

PUBLIC OFFER AGREEMENT

for the provision of services for organizing participation in the Masterclass and Conference
"LASH STAR HAMBURG 2026"

Hamburg, Federal Republic of Germany

March 10, 2026

This document (hereinafter referred to as the "Offer" or "Agreement") is an official offer (public offer) by the Organizers Aisha Dzhagieva and Katja Baumgärtner (acting on behalf of the organizing company, hereinafter referred to as the "Organizer"), to conclude an Agreement on the terms set forth below with any individual or legal entity (hereinafter referred to as the "Participant") who accepts this Offer.

In accordance with the German Civil Code (Bürgerliches Gesetzbuch – BGB), particularly the provisions concerning contracts for services and events, this Agreement shall be deemed concluded from the moment the Participant performs the actions specified in Section 3 of this Offer.

1. EVENT DESCRIPTION

1.1. Event Name: LASH STAR HAMBURG 2026 – Masterclass & Conference

1.2. Event Date: August 29, 2026

1.3. Event Venue:

Mercure Hotel Hamburg City

Amsinckstr. 53

20097 Hamburg, Germany

1.4. Organizers: Aisha Dzhagieva (Lotus Lash School) & Katja Baumgärtner

1.5. Vision & Mission: The event is designed for professional Lash & Brow artists to develop their individual skills, learn new techniques, network with industry stars, and build valuable connections to elevate the lash industry to the next level.

2. TERMS AND DEFINITIONS

2.1. Organizer – The legal entity or partnership represented by Aisha Dzhagieva and Katja Baumgärtner, responsible for organizing the "LASH STAR HAMBURG 2026" event.

2.2. Participant – A certified professional in the lash or brow fields who has reached the age of 18, or the legal representative of an entity, who has accepted this Offer and purchased a ticket.

2.3. Event – The Masterclass and Conference "LASH STAR HAMBURG 2026" taking place on August 29, 2026, at the Mercure Hotel Hamburg City.

2.4. Event Program – The schedule of speakers, presentations, demonstrations, and breaks as outlined in Section 5 of this Agreement. The Organizer reserves the right to make minor adjustments to the schedule.

2.5. Ticket / Registration Fee – The monetary consideration paid by the Participant for access to the Event, including catering as specified.

2.6. Acceptance – The Participant's full and unconditional acceptance of the terms of this Offer by completing the registration form and paying the Registration Fee.

3. CONCLUSION OF THE CONTRACT (ACCEPTANCE OF THE OFFER)

3.1. This Offer is published on the official Event website and constitutes an invitation to make an offer (invitatio ad offerendum) in accordance with German law.

3.2. By completing the online registration form and clicking the payment confirmation button (or equivalent), the Participant submits a binding offer to purchase a ticket.

3.3. The contract is concluded when the Organizer sends a confirmation of registration (order confirmation) to the Participant by email. The Organizer is entitled to accept the Participant's offer within five (5) working days of receipt.

3.4. By performing Acceptance, the Participant confirms that:

- They have read, understood, and fully agree with the terms of this Agreement and the Event rules communicated by the Organizer.
- They consent to the processing of personal data in accordance with the EU General Data Protection Regulation (GDPR) for the purpose of organizing the Event.
- They confirm their status as a professional in the lash/brow industry.

3.5. A mandatory condition for participation is the provision of accurate registration data (full name, contact information, professional details).

4. FEES AND PAYMENT TERMS

4.1. Ticket Price: The cost of the Registration Fee (ticket) for the Event is published on the official Event website. All prices are quoted in Euros (EUR).

4.2. VAT: Prices are displayed either inclusive or exclusive of statutory German Value Added Tax (Umsatzsteuer), as indicated on the website and invoice.

4.3. Included Services: The ticket price includes:

- Access to all lectures, presentations, and the demonstration session.
- Coffee and tea during scheduled breaks.
- Lunch as specified in the schedule.
- Certificate of participation.

4.4. Payment: Payment is accepted via the methods indicated on the website (e.g., credit card, PayPal, bank transfer). If bank transfer is chosen, the ticket price must be received by the Organizer's account no later than July 1, 2026. The Organizer reserves the right to cancel and resell the ticket if payment is not received by this deadline.

4.5. Invoice: An invoice will be issued upon conclusion of the contract and sent to the Participant by email.

5. EVENT PROGRAM AND SCHEDULE

5.1. The Event will take place on August 29, 2026, according to the following schedule. The Organizer reserves the right to make minor adjustments with notification to participants.

Part 1: Morning Session – Lectures & Presentations

Time	Activity	Topic / Speaker
08:45	VIP Arrivals	VIP Fotoshooting
09:15	All Arrivals	General Fotoshooting & Networking
09:45	Welcoming	Coffee & Tea served

10:00	Presentation 1	Katja & Marie (25 min)
10:30	Presentation 2	Aisha (40 min)
11:10	Coffee Break	(25 min)
12:10	Presentation 3	Surprise Speaker: Lash & Browlifting (25 min)
12:35	Presentation 4	Tanita (25 min)
13:00	Lunch Break	(1 Hour)
14:00	Presentation 5	Kukolka (30 min)
14:35	Presentation 6	Katharina (25 min)
Part 2: Afternoon Session – Demonstration & Closing		
Time	Activity	
15:30 – 16:00	Coffee Break	

16:00 – 18:30

Live Demonstration

18:45

Certificate Ceremony & Final Fotoshooting

6. EVENT RULES AND PARTICIPANT OBLIGATIONS

6.1. Dress Code: Participants are required to adhere to a strict dress code: black attire. The Organizer reserves the right to deny access or exclude participants who do not comply with the dress code.

6.2. Code of Conduct: Participants must behave respectfully towards speakers, organizers, venue staff, and other attendees. Any form of harassment, discrimination, or disruptive behavior will lead to immediate expulsion from the Event without a refund.

6.3. Compliance: The Participant undertakes to comply with all relevant statutory regulations, including the house rules of the Mercure Hotel Hamburg City.

6.4. Liability for Damages: The Participant is financially responsible for any damage caused to the event venue or the property of the Organizer or third parties due to their fault.

7. CANCELLATION POLICY (WITHDRAWAL AND REFUNDS)

7.1. No Statutory Right of Withdrawal: In accordance with § 312g (2) No. 9 of the German Civil Code (BGB) , there is no right of withdrawal for contracts for the provision of services related to leisure activities if the service is to be provided on a specific date or within a specific period. As this Event has a fixed date (August 29, 2026), the statutory 14-day cancellation right for consumers does not apply.

7.2. Voluntary Cancellation by Participant:

- More than 30 days before the Event: If the Participant provides written notice of cancellation, they may receive a refund of the ticket price, minus a 25% administrative fee of the total ticket price to cover processing and reservation costs.
- 30 days or less before the Event: No refund will be issued. However, the Participant may request to transfer their ticket to another person (name change) with prior written approval from the Organizer. A name change fee of €25 may apply.

7.3. Procedure: Cancellation requests must be submitted in writing (by email) to the

Organizer's contact address. The date of receipt of the email is decisive for determining the cancellation period.

7.4. Cancellation by Organizer (Force Majeure): In the event of force majeure (e.g., war, natural disaster, pandemic-related government restrictions), the Organizer is entitled to cancel the Event. The Organizer will offer participants the option to transfer their ticket to a rescheduled date or receive a refund of the ticket price, minus any unavoidable non-refundable costs already incurred by the Organizer (e.g., venue deposits).

8. LIABILITY

8.1. The Organizer shall be liable without limitation in cases of intent or gross negligence.

8.2. The Organizer shall be liable for damages caused by injury to life, body, or health based on a breach of duty by the Organizer.

8.3. For breaches of essential contractual obligations (cardinal obligations), the Organizer's liability shall be limited to the typical foreseeable damages. Cardinal obligations are duties whose fulfillment is essential to the proper execution of the contract.

8.4. The Organizer is not liable for items brought to the Event by Participants or for damages arising from the actions of third parties or other participants. Participants are advised to have their own liability insurance.

8.5. The Participant shall indemnify the Organizer against all claims and damages from third parties arising from a culpable breach of the Participant's duties.

9. FINAL PROVISIONS

9.1. Place of Jurisdiction: If the Participant is a merchant (Kaufmann), a legal entity under public law, or a special fund under public law, the exclusive place of jurisdiction for all disputes arising from this Agreement shall be Hamburg, Germany.

9.2. Severability Clause: Should any provision of this Agreement be or become invalid, the validity of the remaining provisions shall remain unaffected. The invalid provision shall be replaced by a valid provision that comes closest to the economic intent of the parties.

9.3. Governing Law: This Agreement shall be governed exclusively by the laws of the Federal Republic of Germany, to the exclusion of the UN Convention on Contracts for the International Sale of Goods (CISG).

9.4. Modifications: The Organizer reserves the right to make changes to this Offer, with the updated version published on the official Event website.

10. ORGANIZER'S CONTACT DETAILS

Company: LOTUS LASH LIFESTYLE COACHING L.L.C

Trade License No.: 1967067

Legal Address: Al Safiya Building, office 127-291, Hor Al Anz, Deira, Dubai, UAE

Phone: +971525555191

Email: _____

Bank Details:

(Bank details must be added. They usually look like this:)

- Beneficiary: LOTUS LASH LIFESTYLE COACHING L.L.C
- Bank: [Name of Bank, e.g., Mashreq Bank / Emirates NBD]
- IBAN: [IBAN] *(Mandatory to specify, as payments within the UAE use IBAN)*
- SWIFT: [SWIFT Code]