Samantha Carton

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Skills and Achievements

Report editing experience
Workflow optimization
Educator experience
RN Manager Experience
Oncology Certified Nurse
Oncology Nurse Navigator Experience

Professional Experience

Novice Freelance Health Content Writer, August 2024- Present
Self Employed, Vibrant Venturer LLC

- Conduct thorough research on various health topics to create accurate, engaging content.
- Develop SEO friendly content to increase online engagement.
- Collaborate with clients to understand their needs and deliver tailored content within an agreed upon timeline.

Care Team Nurse Manager, January 2022-Present
Alight HealthCare Navigation Department/Remote

- Conduct meticulous reviews of physician reports, ensuring accuracy and clarity through detailed validation and editing. Leveraged extensive oncology expertise and nursing background to produce high-quality, tailored reports for each participant.
- Serve as a liaison among care teams, medical experts, and patients, facilitating both written and video second opinion consultations.
- Perform comprehensive case management, including triaging patient medical records to match individuals with the most suitable specialist for remote medical opinions, enhancing the relevance and effectiveness of consultations.
- Collaborate on designing and implementing Care Team workflows and contributed to the training and development of new team members.
- Manage administrative responsibilities for coordinating and overseeing our CLL specialty program, ensuring smooth operation and alignment with organizational objectives.

Oncology Nurse Ally, May 2021-January 2022
Alight HealthCare Navigation Department/Remote

- Build rapport with individuals seeking support, providing comprehensive guidance and empowering them with the knowledge needed to make informed medical decisions.

- Conducted thorough assessments to identify opportunities for enhanced support throughout the patient's healthcare journey, utilizing a conversational and empathetic approach.
- Guided patients through their diagnosis and treatment options by answering questions and leveraging relevant clinical experience and knowledge to clarify complex information.
- Participated in physician conference calls, documenting discussions to ensure accurate and complete records for ongoing patient care and follow-up,
- Contributed to the development and maintenance of policies and procedures, ensuring best practices and consistency in remote healthcare navigation.

Oncology Service Line Clinical Nurse Educator, February 2020 to May 2021
UCHealth Cancer Care and Hematology/Fort Collins, CO

- Collaborated with managers and staff to assess the learning needs and competencies of clinical staff.
- Designed, delivered, and assessed learning activities and curriculums related to clinical competencies, departmental/organizational policies, regulatory requirements, and the use of clinical information technologies.
- Served as a consultant/mentor for clinical staff in areas of program development, clinical practice, and professional development.
- Participated in the development, coordination, and delivery of new clinical staff orientation and education activities.

Oncology Abstractor, September 2017 to February 2020
Flatiron/New York, NYC

- Used oncology expertise and experience to abstract data per policies and procedures provided by Flatiron.

Oncology Nurse Navigator, February 2017 to February 2020
UCHealth Cancer Care and Hematology/Fort Collins, CO

- Oncology Nurse Navigator for GI, Head and Neck, and Lung malignancies
    - As an ONN, it was an expectation that we be the expert on the disease site and a resource to the patient. To do so I would use NCCN guidelines, constantly research, and ask appropriate questions.
    - Participated in planning and implementation of new or improved programs and processes within the cancer service line, including Lutathera process planning, improved survivorship care plan delivery, collaborated with providers and leadership in coordination and planning of our new Thoracic Multidisciplinary Clinic.
- Patient and family educator, advocate, and resource
    - Took notes for the patient during their initial visit.
    - Explained pathology reports and imaging results once the patient had been notified of diagnosis.
    - Ensured the patient and family members understood the diagnosis, including stage of disease, and treatment options available after their initial

visits.
    - Ensured the patient is an active part of the shared decision-making process.
- Coordinated care.
- Be aware of and advocated for support services within the practice or near the patient to be proactive in minimizing the impact treatment can have on quality of life.
- Collaborated with multi-disciplinarians to provide safe and effective patient care.
- Documented according to clinic guidelines.
- Data entry to measure and hold accountable the navigation program and improve the implementation of survivorship care plans; participated in AONN study to measure value of navigation program.
- Workflow optimization.

Registered Nurse Manager, August 2016 to February 2017
NCMC Medical Oncology Department/Greeley, CO

- Patient and family education
- Symptom management
- Accessed implanted ports, performed venipuncture.
- PICC dressing changes.
- Chemotherapy/biotherapy infusions
- Blood transfusions
- Focused assessments
- Oversaw the operation of the unit.
- Provided clinical support for patients and staff.
- Facilitated unit meetings/shared leadership.
- Functioned as a role model, led by example.
- Assisted in creating a positive work culture with a focus on learning and providing best practice for patients.
- Round on staff and patients to ensure quality provision of care.
- Ensured optimal productivity for the department.
- Provided daily operational resource management including staff, supplies, and equipment.
- Big picture attitude

Registered Nurse, October 2015 to May 2016
Mid-Illinois Hematology and Oncology Associates/Normal, IL

- Performed venipuncture, access implanted ports.
- Educated patient and family to understand condition, medications, and self-care skills.
- Developed nursing plan of care based on assessment data.
- Modified treatment dosage by assessing patient, assessing labs, consulting physician and treatment plan.
- Infusion therapy of chemotherapy and biotherapy
- Documented according to clinic guidelines.

Charge Nurse, December 2013 to October 2015
Advocate Bromenn Medical Center/Medical Oncology Specialty Unit/Normal, IL

- Collaborated with multi-disciplinarians to provide safe and effective patient care.
- Charge Nurse; Acted as a visible leader within the unit and hospital.
- Oversaw admissions and discharges when within the Charge Nurse role.
- Managed direct patient care.
- Communicate patient information to other staff members.
- Delegated work effectively
- Responded quickly to emergency situations.
- Provided compassionate care to ALL patients.
- Ability to coordinate multiple tasks simultaneously.
- Committed to both personal and professional development.

Registered Nurse, August 2012 to November 2015
Hopedale Medical Complex Surgical Department/Hopedale, IL

- Prepared charts which included reviewing pre-operative testing and communicating with the anesthesiologist and surgeon any abnormal results
- Prepared patients for their surgical procedures, which included IV insertions, obtaining vital signs, assessments, and pre-operative education.
- Received patients post PACU recovery, assessing them for possible complications, and discharging them once they are stable and ready to return home.
- Educated the patient prior to procedures.
- Circulated the operating room during surgical procedures.
- Recovered the patient in the PACU when the operation is complete and monitor them until discharge.

Medical Assistant, December 2005 to August 2012
Hopedale Medical Complex Medical Arts Physician Office/Hopedale, IL

- Updated records for accuracy
- Measured vital signs.
- Phlebotomy
- Administered injections when ordered by the physician.
- Triaged phone calls
- Assessed and reported medical history of the patient along with home medications.
- Notified clients of test results after physician review and educate on interventions prescribed.
- Scheduled referrals per provider request

Medical records clerk/Medical Assistant, March 2004 to December 2005
Illinois Center for Pain and Rehabilitation/Pekin, IL

- Started in the medical records department pulling charts for physicians and filing them away, copying medical records.
- Later offered the opportunity for on-the-job training to work as a medical assistant.
- Measured vital signs.
- Phlebotomy
- Assisted the physicians in minor office procedures.

Education

Bachelor of Science in Nursing, August 2012
Methodist College Peoria, Illinois