

This **Privacy Policy** describes how Priyansh Entreprises (Zadd) collects, uses, and shares information when you use our mobile application. This policy applies to all users of the App.

## Information We Collect

We may collect the following types of information:

- **Personal Information:** This may include information that can be used to identify you, such as your name, email address, phone number, address, and payment information (if applicable). We collect this information when you create an account, order products, contact customer support, or otherwise interact with the App.
- **Location Information:** With your permission, we may collect your device's location to provide location-based services, such as finding nearby service or providing accurate ETAs for. You can control the collection of location information through your device's settings.
- **Usage Information:** We may collect information about how you use the App, such as the features you use, the services you book, the time and date of your visits, and other usage statistics.
- **Device Information:** We may collect information about your device, such as the device type, operating system, unique device identifiers, and mobile network information.
- **Log Information:** We may collect server logs, which may include information such as your IP address, browser type, referring/exit pages, and operating system.

## How We Use Your Information

We may use your information for the following purposes:

- **Providing and Improving the App:** We use your information to operate the App, provide the services you request, and improve the App's functionality and user experience.
- **Customer Support:** We use your information to respond to your inquiries and provide customer support.
- **Service Bookings and Management:** We use your information to process and manage your orders, and communicate with you about your service & orders.

- **Personalization:** We may use your information to personalize your experience within the App, such as recommending relevant services or promotions.
- **Marketing and Promotions:** With your consent, we may send you marketing and promotional communications about our services or third-party offers that may be of interest to you. You can opt out of receiving marketing communications at any time.
- **Legal Compliance:** We may use your information to comply with applicable laws and regulations.

## Sharing Your Information

We may share your information with the following parties:

- **Service Providers:** We may share your information with third-party service providers who assist us in providing the App and related services, such as payment processors, cloud hosting providers, and customer support providers. These service providers are contractually obligated to protect your information.
- **Business Partners:** We may share your information with business partners who offer services.
- **Legal Authorities:** We may disclose your information to legal authorities if required by law or legal process.
- **Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of the transaction.

## **Data Security**

We take reasonable measures to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

## **Children's Privacy**

Our App is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you become aware that a child under 13 has provided us with personal information, please contact us.

## **Changes to this Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the updated policy in the App or by other means. Your continued use of the App after the effective date of the updated policy constitutes your acceptance of the changes.

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

### **Priyansh Entreprises (Zadd Naturals)**

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