

PRIVACY POLICY

Effective Date: 04/11/2025

This Privacy Policy explains how **Upholstery Steamers** collects, uses, and protects your information.

1. Information We Collect

We may collect the following:

- Name, phone number, email address
- Home address (for service delivery)
- Information submitted through contact or booking forms
- Basic website usage data (via cookies or analytics)

We do **not** collect sensitive personal data such as financial account numbers or government IDs.

2. How We Use Your Information

We use your information to:

- Respond to inquiries and schedule services
- Provide customer support
- Improve our services and website
- Communicate service-related updates

We do not sell or rent your personal information.

3. Sharing of Information

We may share information only with:

- Service providers assisting in operations (e.g., scheduling tools, analytics)
- Legal authorities if required by law

All third parties are expected to protect your data.

4. Cookies & Analytics

Our website may use cookies or similar technologies to understand website traffic and improve user experience. You may disable cookies in your browser settings.

5. Data Security

We take reasonable measures to protect your information from unauthorized access, misuse, or disclosure. However, no online transmission is 100% secure.

6. Your Rights

Depending on your state of residence, you may have the right to:

- Request access to your personal information
- Request correction or deletion
- Opt out of certain communications

To exercise these rights, contact us using the information below.

7. Children's Privacy

Our services and website are not intended for children under 13. We do not knowingly collect information from children.

8. Changes to This Policy

We may update this Privacy Policy periodically. Updates will be posted on this page with a new effective date.

9. Contact Us

For questions about this Privacy Policy, contact:

Email: support@upholsterysteamers.com