🚌 General Education Bus Route FAQ Sheet

How do I find my child's bus stop and schedule?

Your student **<u>will not automatically be assigned to a bus stop.</u>** You must have the My Ride K-12 app.

To request a bus stop, download the My Ride K-12 app, go to the message center, and send a message requesting bus service under general routing or Adaptive routing. When your student has been routed it will show the bus stop information there. (See the My Ride K-12 instruction sheet)

- Call 4J Transportation for assistance 541-790-7474

What time should my child be at the bus stop?

Students should arrive at the stop **5 minutes before** the scheduled pickup time to avoid missing the bus.

Who can ride the general education bus?

- Students who live **outside the walk zone** (live at least 1mile from elementary and 1.5 miles for middle school)
- Riders must be **registered and assigned** to a route in the My Ride K-12 app
- High School transportation is only provided for students who live more than 1.5 miles from a Lane Transit District (LTD) bus stop and attend their neighborhood school, and for students who are assigned school bus service with their special education plan. Free **LTD** bus passes are available to all 4J students through your school office.
- Safe Routes to School for assistance with walk/bike route planning and carpooling saferoutes@4j.lane.edu 541-790-7539

Is there adult supervision at bus stops?

No. The school district does not provide supervision at bus stops and we are not responsible for your student until they board the bus. Parents/guardians are responsible for their student's safety to and from the stop.

Am I required to meet my student at the stop?
It is our procedure that on PM routes kindergarten students must be met by an adult/guardian or accompanied by an older sibling. If the sibling is not there, they must be met.
Exception: If a parent feels it is not necessary to have an adult meet his/her student, the driver must obtain a note documenting such and have it on file with your route in the route book.

If there is no parent at the stop, we will attempt to reach the parent, and keep the student on board. We will return student to school if no contact is made.

Can my student ride a different route home?

No, students must ride their **assigned route only.**

Can my student ride home with a friend?

Parent/guardian advanced permission is required. These requests must be authorized in writing by the school, and written notes must be given to the driver.

What happens if the bus is late or doesn't arrive?

Delays can occur due to traffic, weather, or mechanical issues. In case of delays:

- Check My Ride K-12 app, this will give you up to date information.
- Call the **Transportation Office** for updates
- Schools are informed of major delays and will assist as needed