



Accessing the Bryan Health Network Remotely

A new process for accessing the Bryan Health network (e.g., Epic, PACs, physician portal, etc.) remotely is now available. The process provides stronger security to the Bryan Health network by utilizing a new two-factor authentication method. The two-factor authentication method has recently become an industry standard, yet still remains simple and easy for you to use.

If you have questions, contact the 24/7 Bryan Health Service Desk at 402-481-8960.

Detailed instructions and Frequently Asked Questions are listed below:

Download and install the Imprivata ID app on your mobile device.

You do not need to complete this step if you already have the Imprivata ID app installed on your mobile device.

Imprivata ID is an app that needs to be installed on the mobile device you will have with you when you access the Bryan Health network remotely. Imprivata ID allows you to access the Bryan Health network securely by acting as your secondary authentication method when you are logging in.


Steps to download and install the Imprivata ID app:

1. Download the Imprivata ID app from your mobile device's app store.



Imprivata ID
Medical

2. Once downloaded, open the Imprivata ID app and answer the questions that appear in the app as follows to complete installation. ***Depending on your mobile device type, you may or may not receive all of the questions listed below.***



Fast Access

Verify your identity with a simple tap

Turn on **Notifications** to get Fast Access

Turn on

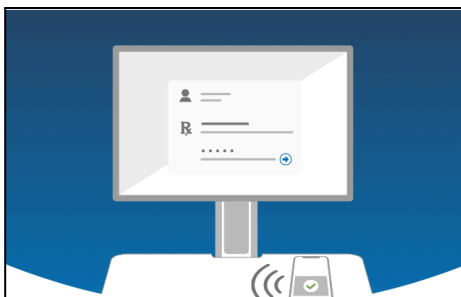
[Not now](#)

Subject to availability

"Imprivata ID" Would Like to Send You Notifications

Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.

[Don't Allow](#) **Allow**



Simplified E-Prescribing

Securely sign electronic prescriptions without picking up your phone

Turn on **Bluetooth Access, Location, and Notifications** to get Simplified E-Prescribing

Turn on

[Not now](#)

Subject to availability

"Imprivata ID" would like to make data available to nearby Bluetooth devices even when you're not using the app.

We will only use Bluetooth for Simplified E-Prescribing if it is available in your facility.

Don't Allow [OK](#)

Allow "Imprivata ID" to access your location?

We will only use your location to activate Simplified E-Prescribing if it is available in your facility.

[Only While Using the App](#)

[Always Allow](#)

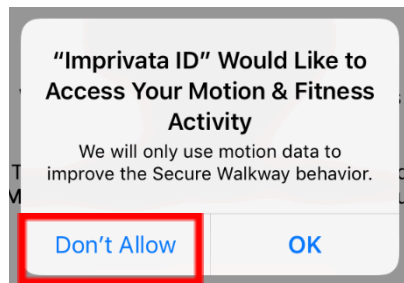
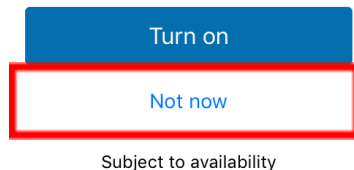
Don't Allow



Automatic Signout

Walk away and your workstation locks automatically

Turn on **Bluetooth Access, Location, and Motion & Fitness** to get Automatic Signout



Enroll your mobile device with the Bryan Health network.

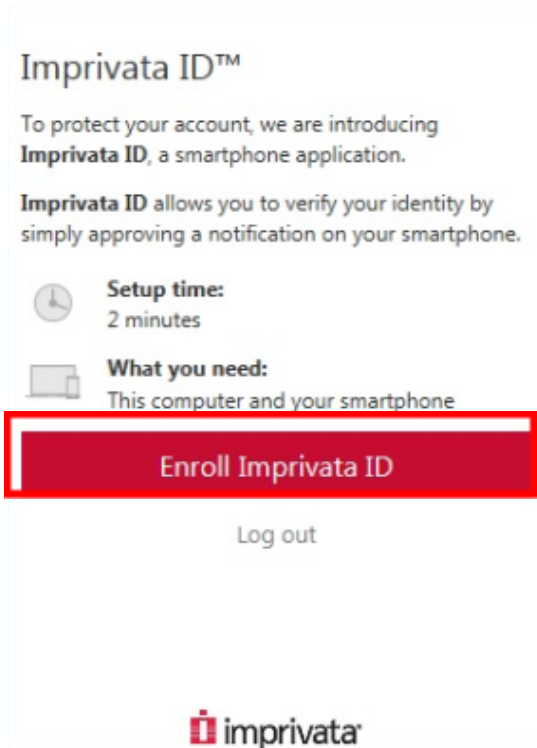
You do not need to complete this step if you already have the Imprivata ID app and have enrolled your mobile device with the Bryan Health network.

Now that you have downloaded and installed the Imprivata ID app on your mobile device, you must enroll your mobile device with the Bryan Health network. This must be completed on your computer or tablet outside of a Bryan Health entity (e.g., at home or in your office).

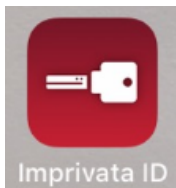
Steps to enroll your mobile device with the Bryan Health network:

1. On your computer or tablet, open a web browser (e.g., Internet Explorer, Google Chrome) and navigate to myaccess.bryanhealth.org. *Tip: Save this website as a favorite for easier future access!*
2. The log in screen for the Bryan Health network will be displayed. Enter your Bryan Health username (e.g., dr123 or abc123) and password and then click 'Log On'.

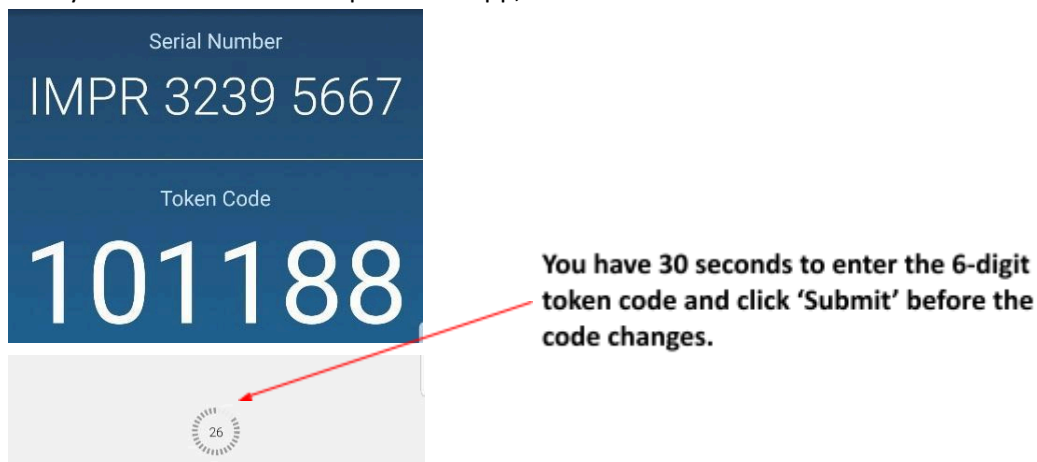
3. A screen will then be displayed requesting that you enroll your mobile device's Imprivata ID. Click on the 'Enroll Imprivata ID' option from this screen.



4. On your mobile device, open the Imprivata ID app.

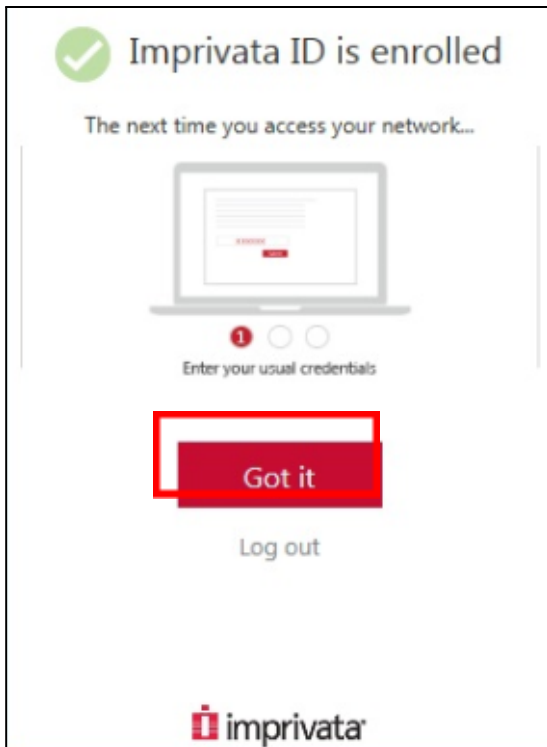


5. In the spot prompted on your computer or tablet, enter the 12-digit serial number and 6-digit token code from your mobile device's Imprivata ID app, then click 'Submit'.

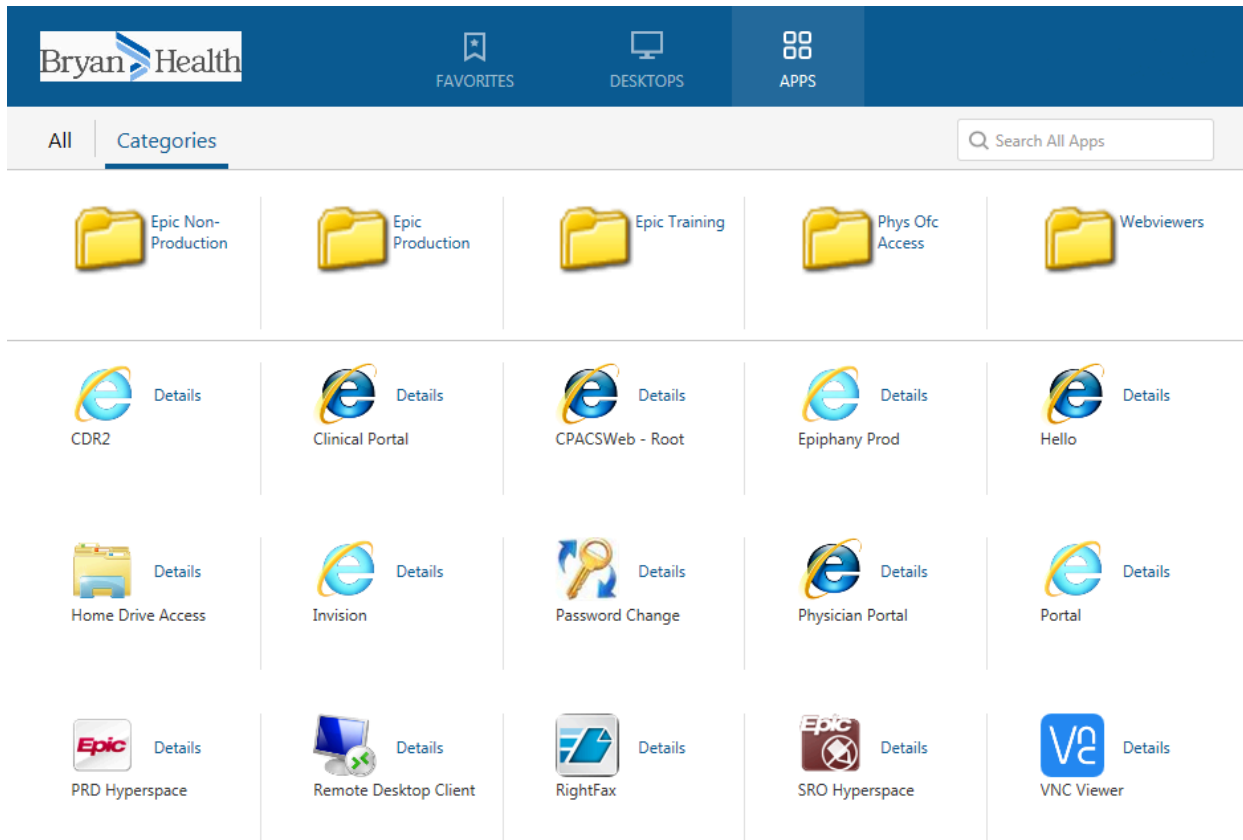




6. A successful enrollment screen should now display. Click 'Got it' to acknowledge your enrollment.



7. You will then be taken to the Citrix screen where you can select the application you wish to log into.



Note: If you are prompted to download or install Citrix Receiver/Workspace prior to being taken to the screen above, follow the prompts on your computer or tablet to download and install Citrix Receiver/Workspace. This is an easy-to-install software program that allows you to access the Bryan Health network Citrix applications.

If you are directed to the screen above, but are unable to open any of the applications, you will need to install the Citrix Receiver/Workspace using a different method. Additional instructions for this are listed below in the Frequently Asked Questions.

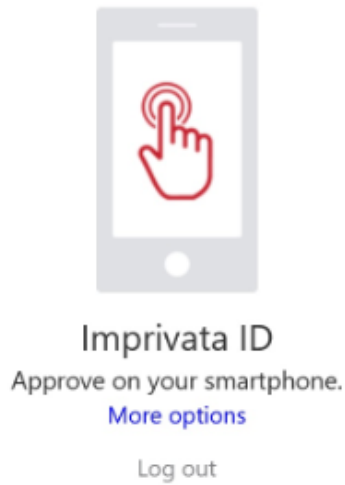
Log into the Bryan Health network through the new site: myaccess.bryanhealth.org.

After you have successfully downloaded/installed the Imprivata ID app on your mobile device and enrolled your mobile device with the Bryan Health network, you will be able to log onto the Bryan Health network from anywhere outside of Bryan Health. All you need is a computer or tablet and your enrolled mobile device.

Steps to log into the Bryan Health network:

1. On your computer or tablet, open a web browser (e.g., Internet Explorer, Google Chrome) and navigate to myaccess.bryanhealth.org. *Tip: Save this website as a favorite for easier future access!*
2. The log in screen for the Bryan Health network will be displayed. Enter your Bryan Health username (e.g., dr123 or abc123) and password and then click 'Log On'.

3. On your computer or tablet, a screen will display prompting you to confirm your identity through the Imprivata ID app on your mobile device.

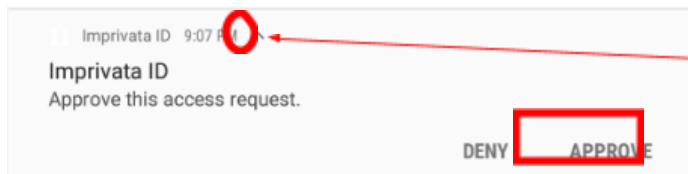


4. Then, on your mobile device you can quickly click 'Approve' to confirm your identity.



× DENY ✓ APPROVE


Tip: You do not have to unlock your mobile device to confirm your identity! Instead, open the initial notification on your mobile device's lock screen to be able to click 'Approve'.



Open your initial notification here!

If you aren't able to confirm your identity on your mobile device in time and the computer or tablet instead prompts you for a token

code: Open the Imprivata ID app on your mobile device and enter the 6-digit token code from your mobile device into the computer or tablet, then click 'Confirm your identity'.




Imprivata ID

Confirm your identity

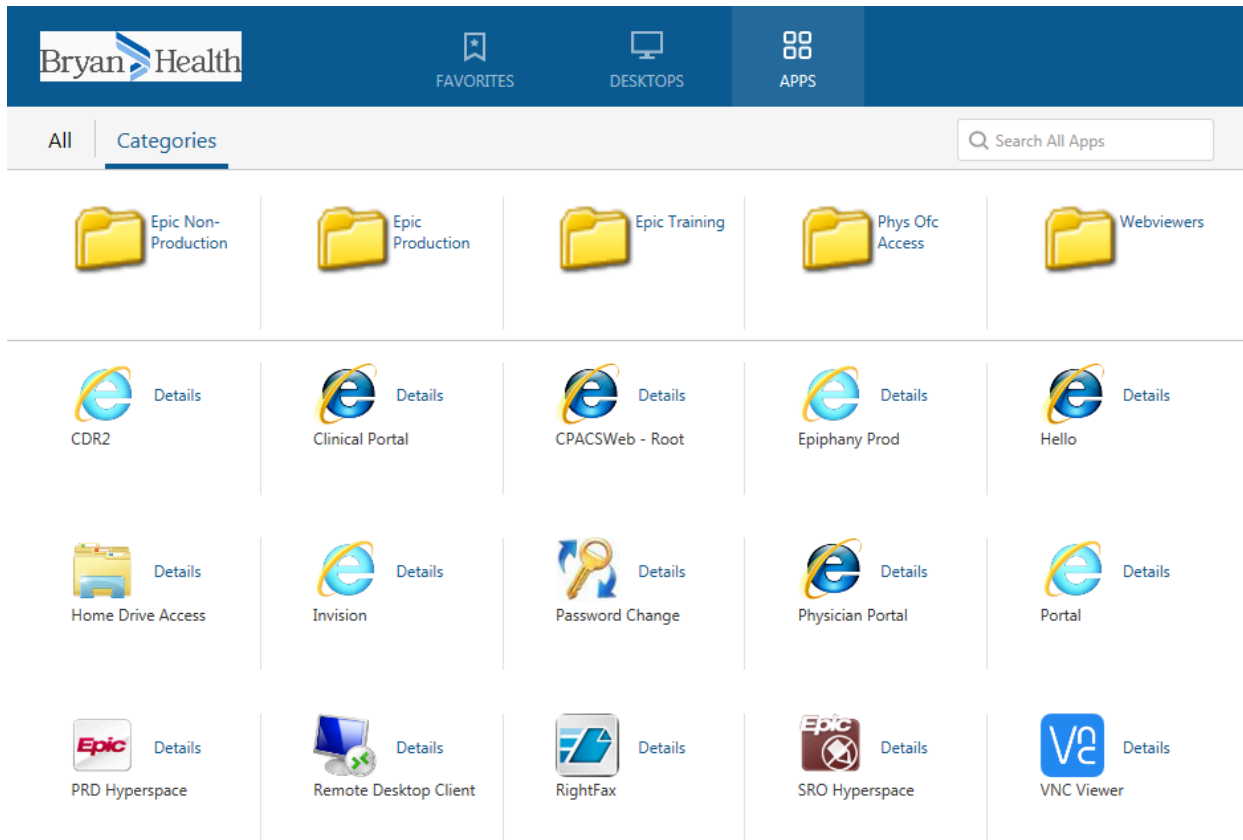
[Retry](#) | [More options](#)

[Log out](#)

 **imprivata**

You have 30 seconds to enter the 6-digit token code from your mobile device and click 'Confirm your identity' before the token code changes.

5. You will then be taken to the Citrix screen where you can select the application you wish to log into.



Note: If you are prompted to download or install Citrix Receiver/Workspace prior to being taken to the screen above, follow the prompts on your computer or tablet to download and install Citrix Receiver/Workspace. This is an easy-to-install software program that allows you to access the Bryan Health network Citrix applications.

If you are directed to the screen above, but are unable to open any of the applications, you will need to install the Citrix Receiver/Workspace using a different method. Additional instructions for this are listed below in the Frequently Asked Questions.

Frequently Asked Questions

Q: Can I register multiple mobile devices?

A: No, only one mobile device can be registered per user.

Q: What if I do not have my mobile device with me when logging in remotely?

A: Call the 24/7 Bryan Health Service Desk at 402-481-8960 and ask for a temporary token code.

Q: What if I get a new mobile device?

A: Call the 24/7 Bryan Health Service Desk at 402-481-8960 and tell them you have a new mobile device. You will then need to repeat the process outlined above with your new mobile device.

Q: What if the system times out before I complete my sign in?

A: If the system times out before you are able to complete your sign in, the log in screen should again reappear and you will be able to enter your Bryan Health username and password and then confirm your identity using your mobile device.

Q: What if I do not have Citrix Receiver/Workspace installed on my computer or tablet?

A: You will need to download and install Citrix Receiver/Workspace on your computer or tablet. This is an easy-to-install software program that allows you to access the Bryan Health network Citrix applications.

To download and install the Citrix Receiver/Workspace:

1. On your computer or tablet, open a web browser (e.g., Internet Explorer, Google Chrome) and navigate to receiver.citrix.com.
2. The website will automatically detect the type of operating system you are using (e.g., Mac, Windows, etc.).
3. Click the 'Download' button to begin.
4. Follow the download and installation prompts on your computer.
5. After the installation has completed, the Citrix Receiver/Workspace icon will appear on your task bar. Citrix Receiver/Workspace should now automatically start every time you log into the Bryan Health network remotely on your computer or tablet.

For any other questions, contact the 24/7 Bryan Health Service Desk at 402-481-8960.