

Virtual Conference FAQ

I am having problems signing in, can someone help me?

Yes! Please make sure that you are signing into Whova with the same email you used to register for the conference. If you are still having trouble, please send an email to Laura Zile at laura@informusa.org.

Is there a printable version of the conference Schedule?

If you go to the agenda section of the app you can click on sessions and then will be able to print the page.

Will I be able to access recordings later if I am pulled away during a session?

The virtual sessions are recorded, and all registrants will have access to them on Whova for 90 days post conference, until January 31, 2024. All sessions will be posted for viewing approximately 3 days after the live session.

My coworker did not register, can they view these sessions later?

The recordings will be available for purchase, after January 1, 2024, through a digital package bundle. Reservations for this package are available for purchase on our website now, under events, at <https://www.informusa.org/events/>.

How do I complete the survey for this session?

The evaluation is located on the session page. It will become active when the session ends.

How can I reach out to the presenter(s)?

There are a few options to reach out to the presenter of a particular session. You can go to the speaker tab and when this comes up you will be able to click "Say Hi" on the right side of the screen and write them a message.

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Mary Cooksey

Inform USA • Accreditation Reviewer

Speakers

A native of Minot, North Dakota, Cooksey earned her Bachelor of Arts degree in Communications Arts. She began her professional career in broadcasting. Cooksey held a variety of operational, marketing and sales positions for public and commercial television stations in North Dakota. Coming to Abilene, Texas in 1985 to work at KRBC-TV. Cooksey went on to be named the first director of the National Center for Children's I... [Read more](#)

Speaking at

["Succession Planning - Then There's Reality"](#)

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Say Hi



Jaime Costello

National Council on Problem Gambling

Speakers

Jaime Costello is the Director of Programs at the National Council on Problem Gambling and is currently leading the modernization of the National Problem Gambling Helpline. In addition, she oversees planning, development, and evaluation of NCPG programs, supports strategic planning efforts through consistent monitoring, and serves as a spokesperson for national problem gambling efforts. Jaime is an experienced public he... [Read more](#)

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Say Hi

You could also go to the session tab and either provide an public chat or Q&A questions over to the right, or scroll down under the presenter photos and click send message.

Discover I&R

Inform USA Discover I&R Virtual Conference

Nov 2 - 3, 2023

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Specialized I&R

Supporting Elder Justice through I&R

Thu Nov 2, 2023

11:00 AM - 11:45 AM

Room 1

25 Attending

0 Questions

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Speaker



Kimmy Moon

National Center on Elder Abuse (NCEA)

Project Administrator

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Nanette Relave

Senior Director National I&R Support Center

Advancing States

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All of us can play a role in promoting elder justice. Information & Referral/Assistance professionals are uniquely situated to respond to individuals experiencing life circumstances that may contribute to the risk of maltreatment or self-neglect. This session will share resources that can support professionals and their agencies in this vital work.

Q&A

Polls

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Ask a question

Do these courses help me get AIRS Re-Certified?

Yes, they can! Each course or webinar is granted a certain number of professional development hours that you can use towards your AIRS certification. For details on re-certification processes and the application, please look at: <https://www.informusa.org/core-certification> or reach out to matthew@informusa.org.