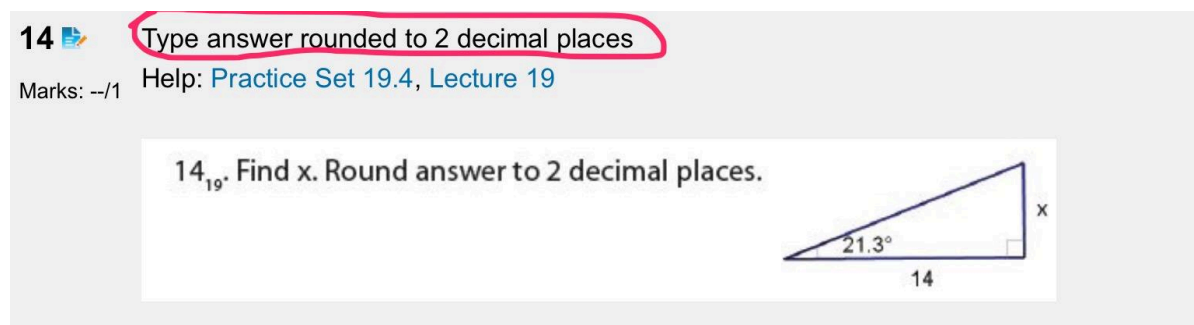


# I think my answer is right, but the system marked it wrong.

**Follow all the steps below and, if needed, we will adjust your grade.**

1. If this is a fill-in-the-blank question, read the instructions above the question that tell you how to enter the answer. See the red circle in the image below. If not, go to the next step.



2. If that doesn't solve your issue, make a note on your homework notes about this. Then, answer all the other questions you can and click "Finish" then, "Submit All & Finish".
3. **Watch the video solutions** linked in the top right corner of the Results Page.
4. If the solutions show the answer you entered is correct, use this form to "[Ask Dr. Shormann a Question](#)" and he will adjust the grade, if needed.

## FREQUENTLY ASKED QUESTIONS

### **My ANSWER IS CORRECT BUT I ENTERED IT WRONG. Can you change the grade?**

While the answer may be correct, if it was not entered as the instructions say, the system will mark it wrong. This same type of eLearning system is used for college math classes and some standardized tests like the CLEP exams. It is important to learn to follow these instructions now. However, keep in mind the Practice Sets are just practice so the Practice Set grades are a small percentage of the overall grade. Unless your student has a learning disability, Dr. Shormann does not recommend changing grades in this situation. However, if you would like to change it, a parent can complete the Grade Change Request (link).

### **NEW! HOW TO MONITOR STUDENT PROGRESS VIDEO**

Watch the updated Getting Started video and the How to Monitor Student Progress video, posted on the eLearning Course Home page.

### **SAVE TIME: FOLLOW THE STEPS ON THE INSTRUCTION SHEET**

Remember, the step-by-step system on the [Instruction Sheet](#) has the most efficient way to complete the assignment, while also ensuring mastery and fluency are developed. Students should place the Instruction Sheet for the assignment on their desk and follow the steps for every question.

### **DON'T EXPECT IMMEDIATE MASTERY**

Remember, like piano or baseball practice, the Practice Sets are practice. Don't expect immediate mastery. It may take several days or weeks to master a new concept. Until then, we expect the student to make mistakes. That's why the Practice Set grades are a small percentage of the overall grade.

### **DO NOT RETAKE PRACTICE SETS OR QUIZZES TO IMPROVE GRADES**

After clicking Submit All & Finish, the grade is recorded in the online grade book and the Results page, with all the correct answers and a link to the video solutions, is displayed. Therefore, unless there is a technical issue, Dr. Shormann does not recommend re-taking Practice Sets or Quizzes. Instead the student should re-learn and correct missed problems by following the steps on the Instruction Sheet. This is the most effective and efficient way to build mastery and develop long-term retention.