

Head of Technology

tuktukrental.com

Location:	Katunayake, Sri Lanka
Commitment:	Five days a week - 08:00 A.M. to 05:00 P.M.
Salary range:	Highly competitive salary depending on the skills and experience.

Small vehicles, big impact

We're all about authentic travel experiences that support local communities. At tuktukrental.com, we rent tuktuks to adventurous travellers, while sharing the revenue with local tuktuk owners and the community. We've been fueling epic road trips across Asia since 2016. And here's the best part—we're just getting started!

With operations in Sri Lanka, Cambodia, and soon beyond, our dedicated team of tuktuk enthusiasts is driven (literally) to make travel more meaningful. Our mission? To bring smiles to faces, promote sustainable tourism, improve livelihoods, and make exploring new places as unforgettable as possible.

Join us as we steer towards a world where every adventure counts—navigating the bustling streets of Colombo or the serene landscapes of Cambodia. Let's make every mile matter.

About the role

As the **Head of Technology** at tuktukrental.com, you will lead our tech stack and future-proof our systems. As the technical brain behind tuktukrental.com, you'll play a pivotal role in building scalable digital systems, enhancing customer experiences, and ensuring our tech infrastructure runs smoother than a freshly oiled tuktuk engine.

Specific responsibilities

1. Technology Strategy

- Develop and execute a **comprehensive tech roadmap** that supports business growth, enhances customer journeys, and aligns with company objectives.
- Drive **tech-led innovation**, identifying opportunities to improve internal systems and automate where possible.

2. Team Leadership

- Lead, mentor, and grow our **in-house and remote tech team**, creating a high-performance, solution-focused culture.

- Foster collaboration between **tech, operations, CX, and marketing** teams.

3. Infrastructure Management

- Oversee the **design, maintenance, and optimization** of our IT infrastructure, including **cloud hosting, CRM, WordPress sites, Airtable databases**, and internal tools.
- Ensure our systems are **reliable, secure, scalable**, and integrated seamlessly.

4. Technology Innovation

- Stay updated with **emerging technologies**, evaluate their business relevance, and lead strategic implementation.
- Introduce **cutting-edge tools** to improve customer experience and operational efficiency.

5. Vendor & Tool Management

- Manage third-party **vendors and service providers**, including developers, hosting partners, and software tools.
- Maximize the value of tech partnerships through **cost-effective and scalable solutions**.

6. Security & Compliance

- Develop and enforce **cybersecurity protocols**, ensuring data protection, system integrity, and compliance with local and international standards.

7. Budget & Resource Management

- Own the **technology budget**, allocating resources efficiently while monitoring spending and ROI.
- Maintain a lean yet **impactful tech stack**.

About you

This is a leadership role for someone who enjoys working in a fast growing environment, thrives on solving complex problems, and isn't afraid to get their hands dirty with the day-to-day development, integration, and security. If you're equally comfortable talking REST APIs and Airtable automations as you are managing budgets and leading a tech team—this could be your next adventure. Here's why you'll be a perfect fit:

Must have:

- Proven experience managing end-to-end tech operations within a startup or scale-up environment.
- Strong hands-on knowledge of WordPress, Airtable, REST APIs, CRM systems, and AWS or similar cloud hosting.
- Excellent project management skills, with a track record of successful delivery.
- Deep understanding of IT security practices, tech compliance, and risk mitigation.
- Stellar communication skills—able to translate tech speak for non-tech teams.
- A builder's mindset—ready to innovate, test, fail, learn, and improve.

Nice to have:

- Experience in tourism, adventure travel, or social enterprise environments.
- Working knowledge of Sri Lankan IT, infrastructure, and regulatory landscape.
- Fluency in Sinhala or Tamil is a plus.

Why tuktukrental.com?

At tuktukrental.com, we're not just about renting tuktuks—we're about creating unforgettable experiences while making the world a better place. Our team is passionate, fun, and dedicated to positively impacting both travellers and local communities.

We're a purpose-driven company. Your work will directly support local livelihoods and sustainable tourism.

Ready to apply?

If you've made it this far, we think there's a good chance you're our kind of person. Here's the deal—we're all about diversity, equity and inclusion. We believe a variety of perspectives makes us stronger. Even if you don't check every box, we'd still love to hear from you. Introduce yourself, and let's see how you can bring your unique flair to our team.

[APPLY FOR THE JOB: CLICK HERE](#)