

## Segment Hike Program Cancellation Policy

### Cancellations and Refunds

To cancel your registration for this trip, you must notify the Tahoe Rim Trail Association (TRTA) directly by email at [info@tahoerimtrail.org](mailto:info@tahoerimtrail.org). The cancellation fees are:

TIME OF YOUR CANCELLATION:	CANCELLATION FEE:
46 or more days prior to the trip start date	20% of Program Fee
31 - 45 days prior to trip start date	50% of Program Fee
Cancellations within 30 days of the start date, no-show, injury/illness or you remove yourself from the program for any reason after it begins	No Refund

Due to the physical demands of hiking the Tahoe Rim Trail and group management, you are required to hike at an average pace of 2.5 mph, including breaks throughout each hike. If you cannot reasonably meet this requirement in the judgment of the Tahoe Rim Trail Association (TRTA) Guides/Staff, you will be removed from the program without eligibility for a refund.

TIME OF CANCELLATION BY THE TRTA:	CANCELLATION FEE:
The TRTA denies your final approval during the registration period	\$100 Registration Fee
TRTA Guides/Staff removes you before or during the trip for any reason, e.g., not following protocols, lack of conditioning, inappropriate behavior, etc.	No Refund

### Force Majeure

The TRTA reserves the right to cancel all or a portion of a program for force majeure or any other circumstance beyond our control, e.g., severe weather, fire, pandemic, etc. If the TRTA cancels the entire program before the start date, registered participants at the time of cancellation will receive a refund less the \$100 registration fee and credit card processing fees accrued. If the TRTA cancels the program after it begins, the remaining participants will receive a refund of \$100 per full day not hiked. Alternatively, you can donate these funds to the TRTA, a 501c3 non-profit. You will receive a detailed donation letter for tax purposes.

If you cancel your participation in one or more segments, you are responsible for making up the segment if you desire.