

Hotel Arcane's

Questionnaire

The purpose of this questionnaire is exclusively for analysing guest's preferences of our hotel. Your answers will help make our offer better and richer.

1. How would you describe our hotel?

- a. excellent
- b. very good
- c. bad



2. What was the reason for your visit?

- a. _____

3. Rate the following (1- bad; 2- fine; 3- good; 4- very good; 5- excellent):

- a. ___ the staff's friendliness and helpfulness
- b. ___ food quality
- c. ___ bedroom quality

4. Did you like the hotel's atmosphere?

- a. Yes
- b. No

5. What did you like in our hotel?

6. Why did you choose this hotel?

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7. Were the staff friendly and helpful?

YES NO

8. Which facilities did the hotel provide you free of charge?

.....
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9. Is there security and safety at the hotel at all times?

a)YES b)NO

10.Overall, were you satisfied with the hotel? Rate this from 1 to 5.



Thank you for taking the time to fill in this questionnaire. We hope to see you soon!

Hotel Arcane

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