#### Managed IT Services London | 5-Star IT Solutions



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Meta title: Managed IT Services London - Totality Services

**Meta description:** Award-winning Managed Services Provider (MSP) providing London businesses with comprehensive IT solutions for over a decade.

totality services is an **award-winning** Managed Services Provider (MSP) with a holistic portfolio of <u>services and solutions</u> to help London and UK businesses achieve their technology goals.

We've provided industry-leading managed IT services **for over a decade** and have worked with many leading businesses in and around London.

When you choose totality services for your <u>IT Support in London</u>, we become an extension of your fantastic team, working seamlessly to ensure a **successful partnership**.

You can rely on us to provide the managed services you need, when you need them. We're the best there is at **resolving issues** with IT and security threats.

Suppose you're concerned about business continuity in a cyber security problem. In that case, we can help by providing managed business security solutions and **disaster recovery assistance** for a fixed monthly cost.

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### Managed IT Services London

We don't concern ourselves with any other part of the UK. totality services is an IT service provider run by Londoners, for Londoners. We understand **every last piece** of the capital's telecoms, broadband, and commercial IT infrastructure relating to small and medium businesses (SMBs).

We're also a **Microsoft Solutions Partner**. If you use <u>Microsoft Office</u>, we can troubleshoot problems in critical applications as part of a monthly contract for a monthly fee we offer as a managed IT service provider.



We've got offices both north and south of the River Thames to ensure that if we need to travel to site, we get there quickly to **minimise downtime**. All our staff are highly trained and well-versed in the needs of any business that sets up shop in the capital. Time is money, and nowhere on earth does that ring truer than London.

We can provide your business with **highly skilled IT professionals**, giving you access to the best support possible to increase operational efficiency in your workplace.

## Leading IT Provider

We do IT managed services the right way since we're a leading IT Managed Service Provider. In teaming with totality services, we become **an extension of your organisation**, focusing on both short-term objectives and long-term technology initiatives.

We become the IT provider of choice for businesses without internal IT staff or those looking to extend their existing IT team.

At totality services, we provide:

- Fast response times
- Quick fault resolutions and risk mitigation
- Friendly, highly trained staff
- Cost-effective, innovative solutions that suit most businesses
- Sector-specific guidance, such as cyber threat advice for small businesses
- Different service levels to suit your budget and business goals
- Modern technology recommendations

Whatever problem or technical scenario we encounter, we can take it on and find a solution.

As a leading managed IT service provider, **nothing phases us**. Whether your security service, network security, backup services, or data management IT systems are not up to scratch, it isn't a problem for us. We can provide proactive <u>technical support</u> for various issues and reliably manage all of your IT.



# Why Partner With Us?

No other MSP in London takes what they do more seriously than totality services. Our staff treat every last interaction with the attention it deserves - **regardless of your company size** or how much your support package costs.

Also, there aren't any hidden costs for the support function we offer.

## We Offer Versatility

You won't ever need to seek support for other aspects of your infrastructure. From foundational aspects like broadband and telecoms to the intricate details of your IT environment, we've got you covered.

As your company grows, so does our **knowledge** of your network.

It **won't take us long** to know every last cable, laptop, and network switch like the backs of our hands.



Clear communication, end-to-end IT support, and a super-friendly team of specialists in Central London

#### Make an enquiry

Services That Meet All Your Business Requirements

We offer a **wide-range** of products and efficient services, ensuring no part of your network is untouched.

Our managed IT services packages can either act as a standalone offering in place of a traditional internal IT department or **complement your existing technical support** staff with the right technical expertise.

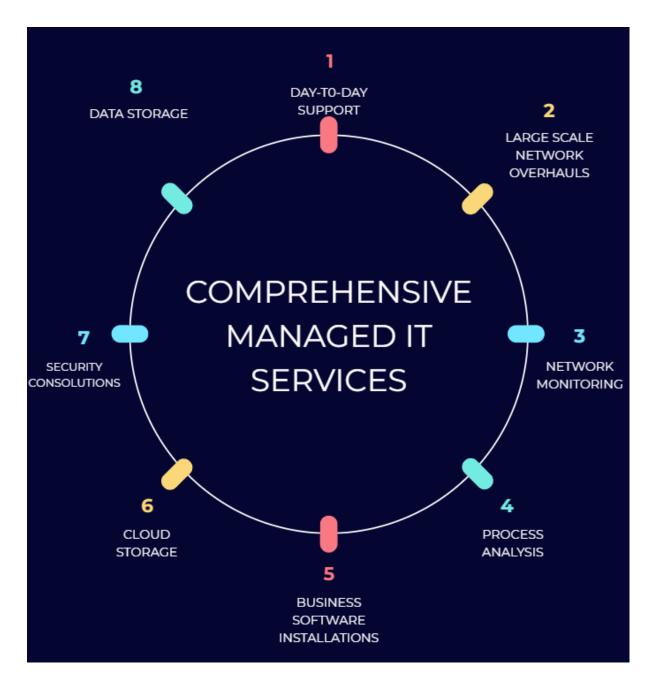
The full range of IT-managed services are on offer:

- Day-to-day support
- Large scale network overhauls
- Network monitoring for potential threats
- Process analysis to boost business performance
- Line of business software installations
- Cloud migrations
- Security consultations
- Data storage

Alongside support for nuts and bolts assets, we can **sit in on stakeholder meetings** and help you draft an IT policy that will be the envy of London-based businesses everywhere.

**Whatever your business requirements**, from proactive monitoring of your entire IT infrastructure to managing software licences, we can help.

Our managed IT support services have the technical solutions and **specialist knowledge** necessary you would expect from an IT partner in London.



## Switching is Simple

Some CEOs think **moving from** one managed IT support provider to another isn't worth the hassle.

Don't be like them.

This can lead to firms sticking with the **wrong IT company** purely to avoid any back-and-forth during the changeover process.

This leads to things that every business wants to avoid, like:

Downtime

- Lost revenue
- Unhappy customers

When you make the move to totality services, you'll realise that switching providers **couldn't be simpler**.

Our team of onboarding experts will provide you with clear and concise updates. Our tech professionals will personally manage the transition throughout its various phases for **additional peace of mind.** 

It's our interest to make the whole procedure as **hassle-free** as possible – you'll barely notice a thing!

The Right Managed Service Provider For Handling Tech Problems

When your network malfunctions and one or more of your staff can't work, **you lose money.** The integrity and efficiency of the networks we manage are the most important things to us.

When things go wrong (and let's face it, IT does **occasionally** go wrong), that's when we shine.

We're not just good at the bread-and-butter problems. Our staff is **trained to understand** what every business deems an emergency, whether a finance printer is down or a full-scale <u>Internet outage</u>.

With support services like ours, you won't be caught out.

### An IT Service Provider to Suit Your Budget

Managed service providers make **financial sense** for most small and medium-sized businesses. The advantage of using managed service providers is that they offer managed services for a fixed price.

Most leading IT service providers, like Totality Services, have highly skilled professionals working for them. For a support service that works for you, choose one of our service-level agreements that **best fits your business requirements**.

### Fully Managed IT Services For All Industries

Clients from **niche sectors** often approach us, wondering if we have any knowledge of their industry.

We can almost always say yes. It doesn't matter **what industry you're in** – totality services are ready to provide cost-effective solutions.

We provided managed services to clients in a **vast array** of industries across London, not limited to:

- Finance
- Legal
- Charity
- Education
- Pharmaceutical
- Architects
- Property
- Professional Services



# IT Support Services You Can Count On

We've built up a knowledge base for over a decade that captures the following:

- Unique IT requirements of specific industries
- Hardware and data use
- Software challenges
- Regulatory frameworks
- What we could see in the future

If your IT is below par and you think managed services will **help your business**, why not call us?

Choosing IT managed services **makes sense for most businesses**. Instead of expecting your employees to deal with IT problems when they aren't qualified in most cases, take advantage of a managed services agreement with totality services.

We are a managed IT service provider you can rely on, **whatever the scope** of your business. In the event of a problem, we are here to help. Not only that, but we can assist with everyday functions, like sourcing new software and hardware or streamlining your business workflows.

<u>Call us today</u> to discuss how managed IT services can **benefit your London-based business.** 

We can guarantee **you won't be disappointed** with the results.