



Barista Classes

Cancellation & Reschedule Policy

Cupping to Know Better Your Espresso | \$200 | 3 Hours

At Cuela, we design every class to deliver an exceptional experience. Because we limit enrollment to ensure quality, each reserved spot has real value. We ask that you read and respect this policy before completing your registration.

Refund & Reschedule Schedule

Timeframe	Refund / Reschedule	Fee
7+ days before class	Full refund OR free reschedule	No fee
3–6 days before class	50% refund (\$100) OR one free reschedule	No fee
48 hours or less	No refund. Reschedule available.	\$50 reschedule fee
No-show	No refund. No reschedule.	—

Substitutions

Can't make it? You may send someone in your place — no problem.

- Notify us at least 24 hours before the class.
- Send the substitute's full name and contact info to enio@cuela.coffee.
- No additional charge for substitutions made within this window.

How to Cancel or Reschedule

All requests must be submitted in writing:

- Email: enio@cuela.coffee
- Subject line: "Cancellation – [Your Name] – [Class Date]"
- Requests are processed within 24 business hours. Reschedules are subject to availability.

Reschedule Terms

- Each registration allows a maximum of one (1) reschedule.
- Rescheduled classes must take place within 90 days of the original class date.
- If the rescheduled class is also missed, no further accommodations will be made.

Class Cancellation by Cuela

In the unlikely event that Cuela cancels a class:

- You will receive a full refund or priority enrollment in the next available session.
- We will notify you as early as possible via email.

By completing your registration, you acknowledge that you have read, understood, and agreed to this cancellation policy.

Questions? enio@cuela.coffee | cuela.coffee