

FAMILY TRIP TERMS AND CONDITIONS

Bookings , Prices, Discounts and Payments

Your registration is confirmed on receipt of your requisite registration fee and completed application form.

Upon receipt, we will send you a booking confirmation. If you believe that the details on the booking confirmation (or any other documents) are erroneous, you must advise us immediately as changes cannot be made after 10 days. We will not be responsible for any loss or agree to any compensation if we are not notified of any inaccuracies in any document within **ten days** of receipt.

Prices

All prices that we advertise are correct at the date published, and our prices are updated regularly.

Non Visa participants:

If you don't require a visa (You have an American/European Passport) or a Schengen visa

Your all inclusive cost registration + trip is **€4700** for each child and **€4800** per adult.

Your registration **(€150/participant)** is non refundable.

You will be contacted after your registration with another payment link for your balance.

Discounts

If you don't require a visa and are able to complete your payment by 15th May 2025, you can benefit from the €100/participant early bird discount.

Enter the Early bird discount code : **T100** in your trip balance payment link

If you are 4 or more on your group, you can benefit from an additional discount of €50 off per participant

Enter the bulk discount code : **4More** in your trip balance payment link

Visa participants:

If you require a visa

Your all inclusive cost registration + visa processing + trip is **€4900** for each child and **€5000** per adult.

Your registration and visa fees (**€200/participant**) are non refundable.

You will receive an instalment payment link.

Discounts

If you are 4 or more on your group, you can benefit from an additional discount of €50 off per participant

Enter the bulk discount code : **4More** in your trip balance payment link

Balance Payments

Full Payments must be received by 31 July. We accept up to 3 installments.

Passport and Visa Formalities

Please visit our [visa page](#) to find out about the visa requirements

Health Requirements And Insurance

The trip cost includes the cost of insurance which has coverage for trip cancellations, medical emergencies, travel delays, and lost luggage.

If you or any member of your party has any medical problem or disability which may affect the trip arrangements of that person, please tell us before you confirm your booking, so we can advise as to the suitability of the chosen trip. If we feel unable to properly accommodate the needs of the person concerned, we must reserve the right to decline/cancel their reservation. We will not be liable for any loss arising from your failure to inform us about any medical problem, disability or special need which might affect your enjoyment or participation on your trip.

We must be informed either at the time of registration, or as soon as possible thereafter, of any adult who is, or becomes, pregnant and who at the time of travelling will be post 28 weeks pregnant. After this point some carriers may refuse travel or will require a relevant medical certificate that confirms the guest has medical approval for flying.

Security Measures

General

Risk Assessment – Our comprehensive risk assessment has identified potential risks, their levels and appropriate contingency plans .

Itinerary & Contact Information – You will receive the final itinerary and contact info before the trip

Grouping & Supervision – Each participant is assigned to a group a designated staff responsible for each group.

Transportation Security

Reliable Transport – We only use licensed and reputable transportation providers.

Seat Belt & Safety Rules – We ensure seat belts are used where available and brief participants on travel safety.

Emergency Preparedness – We have a first-aid kit on board, and ensure the driver is aware of the trip's details and emergency protocols.

At the Destination

Headcounts & Check-ins – We conduct regular headcounts, especially before departure.

Emergency Meeting Point – We establish a designated location for regrouping in case of separation.

First Aid & Medical Needs – We carry a first-aid kit and ensure at least one chaperone has basic first-aid training.

We address allergies or medical conditions on our registration form.

Security Briefing – We instruct participants on safety measures, emergency exits, and behavior expectations at the location.

Communication & Emergency Protocols

Emergency Contacts – All supervisors have a list of participant emergency contacts and know local emergency numbers.

Mobile Phones & Radios – We ensure we have a reliable communication system among chaperones.

Incident Response Plan – We have established procedures for lost students, medical emergencies, and other unexpected incidents.

Conduct And Behaviour

When you book with us, you accept responsibility for any damage or loss caused by any member of your party.

We expect all clients to have consideration for other people. If in our reasonable opinion, you or any member of your party behaves in such a way as to cause or be likely to cause danger, upset or distress to any third party or damage to property, we reserve the right to immediately terminate the trip of the person(s) concerned.

Management, Mind Your Language International

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