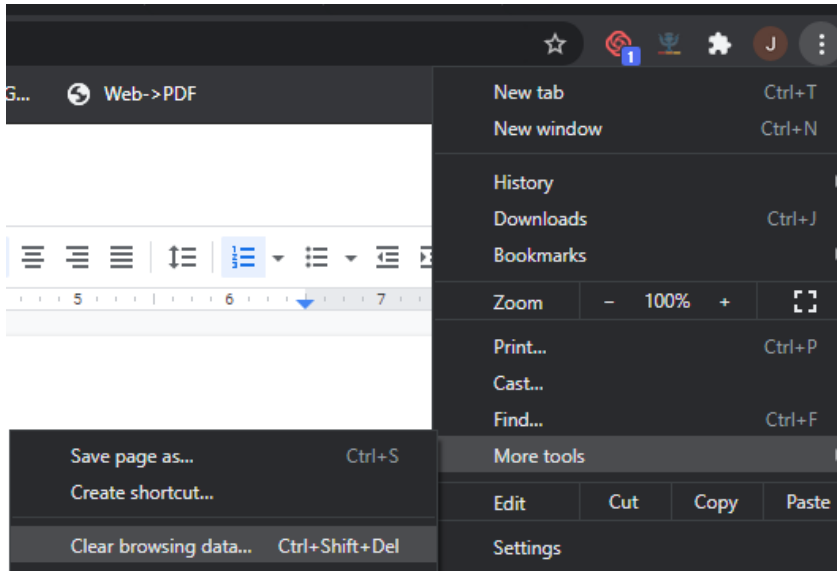
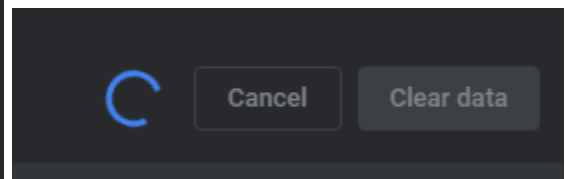
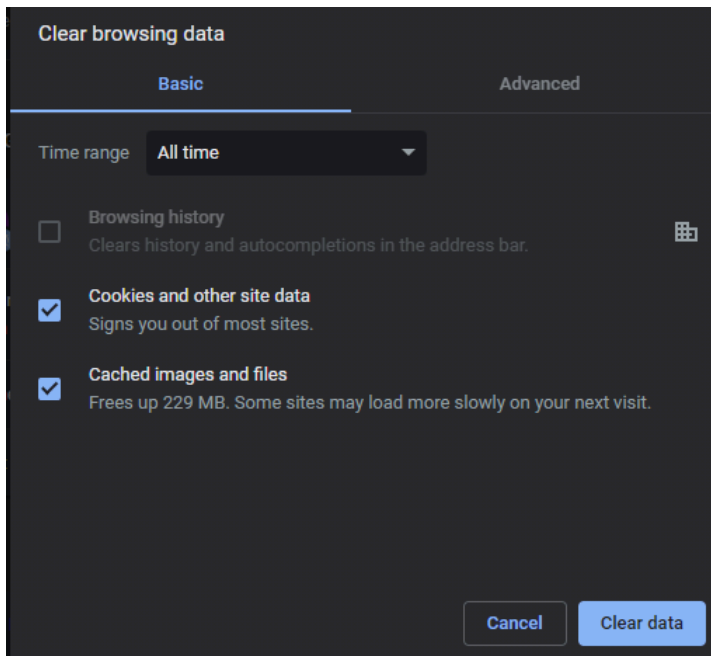


1. In Chrome, click on the three dots in the top right corner, select “More tools”, then select “Clear browsing data”



2. In the window that appears, change the Time range to “All time” and make sure that only “Cookies and other site data” and “Cached images and files” are checked. Then press “Clear data”



3. Once the cache is cleared, the window will close and the Chrome settings page will appear. Close out of Chrome entirely, then re-open the page that was having difficulty loading.