

Terms and Conditions

These contracts are with Van Mildert College Junior Common Room (referred to as “The JCR”). These contracts are subject to the law and courts of England and Wales. All payments must be made in GBP.

Van Mildert College Junior Common Room is a CIO charity registered in England and Wales. Van Mildert College Junior Common Room is a students’ union for Van Mildert College, University of Durham.

We also sometimes use short forms like “Van Mildert JCR” and “VM JCR”; for example, this will appear on your bank statement.

Our address is:

Van Mildert College Junior Common Room
Van Mildert College
Mill Hill Lane
Durham
DH1 3LH

President contact:

Email: president@mildert.co.uk

Treasurer contact:

Email: treasurer@mildert.co.uk

Charges are subject to VAT.

The JCR will seek recovery of any costs due to vexatious complaints or claims.

JCR Levy

The JCR Levy for undergraduate students is a single payment of £185 covering the duration of your undergraduate degree and is a requirement of membership of the JCR, subject to our [Governing Document and Standing Orders](#), which may be amended from time to time.

You have a statutory right to opt out of JCR membership.

By accepting membership of the JCR, you agree to be bound by our Governing Document and Standing Orders.

For those in extenuating circumstances in regards to payment of the levy, please contact the Treasurer.

Right to cancel

You have the statutory right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day of the commencement of the contract.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement (for example a letter sent by post or e-mail). You may use the attached model cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of cancellation

If you cancel this contract, we will reimburse you all payments received from you.

We will make the reimbursement without undue delay, and no later than 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

If you requested to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed until you have communicated to us your cancellation from this contract, in comparison with the full coverage of the contract. Participation in any JCR activities or use of any JCR services is taken to be a request for the performance of services.

Cancellation of this contract will be considered to be opting out of JCR membership and any benefits associated with membership.

Cancellation outside statutory period

Discretionary refunds may be made in exceptional circumstances, but this is not guaranteed. In such an event, reasonable costs will be deducted.

Model cancellation form

We are required by law to provide you with the following model cancellation form:

To Van Mildert College Junior Common Room (FAO: Treasurer), Van Mildert College, Mill Hill Lane, Durham DH1 3LH, email: treasurer@mildert.co.uk

I hereby give notice that I cancel my contract for the supply of the following service:

Ordered on:

Name of consumer:

Address of consumer:

Signature of consumer (only if this form is notified on paper):

Date:

Complaints

If you have any complaints or concerns, please contact us.

Decisions of the JCR may be formally appealed by members subject to the Standing Orders.