

Everything you need to know about being our Parkinson's Local Adviser

Working as part of a regional team, you'll champion Parkinson's UK in your local community by building and sustaining relationships with a diverse network of health and social care professionals, clinics, and community groups. You'll provide a personalised service that empowers people affected by Parkinson's, their families, and carers, to live fulfilling lives and become their own advocates in health and life wherever possible. You'll manage a complex caseload of multiple clients simultaneously, expertly balancing needs-led support with immediate priorities like crisis intervention and end-to-end safeguarding in partnership with local services.

What you'll do

- Provide in-depth, person-centred information, guidance, and emotional and advocacy support to empower clients with health, social care, and welfare issues
- Assist clients to identify needs against benefit criteria, navigate complex processes, and provide practical support via a range of channels, including home visits and community settings
- Respond to enquiries through a range of channels and areas based on service need, managing an active client caseload while keeping accurate, up-to-date online client records in line with practice guidelines
- Recognise and respond to potential safeguarding situations using established procedures
- Answer client enquiries professionally using a jargon-free approach and within established timescales
- Maintain relationships and partnerships with internal and external teams, collaborating with the wider team and participating in local groups and events in-person, in different settings to achieve the best outcomes for clients
- Ensure the most efficient use of resources and adherence to service policy, including lone working principles.
- Keep up to date with organisational and professional development

What you'll bring

- Background and/or experience of providing health and social care information through a range of channels **A,I**
- Well-developed communication skills including active listening and questioning **A,I**
- Experience of supporting and empowering people with problem solving, navigating the health and social care system and participating in their own care **A,I**
- Experience managing a complex caseload effectively and efficiently **I,T**
- Ability to be calm and deal effectively with challenging/emotional situations and/or people **I**
- Demonstrable digital competence, with experience of effective use of a range of tools including online case management systems or similar **A,I**
- Ability to work collaboratively and with minimal supervision **I**
- In-depth knowledge of Parkinson's and ability to present to range of audiences and in different settings **I, T**
- Working understanding of relevant legislation, with the ability to apply this to health, social care, and welfare benefits **I**
- Commitment to working within the principles of equal opportunities **I**
- Live in the area specified by the role with the ability to travel and work flexibly without reliance on public transport **A**

Assessed by: **(A) application stage (I) interview stage (T) assessed by a test/presentation**
Cover letters are scored at application stage against the weightings indicated above

A bit more about the role

You'll report to the **Team Manager**.

Your contract will be **permanent**.

You'll work **21** hours per week.

You'll be based at **home**, within the **South East region of Reading, Wokingham and West Berkshire**. Living within this designated region is an essential requirement of the role to ensure effective operational and service delivery.

You'll be paid **£21,044 per year (Travel expenses are covered by the charity)**

Your main relationships will be with:

- **Your regional team**
- **People with Parkinson's and their families**
- **England team**
- **Health and social care professionals and representatives of local voluntary, statutory and private agencies involving the care of people with Parkinson's.**
- **People with Parkinson's and their families**
- **Colleagues across the organisation**

Be part of the Community directorate

How can we offer better support, every day? Our Community team leads our work supporting people with Parkinson's, their families and carers.

Our priorities are set through feedback from people affected by Parkinson's. We make sure that everyone has access to the best care and support from health services and from us. Especially when things get more complex. We can't do this alone. We work in partnership with networks of supporters, including over 3000 volunteers in our local groups.

We make sure that the voices of people affected by Parkinson's are heard by the right people, in the right places, at the right times.

What we offer

We recognise that our greatest asset is our people! And our benefits reflect our commitment to nurturing a thriving and fulfilled workforce.

Our benefit package is designed with your well-being in mind. From reward, health and wellness initiatives, learning and development opportunities and a range of perks tailored to enhance your work-life balance.

To find out more about what we offer, follow this link

Our benefits, and what we offer can be found on our website:

<https://www.parkinsons.org.uk/about-us/benefits-working-us>

What we do and how we do it

Our vision • our ultimate aim

Together we will find the cure, and improve life for everybody affected by Parkinson's.

Our social mission • what we deliver

We're a people-powered movement. On the verge of major breakthroughs in Parkinson's. By uniting we will find a cure. Together, we will help people get the best care and will ensure everyone sees the real impact of Parkinson's.

Our values • the way we work

- **People-first:** We're a strong movement for change, informed, shaped and powered by people affected by Parkinson's. We value and support each other.
- **Uniting:** We're people with Parkinson's, scientists and supporters, fundraisers and families, carers and clinicians. We're working, side by side, to improve the lives of everyone affected by Parkinson's
- **Pioneering:** We innovate across everything we do. Creative, courageous and with pioneering spirit, we strive to continually improve.
- **Driven:** We live and breathe our purpose. We set clear goals and strive to deliver the greatest impact for people affected by Parkinson's.