

## Interaction Designer, Mid-level to Senior

### What you'll do:

- Lead projects from a UX perspective, guiding the strategic vision while defining functionality, navigation, and interaction models
- Create artifacts to communicate with team members, stakeholders, and the public, including wireframes, prototypes, user journeys, sitemaps, personas, and functional specifications
- Guide and coach team members and stakeholders on design methods, especially colleagues who are taking on new tasks and roles within interaction design and user research
- Pursue continuing engagement with internal and external users, and participate in planning and conducting thoughtful and ethical user research
- Participate in establishing standards for services across the city to improve usability, accessibility, and efficiency
- Commit to making what we build fully accessible to the people we serve
- Work with stakeholders to assess legacy systems and identify opportunities for improved user experience and the sustainability of future systems
- Share what we make and how we make it through meetups, blog posts, and other functions
- Serve as a subject matter expert in the hiring process for additional Design, Technology, and Innovation Fellows

### What we're looking for

- 3+ years of professional experience designing large-scale interfaces, experiences, and applications
- Experience in delivery of interaction design documentation, such as wireframes, site maps, user flows, clickable prototypes, and/or visual design comps
- Knowledge of lean and agile design methodologies, including expertise in determining when and how to use specific approaches, deliverables, and facilitation methods
- Experience planning, conducting, and analyzing qualitative user research
- Successful track record working with cross-functional teams to create great products and services, with proven skills in mentoring, presenting, product management, client partnership, and visual communication
- Knowledge of web standards and best practices related to accessibility, usability, and writing for the web
- A passion for public service and a commitment to doing the hard work that's necessary to improve our city services
- Level of seniority will be based on range of work and level of responsibility in experience

## **Minimum qualifications**

- Two years of relevant work experience
- Graduation from an accredited four-year college or university with major course work in a related field. An additional 4 years of experience can substitute this education requirement.