UX DESIGN USER TESTING DOCUMENTATION

User Testing #1 (Lo-fidelity Prototype)

Link :https://xd.adobe.com/view/30b8860a-fa33-4fdb-90b9-2a441675f23b-65eb/?fullscreen&hints=off

Participants : Chelsea, Ricky, Jason

Video: https://drive.google.com/drive/folders/1IyMziFnvWt2ySbP3FrKWc5yeHKl8uqp2

Feedback from participants

Home
Put Tournaments in the HomePage slideshow

Community - Friends :
Add Filter: Games

Team - Create Team:
Lacking team biography

Forum - Creators:
Creators can be changed to games

Feedback by ESPL should not be in forum.

Profile :
Confused about my social networks.

Participant : Aditya

Video :

https://drive.google.com/drive/folders/1jFVuPXmexmMU-1PuNKIU_C9FyC4_yKAw

Feedback from participant

Team Finder - Create Team :
Privacy Settings 3 options:
1. Group is private (only leader can invite you)
2. Players request to join team
3. Group is free for all / leaders can invite anyone.

Team Profile - Team Members :
Put the roles of each members.

Community :
Community is only for forum but I would suggest you put **Friends and Team in the profile section as well because it's unusual to put it in Community.**

Community-Forum :
Make the size of the filter smaller. Make the filter fixed position

News :
Add button to save news (this is useful when a user thinks a news is important and they can save it to read it again) and then you can check it in profile section.

Participant : Joseph

Video :

https://drive.google.com/drive/folders/1jFVuPXmexmMU-1PuNKIU_C9FyC4_yKAw

Feedback from participant

Tournament Finder - Overview
1. Tournament Finder - Overview button is not necessary (Can click on the whole box/block)

Gaming Location - Overview

1. Put the name of the location after the photo carousel
2. 'Similar Locations' below 'Reviews'

Gaming Location - Overview
1. Forum - General Discussion - Title might be longer

Community - Friends - Find Friends
1. Search Bar not on the filter

Team Profile
1. Instead of Full name put the Role of the member

Participant : Darrel

Video :
https://drive.google.com/drive/folders/1jFVuPXmexmMU-1PuNKIU_C9FyC4_yKAw

Feedback from participant

Tournament finder
1. Make the whole part of tournament information clickable for overview

Messenger
1. add a close button in the messenger pop up

Create a discussion page
1. could be better, make the whole page be able to be viewed without scrolling.

Profile
1. Make information about what games the user plays and what roles they have be seen easily.

Matches
1. Instead of button, make the whole part of information clickable

Team statistic
1. To have individual performance statistics, and have information of ability from each player.

User Testing #2 (High-fidelity Prototype)

Link :https://xd.adobe.com/view/30b8860a-fa33-4fdb-90b9-2a441675f23b-65eb/?fullscreen&hints=off

Participants : Chelsea and Ricky

Video :
https://drive.google.com/drive/folders/1jFVuPXmexmMU-1PuNKIU_C9FyC4_yKAw

Feedback from participant

Tournament finder

No comment. Task done easily.

Team finder

Pop up requests to join a team is unnecessary. It would be better if when we click, it would pop up to the team profile so that users can see the team profile before deciding to join the team.

Gaming Location

No comment. Task done easily.

Forum

Layout is simple and good. Task done easily.

News

News layout good. Task done easily.

Passport

Well-rounded profile. Gaming passport is good, it has lots of information that gamers want to know.

Video :

<u>Feedback from participant</u>

Tournament finder
It's very direct. It doesn't take much click to do the task.

Team finder
It's very clear. And the layout is very clean. Enough information of all the things that the user wants to know about, which is very good.

Gaming Location
It's okay to have the option for the user to show on map or not. And it is clear that, after you click the 'show on map' button it asks to go to privacy settings, and it is good to do that.

Forum
There's no difficulty in finding the forum. The categories and 'start a discussion' button stands out so it is very direct.

News
It's very nice. Based on the hierarchy, it is very neat. It doesn't look boring. It's good to have news suggestion for user to see other news.

Passport
It's very detail and direct.

Tournament finder
It's quite clear

Team finder
Quite clear, everything very clear

Gaming location
wasn't sure with the term gaming location that it was the same as gaming cafes

Forum discussion
The layout is simple, clear and neat

News
The layout is nice.

Gaming passport
The layout's alright.

Everything's very upfront, the nav bar is clear, layout is neat.

Participant: Joseph