

Privacy Policy for Arvello AI

Last Updated: June 25, 2026

This Privacy Policy explains how Arvello AI (“the App”, “we”, “our”, or “us”) collects, uses, stores, and protects information when you use the App.

By using Arvello AI, you agree to the practices described in this Privacy Policy.

1. Overview

Arvello AI is an AI-powered assistant app designed to help users with everyday tasks, writing, brainstorming, summaries, planning, productivity, content generation, and general informational assistance.

The App allows users to enter text prompts, questions, instructions, or other content and receive AI-generated responses. The App may also allow users to save or review previous conversations, generated text, or related app activity.

We respect user privacy and process information only as necessary to provide the App’s features, maintain functionality, improve performance, provide support, and comply with applicable legal requirements.

2. Information We Collect

Depending on how you use the App, we may collect or process the following types of information:

- Text prompts, questions, instructions, or other content entered by the user
- AI-generated responses and outputs created through the App
- Subscription and purchase status information provided by Apple
- Technical information such as device type, operating system version, app version, language settings, crash logs, and diagnostic data
- Basic usage information related to app performance, feature usage, and service functionality

We do not intentionally collect sensitive personal information.

3. How We Use Information

We use collected or processed information for the following purposes:

- To provide AI assistant features and generate responses requested by the user
- To process user prompts, questions, instructions, and selected app settings
- To display, save, or organize conversation history where applicable
- To maintain, operate, and improve app functionality
- To verify subscription or purchase status

- To provide customer support
- To diagnose technical issues, crashes, and performance problems
- To detect, prevent, or address misuse, fraud, abuse, or security issues
- To comply with applicable legal obligations

We do not use user prompts or generated responses to identify users personally unless the user voluntarily includes identifying information in their own input.

4. User Content

User content may include prompts, questions, instructions, generated responses, saved chats, notes, or other text entered or created inside the App.

User content is used only to provide the requested AI assistant functionality and related app features.

Users are responsible for the content they enter into the App. Users should not submit content that they do not have the right to use or content that violates applicable laws or the rights of others.

5. AI-Generated Content

The App provides AI-generated responses based on user input. AI-generated content may be inaccurate, incomplete, outdated, or unsuitable for certain purposes.

Arvello AI is intended for general assistance, productivity, writing, brainstorming, and informational use. The App does not provide professional legal, medical, financial, tax, psychological, or other regulated professional advice. Users should independently verify important information before relying on AI-generated outputs.

6. Third-Party Service Providers

The App may use trusted third-party service providers to support app functionality, such as AI processing, cloud infrastructure, analytics, crash reporting, subscription management, or technical operations.

These service providers may process limited information only as necessary to provide their services to the App. They are not permitted to use user information for unrelated advertising or marketing purposes.

We do not sell, rent, or trade user personal data.

7. Subscriptions and Purchases

Arvello AI may offer auto-renewable subscriptions or in-app purchases. Payments are processed through the user's Apple ID account via Apple's App Store payment system.

We do not collect or store full payment card numbers, banking information, or Apple ID passwords. Apple handles payment processing, subscription billing, renewals, cancellations, and refunds according to Apple's App Store policies.

Users can manage or cancel subscriptions in their Apple ID account settings.

8. Analytics and Diagnostics

The App may collect limited analytics and diagnostic information to help us understand app performance, detect errors, improve features, and maintain service quality.

This may include technical information such as device type, app version, operating system version, general feature usage, crash logs, and performance events.

Analytics and diagnostics are used to improve the reliability, security, and functionality of the App.

9. Data Storage and Retention

We retain information only for as long as necessary to provide the App's services, maintain user-requested features, comply with legal obligations, resolve disputes, prevent abuse, and support technical operations.

If the App provides saved chat history or saved generated content, such content may remain available inside the App until the user deletes it, the account or app data is removed, or retention is no longer necessary for app functionality.

Some technical, transaction, or diagnostic records may be retained for a longer period where required for security, legal compliance, fraud prevention, or App Store transaction verification.

10. Data Security

We use reasonable technical and organizational measures to protect information from unauthorized access, loss, misuse, alteration, or disclosure.

However, no method of electronic transmission or storage is completely secure. We cannot guarantee absolute security of information processed through the App.

11. User Choices and Data Deletion

Users may control the information they choose to enter into the App. Users may also delete saved chats, generated content, or app data where such functionality is available.

Users may request deletion of data associated with their use of the App by contacting us at:

avilaadam1984@aol.com

We may need to retain certain limited information where required for legal, security, fraud prevention, technical, or App Store transaction record purposes.

12. Children's Privacy

Arvello AI is not intended for children under the age of 13, or the minimum age required by applicable law in the user's country or region.

We do not knowingly collect personal information from children. If we become aware that a child has provided personal information without appropriate consent, we will take reasonable steps to delete such information.

13. International Data Processing

Information may be processed and stored in countries other than the user's country of residence. These countries may have different data protection laws.

By using the App, the user understands that information may be processed in accordance with this Privacy Policy and applicable law.

14. Advertising and Tracking

The App does not sell user personal data to advertisers or data brokers.

If the App uses tracking technologies that require permission under applicable laws or Apple's App Tracking Transparency framework, the App will request user consent where required.

15. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in the App, legal requirements, or our data practices.

When changes are made, we will update the "Last Updated" date at the top of this Privacy Policy. Continued use of the App after changes means the user accepts the updated Privacy Policy.

16. Contact Us

If you have any questions, requests, or concerns about this Privacy Policy or the App's data practices, you may contact us at:

avilaadam1984@aol.com