



EASTERN OREGON
UNIVERSITY

2023 Information Technology Achievements

1. Create a new centralized portal for all EOU students, staff, and faculty to be able to easily access applications and services.
2. Review existing support policy for Alumni and Retirees as we can now show a cost for supporting them annually.
3. Update the 7-year Infrastructure equipment replacement budget to continue to maintain existing network standards with the newly created revenue budget.
4. Work with the Financial Aid department is updating the processes for the upcoming “simplified FAFSA” project that rolls out on January 1, 2024.
5. Explore the possibility of moving the Retention system to the Slate CRM platform for better performance and support.
6. Begin implementing the Slate Student Success module for all student support departments to assist with improving retention for EOU through technology and innovation.
7. Work to continue upgrading the classrooms for improved hybrid classes occurring on campus.
8. Work with Campus Security and Facilities to develop and implement improved campus security through additional proximity doors and security cameras.
9. Develop and implement new classroom technology for better instructional learning experiences for EOU Faculty.
10. Continuing education and certification for IT staff.