

Interview Protocol Template

Overarching Research Question: Understanding Journaling Habits of Blind Users

Screener Questions - Asked before scheduling the interview:

- Are you at least 18 years of age?
- Are you visually challenged? What type? (whole/partial)
- Do you journal?
- Have you ever used AI-assisted tools for personal or professional assistance? (need not negate the potential user based on this question)

Introduction

Hello, my name is [____], and I am a graduate student at DePaul University. Thank you so much for agreeing to participate in this interview. Your insights are incredibly valuable as we seek to understand and improve journaling experiences for visually challenged individuals.

I want to emphasize that this discussion has no right or wrong answers. We are genuinely interested in hearing about your personal experiences and thoughts. Your unique perspective is what makes your input so important.

Today's interview session is expected to take approximately 30 minutes. To help us focus on our conversation, I kindly ask that you refrain from using your electronic devices during this time unless it's needed for something related to our discussion.

Before we begin, do you have any questions or need accommodations to make this interview more comfortable?

Informed consent:

This activity is voluntary. You have the right not to answer any question and to stop the inquiry at any time or for any reason. Your actions and responses will be confidential and used only in connection with this class assignment. Only a pseudonym will be used to identify you.

[Refer to the consent form sent to the participant in advance.]

After reading the informed consent form, do you consent to participate in this research? Do you have any questions before we start?

Section 1: Warm-Up Questions - Current Journaling Practices (Sections are for our reference)

- Do you currently keep a journal or diary? If yes, please proceed to the next question. If not, please skip to Section 2.
- How frequently do you journal? (Daily, Several times a week, Weekly, Monthly, Less frequently)
- What format is your current journal? (Digital, Audio, Braille, Other—please specify)
- What tools or technologies do you use for journaling?
 - For Desktop/Laptop - how do you input text?
 - For Smartphones - how do input text?

Section 2: Motivation

- Why do you like journaling?
- What are your expectations when you are journaling?
- Is there a goal that you are trying to achieve?

Section 3: Accessibility and Usability

- What features are essential for you in a journaling tool?
- What are some of the features that you like in your current tool?
- Have you faced any challenges or barriers with your current journaling method? If yes, please describe

Section 4: Preferences and Desires

- Are there features or functionalities you wish your current journaling method had?
- We're considering various features to enhance the journaling experience, and one idea is the introduction of a mentorship program where users can receive guidance and support from AI journals, who could be your mentors and can provide you with real-time feedback. How valuable do you think such a feature would be for you on a scale from 1 to 5, with 1 being 'not valuable at all' and 5 being 'extremely valuable'?
 - > Additionally, could you share thoughts on what aspects of mentorship would be most beneficial to you or any concerns about this feature?

Section 5: AI Integration and Expectations

- How familiar are you with AI technology in the context of assistive tools? (1 to 5, 1 being 'I'm just starting to learn about this' and 5 being 'I'm very familiar with and comfortable using it')
- What are your expectations or concerns regarding an AI-assisted journal?

Section 6: Privacy and Security

- On a scale of 1 to 5, how concerned are you about privacy and data security in digital journaling tools? (1 being not concerned at all and 5 being extremely concerned)
- What measures or features would make you feel secure using an AI journal?

Now, I just have a few demographic questions.

Age:

Gender:

Location:

Closing

That concludes all the questions I have for you today. Do you have any final thoughts, comments, suggestions, or features you would like to share, that we haven't covered? Any questions?

I appreciate you taking the time to speak with me today. If you need anything further, please do not hesitate to contact me. I can be reached at [Email Address].