

Old Colony Ski Club

Reservation System Policy

This policy is created to ensure fairness to members and club staff in booking bunks and rooms at the Old Colony Ski Club. The reservation system is new and some operational flaws have been exposed through use. This policy is designed to address those flaws and level the playing field for everyone.

Please note this is not a permanent policy, it may be revised to match common sense practice, but it is put out to reduce issues and unfairness.

All members should have signed up by now if they want to come to the Lodge. If not you can still reserve using the general rule below.

General Rule - All bunks or rooms must be booked by 9:00am the morning of the stay by the online reservation system, emailing oldcolonyskiclubinc@gmail.com or texting (401) 651-1814 or (774) 235-3069.

Policies

No Reservation, Just Showing Up, Staying the Night - Stay fee is double the nightly rate, no preference for rooms or bunks, cannot move into a room until all other assignments are made.

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Booking a Bunk and No Show - The reserving party will be assessed the stay fee for the reserved bunk. This must be paid by Venmo prior to booking another night.

Private Rooms - Aside from Coed rooms **there is no expectation of a private room.**

Reserving Two or More Bunks for One Person

Club staff reserves the right to cancel one of the bookings when it is obvious a room is being blocked for another purpose (ie to see if a room stays empty).

Reserving Coed Rooms - all coed rooms are \$50 per night if reserved specifically through the reservation system. If a room is open and a member already checked in at the Lodge requests

to use that room (first come first served) then the regular member rate applies. Club Staff has final determination of eligibility and the room must be reserved to reflect the change.

Non-Payment of Stay Fees - No future reservations can be made without payment of outstanding fees.

Taking a Room Without a Reservation - Club Staff reserves the right to move the offending party in favor of the party that made the reservation correctly.

Moving to an Alternate Room - All changes must be approved by club staff and accurately reflected in the reservation system for that night.

Moving Parties to Other Rooms - Club Staff reserves the right to move a party to another room to accommodate a need in the Lodge. (Ex. A large group is coming and it makes sense to leave them all together. A single or double in a large room may get bumped). Club Staff will try to rebook with comparable accommodations.

Again, in fairness to members and club staff, all bunks or rooms must be booked by 9:00am the morning of the stay by the online reservation system, emailing oldcolonyclubinc@gmail.com or texting (401) 651-1814 or (774) 235-3069.