

# Setting up Okta Verify Desktop




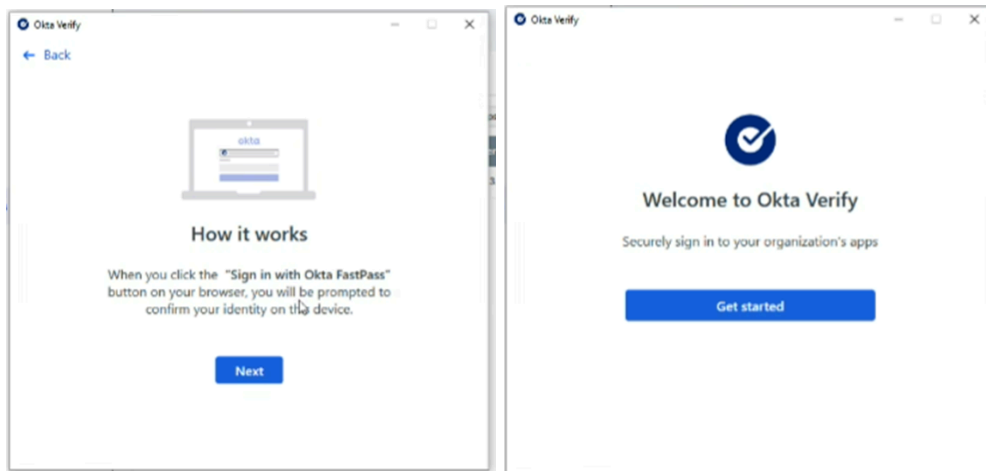
Follow the setup instructions below unless you already have Okta Verify Desktop configured with Windows Hello.

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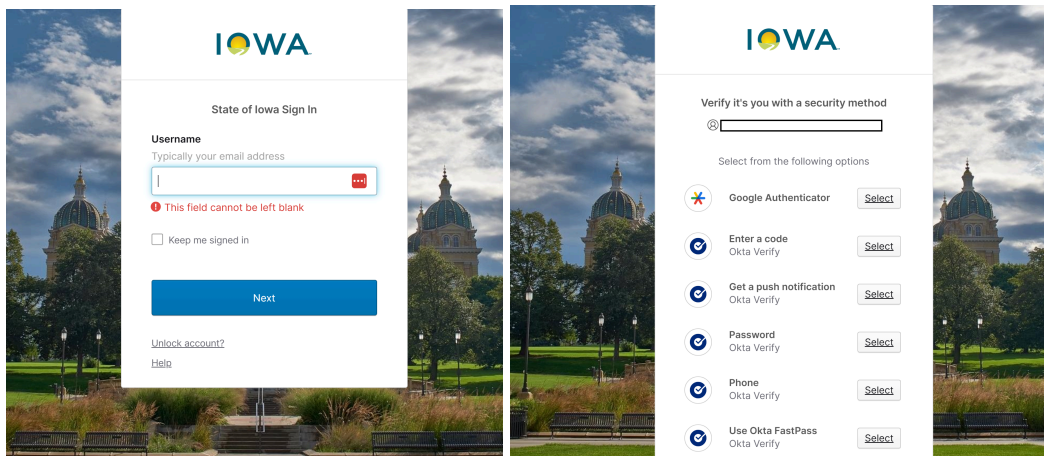
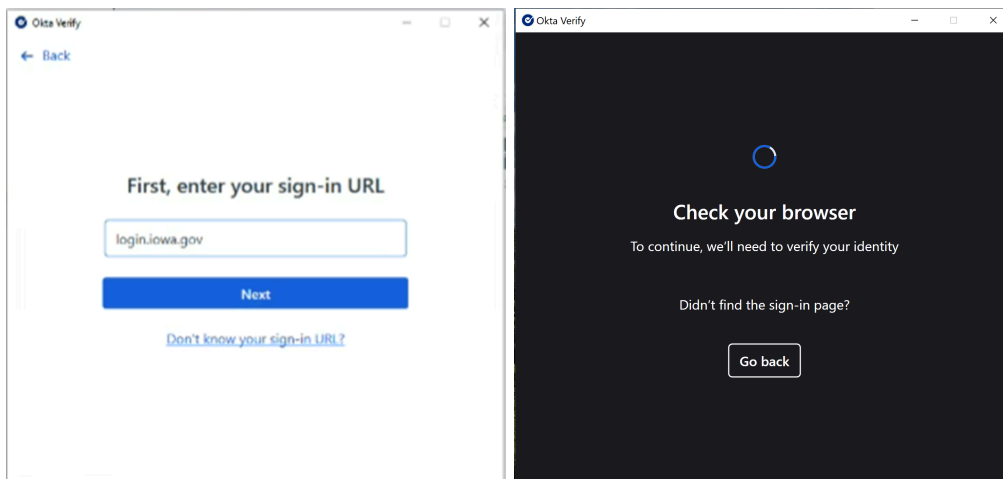
## Setup Instructions

Once Okta Verify is installed you should now be able to perform these steps to set it up.

1. Open the Okta Verify app on your computer. On a Windows PC go to the start menu and find "Okta Verify" and single left click to open. Another way to open it is by double left clicking the Okta Verify shortcut icon on your desktop if it exists. If the app is already open you can also find it by going to the task bar and select the  icon by single left clicking it.
2. Press the "Get Started" button found in the middle of the screen then press the "Next" button on the "How it works" screen.

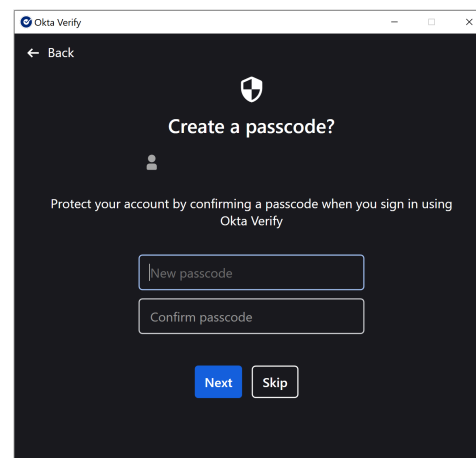


3. Type in "login.iowa.gov" in the "First, enter your sign-in URL" text box and then press the "Next" button. Okta Verify will quickly change to the "Check your browser" screen and will open a browser window where you will be asked to login. Enter your username (email) then press the "Next" button and then select "Password" and press the "Select" button. Once you enter your password correctly you may also be asked to select another security method. Choose whichever one you wish.



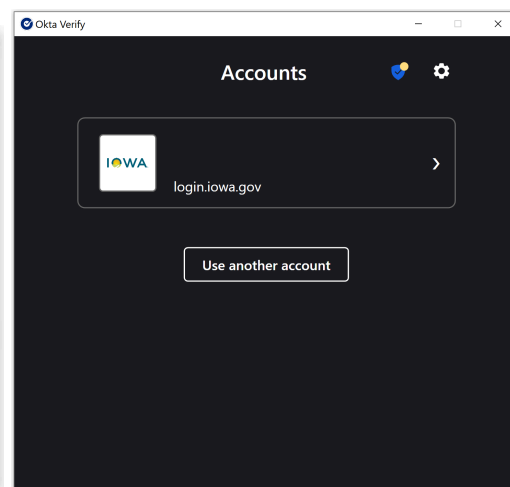
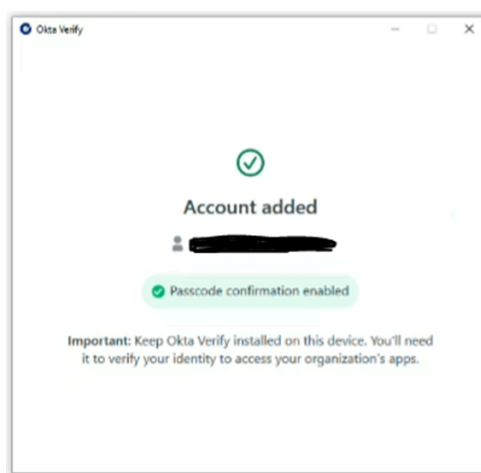
4. If you successfully complete all required security methods the browser should say “Your identity is verified. You can close this browser tab”. You should then see the Okta Verify app once again and it should be asking you to “Create a passcode”. Type in a minimum of 8 characters in both text boxes making sure they match then press the “Next” button. **DO NOT PRESS THE SKIP BUTTON!**

**Your identity is verified**  
You can close this browser tab

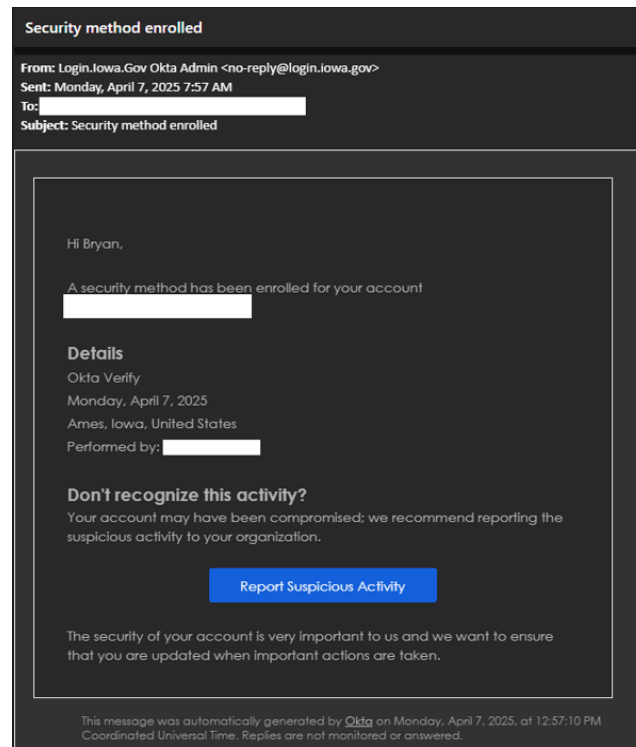


The image shows the Okta Verify app interface for creating a passcode. At the top, there is a 'Back' button. Below it is a shield icon and the text 'Create a passcode?'. A small person icon is shown below the text. The instruction reads: 'Protect your account by confirming a passcode when you sign in using Okta Verify'. There are two input fields: 'New passcode' and 'Confirm passcode'. At the bottom, there are two buttons: 'Next' (highlighted in blue) and 'Skip'.

5. If the passcode is accepted then you should get a message that will show very quickly that says “Account added”. After that Okta verify should show your name and email address along with “login.iowa.gov” showing you that your account is fully set up.



**Congratulations!** Okta Verify has now been set up successfully on your Desktop. You may get an email with the subject “Security method enrolled” from “no-reply@login.iowa.gov”. You do not need to do anything with this email and it is just letting you know that you successfully set up your account in Okta Verify.



If you are interested in how to use Okta Verify on your Desktop check out the following guide. [How to use Okta Verify Desktop](#)

For more help and information regarding Okta Verify please check out the following documentation. <https://help.okta.com/eu/en-us/content/topics/end-user/ov-overview.htm?cshid=csh-user-ov-overview>

If you still need help please open a support ticket. <https://help.iowa.gov>