

Subprocessors

To provide, support, and improve our services, Journify Learning engages carefully selected third-party service providers (“subprocessors”) who may process limited personal data on our behalf. These subprocessors support our infrastructure, analytics, communications, and product delivery functions.

Each subprocessor only accesses the information necessary to perform its specific function. We maintain an up-to-date list of our current subprocessors below. If we plan to engage a new subprocessor that may process personally identifiable information (PII), we will update this list at least 10 days in advance and notify impacted customers when required.

Subprocessor	Purpose	Data Location
Microsoft Azure	Infrastructure Provider providing hosting services and storage. Journify uses Azure (Enterprise tier) to host and process student data in secure, U.S.-based environments.	USA
OpenAI	Journify uses OpenAI to power natural language generation features (e.g. summarization). Journify uses OpenAI Enterprise and has signed OpenAI’s Zero Data Retention Amendment.	USA
Langfuse	LLM Tracing and Monitoring	USA (HIPPA Environment)
Ednition	Integrations with SIS, IEP system, SSO, etc. (only used if you have specifically requested Journify for an automated integration.	USA
Mixpanel	Product analytics and feature usage insights. Doesn’t store any student data.	USA
Stability AI	Image generations. Doesn’t store any student data.	N.A.

Vercel	Frontend hosting. Doesn't store any student data.	N.A.
Slack, WhatsApp, Zoom	Internal team collaboration. Doesn't store any student data.	N.A.
Notion, Confluence, Jira	Project management and knowledge base. Doesn't store any student data.	N.A.
Calendly	Scheduling meetings and user onboarding. Doesn't store any student data.	N.A.
Microsoft 365 - e.g. Outlook, Forms	Communication and document creation / collaboration. Doesn't store any student data.	N.A.
Google Workspace - e.g. Gmail, Google Sheets, Google Meet	Communication and document creation / collaboration. Doesn't store any student data.	N.A.
Anthropic	Only for internal company collaboration, and workings. No student data is ever shared with them.	N.A.

If you have questions about our subprocessors or would like to be notified of future changes, please contact us at [**support@journify-learning.com**](mailto:support@journify-learning.com).