

ESTABLISHMENT OF REFERRAL SYSTEM

A Referral System is a cooperative scheme of duty-bearers and stakeholders working to protect and promote the human rights of VAW victim-survivors to ensure that necessary services are extended by a referral network composed of agencies, organizations and institutions. If a referral system is not in place, the barangay is urged to set one up, with the following steps in mind:

1. Conduct an initial review of potential partners and service providers;
2. List down possible partners;
3. Visit their offices to discuss ways of working together;
4. Invite them to a meeting or forum to discuss how the referral system will be operationalized;
5. Ask any government agency that provides anti-VAW services, particularly the MSWDO, to organize a meeting with other agencies providing services to VAW clients to talk about putting up a network of VAW referrals; and
6. Establish a formal partnership through a memorandum of agreement (MOA) or memorandum of understanding (MOU) which aids in building cooperative ties between agencies, includes detailed responsibilities of the LGU and participating agencies, and specifies particular services or programs; and
7. Maintain a directory of all agencies and organizations which VAW victims-survivors can be referred to for needed services.

Further, the following are the list of relevant stakeholders in a referral system and network that can provide services beyond the capacities of the Barangay VAW Desk:

| Type of Assistance/Service | Stakeholders                                                                                                                                                                                                                                                                  |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Protection Services        | <ul style="list-style-type: none"><li>• Barangay Officials</li><li>• Philippine National Police-Women and Children Protection Desk (PNP-WCPD)</li><li>• PNP-Scene of the Crime Operatives (SOCO)</li><li>• National Bureau of Investigation (NBI)</li></ul>                   |
| Temporary Shelter Services | <ul style="list-style-type: none"><li>• Department of Social Welfare and Development (DSWD)</li><li>• Non-government organizations (NGOs)</li><li>• Religious organizations</li><li>• LGUs</li></ul>                                                                          |
| Legal Assistance           | <ul style="list-style-type: none"><li>• Public Attorney’s Office (PAO)</li><li>• Prosecutor’s Office</li><li>• Local Chapter of the Integrated Bar of the Philippines</li><li>• Legal NGOs /Alternative Law Groups, Inc.</li><li>• Commission on Human Rights (CHR)</li></ul> |
| Psycho-Social Services     | <ul style="list-style-type: none"><li>• Provincial/City/Municipal Social Welfare and Development Office (P/C/MSWDO)</li><li>• Counsellors</li><li>• Therapists</li><li>• Social Workers</li></ul>                                                                             |

| Type of Assistance/Service                       | Stakeholders                                                                                                                                                                                                                                                                     |
|--------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                  | <ul style="list-style-type: none"><li>• DSWD</li></ul>                                                                                                                                                                                                                           |
| Medico-Legal Services                            | <ul style="list-style-type: none"><li>• Government-run hospitals</li><li>• NBI</li><li>• PNP-Camp Crame Crime Laboratory</li></ul>                                                                                                                                               |
| Medical Services                                 | <ul style="list-style-type: none"><li>• Barangay health stations</li><li>• Rural health units/main health centers</li><li>• District hospitals</li><li>• Provincial hospitals</li><li>• Private clinics or hospitals</li><li>• Lying-in facilities for abused pregnant</li></ul> |
| Livelihood Development and Employment Assistance | <ul style="list-style-type: none"><li>• Technical Education and Skills Development Authority (TESDA)</li><li>• NGOs providing livelihood assistance/ training</li><li>• LGUs</li></ul>                                                                                           |
| Other VAW-related services                       | <ul style="list-style-type: none"><li>• Academic institutions</li><li>• Faith-based organizations</li><li>• Crisis Centers/NGO organizations</li><li>• Private corporations</li></ul>                                                                                            |