



LITTLE SISTERS OF ST. FRANCIS

West of the Rift Valley Region

P.O. Box 1769 – 50200

Bungoma, Kenya

Email - wrvr2006@yahoo.com

Tel: - +254717265714

DATE: 09/05/2021

FINANCE YEAR 2 -ARTICLE 2021

Introduction

I am Sr. Jacinta Kisangau, a nurse by profession and a catholic nun committed to serving God through humanity. I belong to the Little Sisters of St. Francis working in west of Rift Valley Region (WRVR) under Catholic Diocese of Bungoma in Kenya.

I am the administrator of St. Damiano Mission Hospital in Bungoma County and the coordinator of sisters working in the health sector within the region.

I really appreciate my regional superior (Sr. Angeline Simatei) for giving me this opportunity to attend the training which is very important and will help me in executing my duties in the apostolate and especially **the strategic planning skills.**

A. STRATEGIC PLANNING

Def: The process of putting together all the activities to be carried out by an institution in an organized manner in order to achieve the desire goals.

In the line of execution of my duties as a leader, I participated in making the strategic plan for **2016-2021**. It was a big struggle because it was my first time to do it and I had just joined the institution which had no board of directors. Being new I was still scanning the institution, employees, the environment, the community and the stakeholders.

The situation dictated that I had to multitask including reconstituting the hospital board of directors, do the induction and set pace for hospital development.

After induction of the board we started drafting the strategic plan.

The bigger part of the strategic plan was left to the CEO and one member of the board. It took us good amount of time to complete the document, for me it was a big sacrifice and a challenge to bring such a document to completion for the first time and taking the bigger part of it.

At this moment I wish to appreciate Hilton Foundation for giving us this golden opportunity and support to train in stewardship financial

management and strategic planning among others, in fact this training has come the right time when we are about to review and make the next strategic plan. **2022-2027.**

I feel empowered to do better this time and I promise to use the skills I have learned to execute my duties. More light has been shed about strategic planning which makes it easier for me.

I thank God for His divine providence and protection especially during this challenging period of Covid-19 pandemic. Many people have died, others are very sick, others have lost their jobs and economy has been severely affected globally. Despite of all these sufferings to humanity God is still caring for us and we really appreciate His tender love.

Although we cannot meet physically for the training, technology has kept us connected and sharing knowledge is still taking place.

THE HOSPITAL PROFILE

The facility was established in 1999 as a dispensary, by the Little Sisters Saint Francis. Since then it has scaled up to a level 4 hospital under the Kenya Essential Package for Health (KEPH). It is a key provider of preventive, promotive, curative and rehabilitative quality health services within Bungoma county and its environs. The health facility has a good partnership with stakeholders especially county government of Bungoma and other NGO'S within the county. As a faith-based organization, it plays a vital role in health care service delivery throughout the county

We serve a. wide range of clientele of more than 46,000patients per year. Since late 2015 I have seen this hospital grow and I appreciate the support of stakeholders.



2.) OPENING OF THE MATERNITY WING



We offer the following services;

- ❖ **Outpatient**
- ❖ **Inpatient**
- ❖ **Pharmacy**
- ❖ **Laboratory**
- ❖ **Dental**
- ❖ **Radiology**
- ❖ **Optical**
- ❖ **Theatre**
- ❖ **Maternity**
- ❖ **TB/CCC for people living with HIV/AIDS**
- ❖ **Immunization**
- ❖ **ANC/PMTCT/EMTCT**
- ❖ **VCT/HTC/PITC**
- ❖ **Physiotherapy**
- ❖ **Outreaches**

I have served this hospital for the last 5 years as the administrator/CEO. During this period, I have discovered a lot and learned that leadership is a sacrifice but not a privilege. It has its own cross to carry but it's doable. I want to appreciate the journey I have walked with the employees, other stakeholders and the institution itself.

ACHIEVEMENTS

There are number of activities which have taken place in the last 5 years. These include;

- Relocation and upgrading of laboratory department.
- Construction of Human resource office, 2 canteens and grocery units.
- Construction of the hospital perimeter wall.
- Renovation and opening of the new maternity unit with; ANC/PMTCT/MCH, labour, post-natal ward, theatre and New Born Unit (NBU).
- Purchase of a new ambulance.
- Bought 4 pieces of land for future expansion. Three of them have houses whereby;
 - ✓ One with 6 rooms used as rental houses by the staff.
 - ✓ The 3 roomed one has been changed to convent and sisters have already occupied.

- ✓ The 7 roomed is being renovated to be the second convent for the hospital.
- Lastly, we opened a hospital cafeteria on 03/05/2021 last Monday.

CHALLENGES

- Financial constraints
- High cost of drugs and lab reagents
- Frequent power surge which leads to breakdown of computers, theatre equipment and other machine.
- Delayed payments by medical insurances i.e. NHIF which is our major insurance company.

I really appreciate Sr. Joyce Rita, the ASEC Programs Coordinator in Kenya and Sr. Joyce Nyakwama the country director of SLDI for their great support and efforts to make sure that we have good connectivity for the program to run smoothly.

In a very special way, I really appreciate our facilitators for their generosity in sharing knowledge i.e. Sr. Penina Mukulu, Sr. Irine Loina, Mr. Daniel and Mr. Bonface Mutua. Finally I thank my classmates for their cooperation and mutual relationship which has facilitated the learning. We have bonded well and formed new relationships. May God bless all of us as we continue to seek His will in our line as religious women. Knowledge is power and God is asking us to share as He says in

Hosea 4:6

“My people are perishing because of lack of knowledge”. It’s my responsibility to share knowledge and preach the gospel. I should bear in mind that I might be the only BIBLE to be read by others.



BY SR .JACINTA KISANGAU

===== THE END =====