Dear Resident,

We hope this letter finds you and your loved ones safe and healthy. The past few weeks have, undoubtedly, been some of the most life-changing weeks we've seen in modern times. The looming threat of the COVID-19 virus has taken this country, and our state, by storm. We are hoping and praying that the extreme social distancing will prove effective to slow the spread of this illness and that we'll all soon be back to normal.

As your property manager, we wanted to reach out and address a few important issues regarding the pandemic as well as your tenancy.

1) Social Distancing's Purpose:

Right now, no doubt you've heard about (and are engaged in) what we refer to as "social distancing." The purpose of this world-wide action is not simply to stop you from getting sick; the larger purpose is to slow down the progression of this virus so hospitals will not be overwhelmed with those who are most likely to be affected. Without social distancing, hospitals will quickly be overrun with far too many patients and not enough equipment to handle it. As such, **we just encourage you to stay home and follow the guidelines set forth by the CDC**, which you can read more about by going to http://cdc.gov/coronavirus.

2) Maintenance and Repairs:

Due to the restrictions on work and the need to keep government-mandated social distancing, we may be slower than normal to respond to non-emergency maintenance requests. **Please don't hesitate to call us with any requests, but please be patient as we work on what we can when we can**. And if any maintenance workers are sent to your home, please be sure to keep at least six feet away from them, to maintain the social distancing.

3) Rent Payments:

As of now, the owners of rental properties in the United States are still responsible for making their mortgage payments to their banks, as well as paying for taxes, insurance, repairs, and other expenses needed to maintain your home. We still need to make sure we receive income to cover these bills.

If you have lost all ability to pay rent, including losing your job, your other sources of income, your unemployment has run out, and no government assistance comes to fruition, then please call us at the office as soon as possible so we can help you go over your options. Communication is key and urgent.

This is a rapidly changing time for everyone, tenants and landlords alike and we will continue to monitor the economic landscape in the coming weeks and months. Thank you for being a valued tenant and we look forward to getting through these tough times together. As always, don't hesitate to reach out if you have any questions.

Sincerely

Management