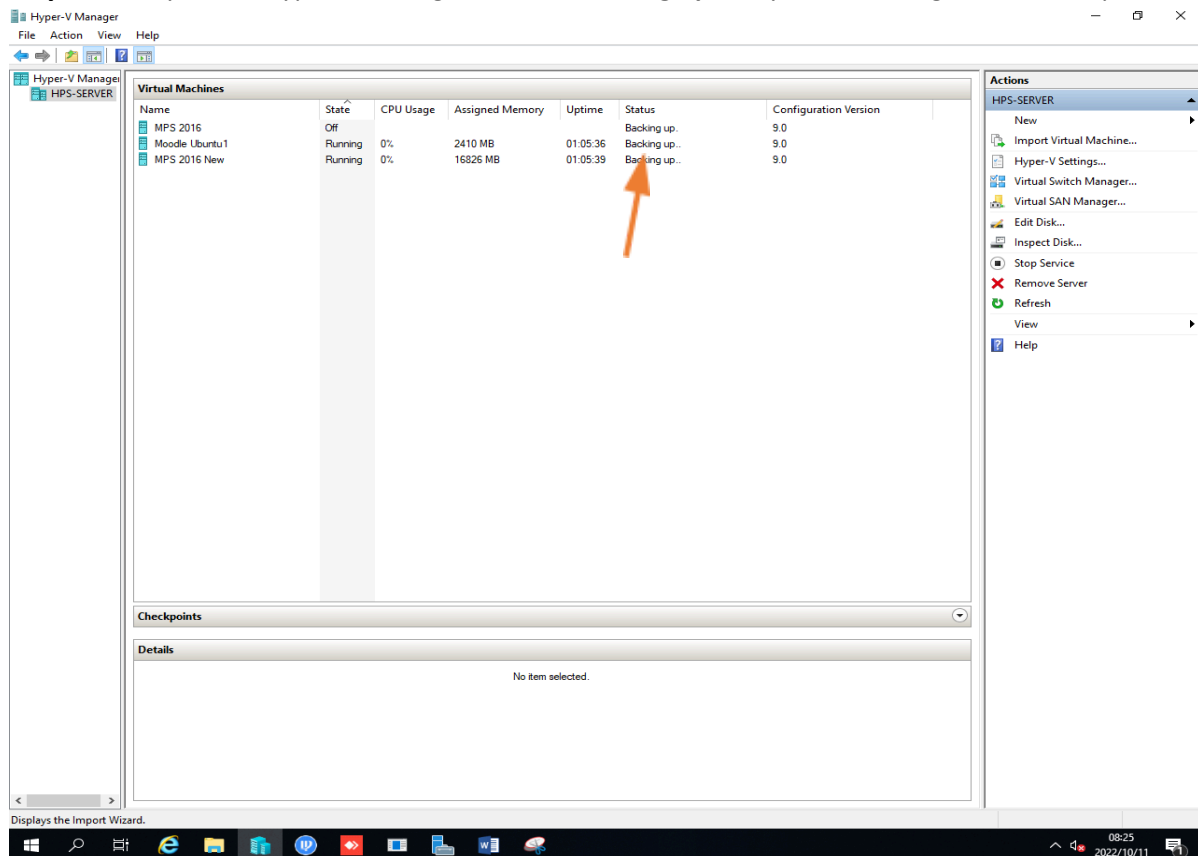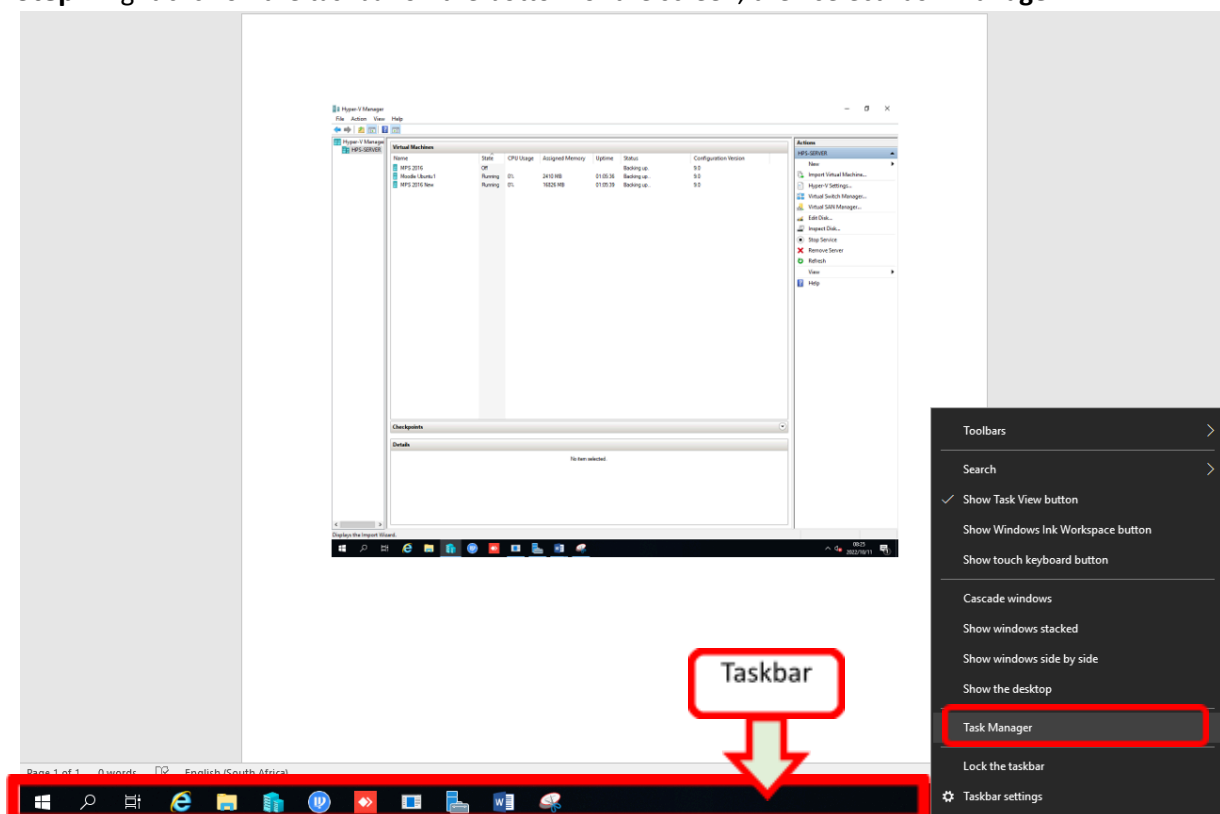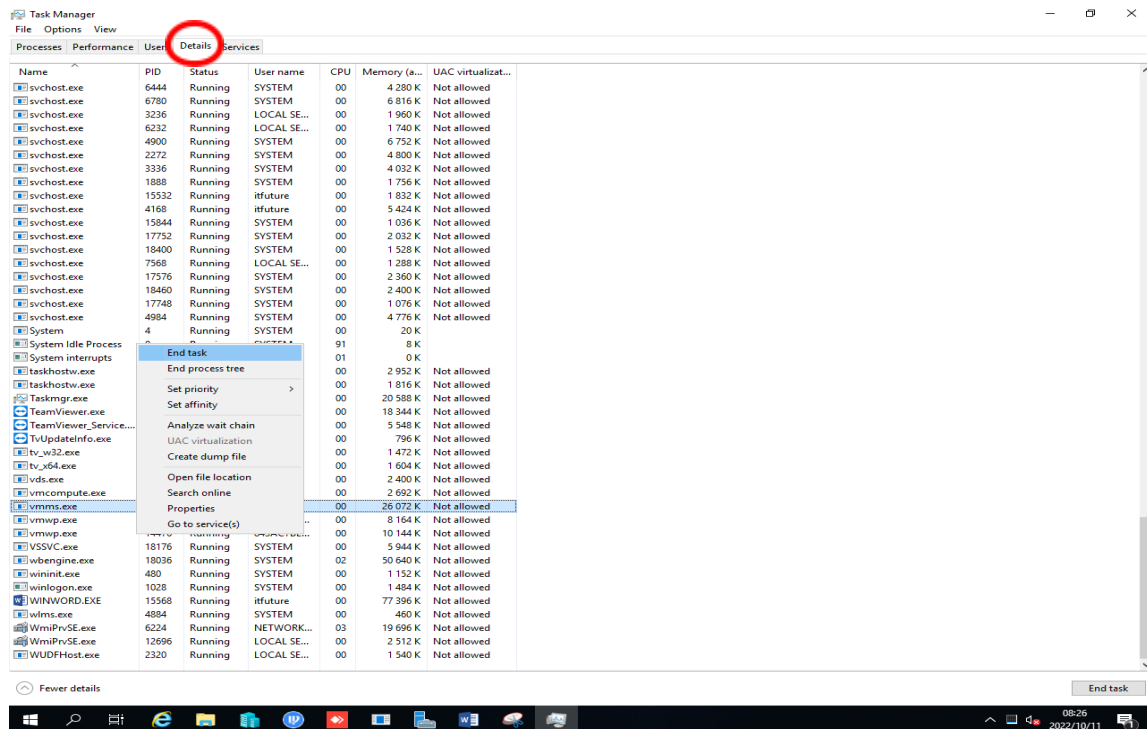**Step1** When you see Hyper V manager status is **backing up** and you cannot log into the computers.
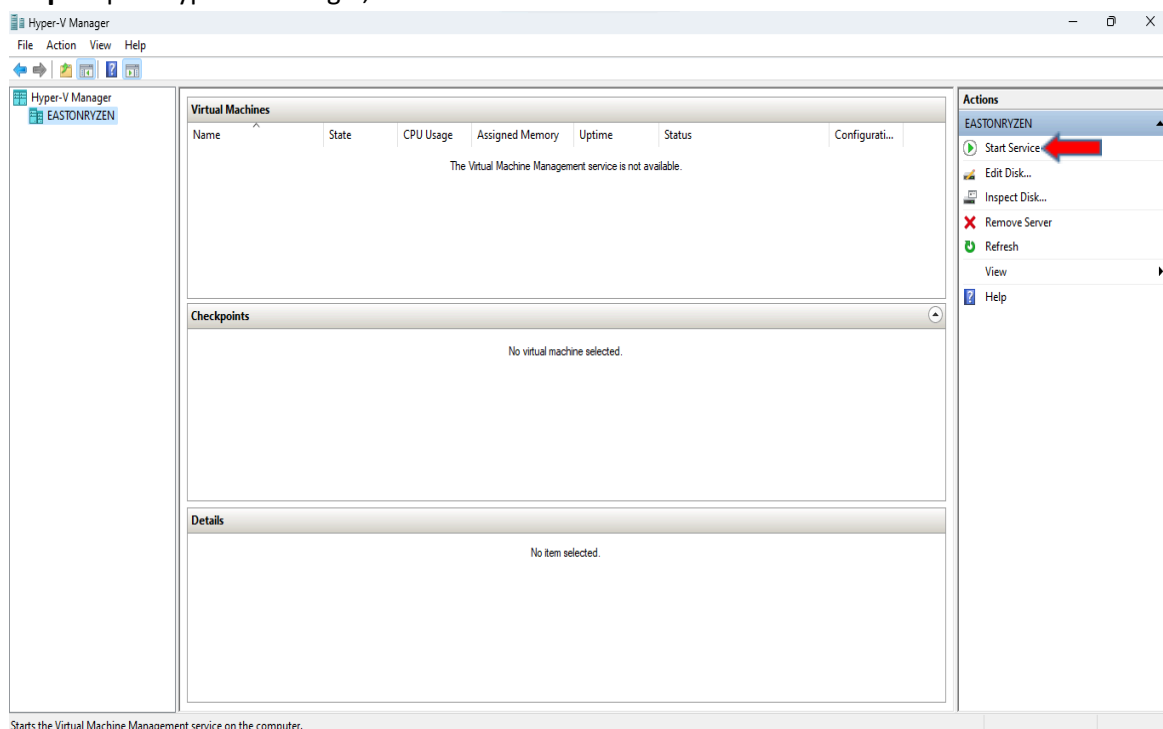

Step2 Right click on the taskbar on the bottom of the screen, then select **Task Manager**.

Step3 Once **Task Manager** menu, click on the **details tab.** Scowl down to **vmms** and right click then select **End task.**

Step4 Open Hyper V manager, than click on **Start Services**