

IL SC Forum Agenda

August 9, 2023

10-11:15 am CT

Register 1x for all meetings if you want EI credit:

<https://go.illinois.edu/ILSCForumRegister>

Meeting Room:

<https://illinois.zoom.us/j/277172249?pwd=UFhkV2xEV0k1bWhaZGc1VnlQV3BSQT09>

Meeting ID: 277 172 249

Password: ILSCForum

- I. **Introductions**
- II. **Updates & [Bulletin Review](#)**
- III. **Seeking Support & Resource Sharing with One Another**
- IV. **Discussion Topic** (one of three choices to be decided upon via a poll within the meeting)
 - a. **Troubleshoot ways for SCs to work through the current struggles of service coordination**
What are some things you do to manage the high workload? What strategies have you found successful? How do you reconcile with the fact that you can't do it all?
 - b. **Guiding service plan conversations** (*How do you maintain connections with families and discuss issues of provider shortages? How do you respond when a provider seems to be over-recommending? How do you reframe the conversation to truly address the family needs/priorities at the moment?*)
 - c. **Navigating provider challenges** (*How do you as a service coordinator handle/respond when this happens? What supports are in place and/or unified response does your CFC have when this happens? What questions might you ask the provider to understand why they make decisions in this manner?*)
- V. **Future 2023 Meetings (10am-11:15am CT):**
 - a. November 8
 - b. Join the [IL SC Forum Leaders Group](#) to help plan our next meeting!