enjoyable.		

Thank you for taking the time to give your feedback.