

Terms & Conditions

Effective Date: 28 August 2025

Company Name: Offsite IT

Website: www.offsiteit.com

Address: 6912 Main Street, Suite 214, Downers Grove, IL 60516

Telephone: 1-866-828-6674

Email: john@offsiteit.com

Welcome to Offsite IT. These Terms & Conditions (“Terms”) govern your use of our website, products, services, and participation in our SMS/MMS messaging programs. By using our services or providing your mobile number, you agree to these Terms.

1. General Use

- You must be at least 18 years old to use our services.
 - By using Offsite IT, you agree to comply with these Terms and all applicable laws.
 - If you do not agree, you must discontinue using our services.
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2. SMS/MMS Messaging Terms

By providing your phone number and opting into our SMS program, you agree to receive messages from Offsite IT.

Details:

- **Consent:** You will only receive SMS/MMS messages if you have provided prior express written consent, or if the communication is transactional (appointment reminders, account updates, etc.).
- **Message Types:** Promotions, service updates, reminders, and account-related alerts.
- **Frequency:** Message frequency may vary.
- **Charges:** Message and data rates may apply depending on your mobile carrier plan.
- **Opt-Out:** You may cancel SMS/MMS messages at any time by replying “STOP.” You will receive a confirmation of your opt-out.

- **Help:** For assistance, reply “HELP” or contact us at john@offsiteit.com or 1-866-828-6674.
- **Data Use:** Your phone number and SMS activity will be used solely for providing our services and as described in our Privacy Policy.
- **No Purchase Required:** Consent to receive SMS messages is not a condition of purchase.

This SMS program complies with the **Telephone Consumer Protection Act (TCPA)** and **CTIA Messaging Principles and Best Practices**.

3. User Responsibilities

- You agree not to misuse our services or submit false information.
 - You are responsible for maintaining the confidentiality of your account credentials.
 - You must not use our services for unlawful, fraudulent, or abusive purposes.
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4. Data Privacy

Your use of our services is also governed by our **Privacy Policy**.

5. Intellectual Property

All content, branding, and technology associated with Offsite IT are the property of Offsite IT and protected under intellectual property laws.

6. Limitation of Liability

- We are not responsible for delays or failures in SMS/MMS message delivery, which are dependent on your carrier’s network.
 - Offsite IT is not liable for damages arising from your use of our services, except where required by law.
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7. Changes to Terms

We may update these Terms at any time. Updated Terms will be posted on our website with a revised **Effective Date**. Continued use of our services constitutes acceptance of any changes.

8. Governing Law

These Terms are governed by the laws of the **United States** and applicable **Illinois state laws**, without regard to conflict of law principles.

9. Contact Us

If you have questions about these Terms & Conditions, please contact us:

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