

Welcome to Carolina Referee Org (CRO)! - STEP ONE OF FOUR COMPLETE

We look forward to working with you this coming season. You are receiving this email because you have completed **STEP ONE** and are now registered with CRO.

STEP TWO - Complete your [CRO Arbiter Registration](#) in order to be scheduled for games. ArbiterSports is used for all CRO match assignments / scheduling and is how you will indicate your availability to referee by blocking out your calendar on the days you are not available to referee.

Once you have completed the [CRO Arbiter Registration](#), ArbiterSports will send an email confirming that step has been completed. Check your Junk / Spam folder to find this email if you do not immediately see it in your inbox. If it is in your Junk / spam folder, mark the email as safe so that you will receive our emails in your inbox. If you do not receive an email continue with the Steps below. However, contact us immediately if you are not able to log in to Arbiter once the [CRO Arbiter Registration](#) is complete so that we can address any issues in that process. You will still be able to complete Step Three regardless of your ability to sign in to arbiter.

Below you will find the full list of required steps to complete the registration process and begin Refereeing as a CRO Referee. **STEP THREE** includes our Online Training Course which will include game day expectations, educational materials, and payment information. Additionally, in that step, you will take a walkthrough of ArbiterSports, setting up your profile, setting your availability and how to receive matches as a referee. This will ensure you are fully prepared to start the season on the best possible foundation.

Step by Step Guide to completing Registration

1. **Fill out CRO Registration Form** - If you have received this email then you completed this step!
2. Complete the [CRO ArbiterSports Registration](#) to Set up your Arbiter Account
 - a. Returning Referees - This registration is for referees who have work CRO Recreation Matches in previous season - <https://app.arbitersports.com/registration/official/register/5582?org=9449&role=3>
 - b. New CRO Referees - This registration is for referees who have not worked CRO recreation matches - <https://app.arbitersports.com/registration/official/register/5577?org=9449&role=3>
3. Enroll in the correct CRO eligibility level in the link below. Once you click on the link new referees should enroll in the New Referee Level and returning referees should enroll in the Returning Referee level.
 - a. <https://app.arbitersports.com/eligibility/official/view/21452?org=9449&role=3>
4. **Take the CRO Referee Online Training Course** - This will serve as your onboarding to learn about Arbiter and get your account set up, referee expectations, new referee education and confirmation that you have completed the new referee requirements
 - a. This is best done from a computer or tablet
 - b. Any test or review is open book and you may use resources on the education page or The Laws of The Game
 - c. This Course does not have to be completed all in one sitting. You may come back to it and finish at a later time if needed.
5. Send us an EMAIL at CRO@croreferees.com and tell us you're ready to referee!

Referees in Multiple Arbiter Groups

IF YOU ARE CURRENTLY A USSF REFEREE OR PART OF ANOTHER ARBITER GROUP YOU MUST ENABLE SHARING AFTER YOU FINISH THE [CRO ArbiterSports Registration](#), NOT BEFORE

Enabling sharing will take approximately 2 minutes and is **EXTREMELY** important. Arbiter will not work properly unless you do this step! - [How to enable sharing](#)

Any referee in multiple arbiter groups will always have to delete and then re-apply your blocks and ensure you have all groups selected on the blocks page on the website and the application to apply blocks to all groups moving forward.

Additional Resources and Contact Information

If you need any additional help click to look at our [CRO Arbiter Support Page](#)

In addition to Arbiter, in your registration, you listed that you will need all or part of the uniform package that we offer. You purchased this in the registration form or already have it. We will reach out to you with information on how we will get you your uniform package.

CRO Staff Information - <https://www.croreferees.com/about>

Meet our executive staff as well as our mentors who will be out at the fields working with referees.

Executive Director - Kevin Broadley - 336-689-9586 - K.Broadley@CROReferees.com

Operations Director - Colin Ashley - 919-259-6954 - C.Ashley@CROReferees.com

General CRO Staff Email - CRO@CROReferees.COM

CRO Text Notifications with Remind 101 - Text **@croreferee** to **810-10**