

## **Privacy Policy**

Welcome to the Samata Nagari Sahakari Patsanstha Kopargaon Mobile App's Privacy Policy. We prioritize the protection of your personal information and are committed to ensuring your privacy. This policy outlines how we collect, use, and safeguard your data when you use our mobile app services. By accessing and using our apps, you agree to the terms outlined in this policy.

### **Preamble**

**"Samata Nagari Sahakari Patsanstha Kopargaon", 'Samata Marg Kopargaon.,**has been registered under Section 9(1) of the Maharashtra Co-operative Societies Act, 1960 (Maharashtra Act No. 24 of 1961). The registration number of the society is **ANR/KPG/RSR/(CR)/651/86.**

"This Mobile app Privacy Policy ("Policy") applies to users of mobile apps with "Samata Nagari Sahakari Patsanstha Kopargaon" in any mobile application that we own and control. In this Policy, the term 'Samata Nagari Sahakari Patsanstha Kopargaon refers to our affiliates or subsidiaries. This Policy describes how the mobile application collects, uses, and shares information from or about you, and explains how the information may be shared or used."

### **Contact List :**

The App requests permission to collect your contact list to facilitate mobile recharge services for friends and family. This enables the automatic detection of reference information from your contact list during runtime, making it convenient to recharge mobiles and make bill payments for your contacts.

### **1. Storage :**

Mobile Banking App accesses the Internal Storage of the user to store Documents such as mini statement & QR code image.

#### **- Image Data**

**Collection:** Our app collects QR code images from your device's camera or gallery to facilitate UPI payments.

**Purpose:** We use this image data exclusively to extract payee information from the QR code for processing the payment.

**Storage:** QR code images are temporarily stored on your device to complete the payment transaction and are deleted immediately afterward.

**Sharing:** We do not share QR code images with any third parties.

#### **2. Device Id :**

Purpose: Device Authentication

Usage: Device ID is employed for security purposes, specifically for device authentication. This helps in registering and identifying the device securely within the system.

#### **3. Camera :**

For the convenient Scan and Pay facility, we request access to your device's camera. This permission allows you to scan QR codes effortlessly, ensuring a secure and efficient payment process, also the camera maybe used to take pictures of documents or mortgages.

#### **4. Location:**

App utilizes location permission to enhance security and prevent fraud. This feature ensures user safety and facilitates geo coordinate based login process.

#### **6. Voice Command:**

App provides the option to use mobile app services through voice commands. We use voice recognition technology solely for this purpose, ensuring a hands-free and accessible banking experience. Your voice data is processed securely and is not shared with external parties.

#### **Log Data**

App may collect log data for analytical purposes, helping us improve the app's performance and user experience. Log Data may be used for debugging and security checking of our app. This information may be used by our developers to identify and resolve technical issues and failures. Log data does not personally identify you.

#### **Children's Privacy:**

Usage of Mobile app is not allowed to the children under the age of 18 and use of our Platform is available only to persons who can form a legally binding contract. If you are under the age of 18 years then you must use the Platform or services under the supervision of your parent, legal guardian, or any responsible adult.

#### **Data Sharing**

We do not sell or trade your information to third parties. We may share your necessary information with third party API service providers to enhance user experience and provide you advanced services or as required by law.

## **Security Measures**

We take appropriate measures to protect your information from unauthorized access, alteration, disclosure, or destruction.

## **Service Providers**

Samata Nagari Sahakari Patsanstha Kopargaon, collaborates with trusted service providers to enhance its operations. These partners play a crucial role in efficiently delivering a range of services on behalf of Samata Nagari Sahakari Patsanstha Kopargaon.

## **Ownership and Data Processing Rights**

Mobile app is owned by Samata Nagari Sahakari Patsanstha Kopargaon. Samata Nagari Sahakari Patsanstha Kopargaon has got this app developed & published by Netwin Systems & Software (I) Pvt Ltd. It is essential to clarify that Netwin does not hold any rights over data processing, storage, or control within the mobile app.

All user data collected, processed, or stored within this mobile app is the sole responsibility of Samata Nagari Sahakari Patsanstha Kopargaon. Any data processing activities and storage of data are fully controlled by Samata Nagari Sahakari Patsanstha Kopargaon.

## **Changes to this Privacy Policy**

We reserve the right to modify this Privacy Policy at any time. Changes will be effective immediately upon posting on our website/ app/ play store. We encourage you to review this Privacy Policy regularly for updates.

## **Contact Information**

If you have any questions or concerns about this Privacy Policy, please contact us at

Contact Person Name: Yogesh Balasaheb Asane

Designation: General Manager (EDP Department)

Phone Number:+919209181696

Official Email ID: [software@samatapat.net](mailto:software@samatapat.net)

By using our mobile app, you agree to the terms outlined in this Privacy Policy. If you disagree with our mobile app privacy policy please uninstall and stop using the app.