RISHITA SHAW

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PROFESSIONAL EXPERIENCE

Flipkart

Software Development Engineer I

May 2025 - Present

- Engineered scalable synchronous & asynchronous microservices using Java, Spring Boot, and Kafka, enabling high-throughput, low-latency communication for Flipkart's Assets Inventory platform.
- Designed and optimized REST and event-driven APIs, integrating with distributed systems to streamline asset lifecycle management and improve system responsiveness.
- Diagnosed and resolved critical variance issues, reducing failure quantum and improving overall platform reliability, resulting in more
 accurate and consistent inventory tracking.

ZS Associates

Software Engineer

Aug 2024 – *May* 2025

- Engineered scalable backend APIs using FastAPI for internal AI tools, ensuring high performance and seamless integration with enterprise systems.
- Leveraged LangChain and microservices architecture to develop modular, maintainable solutions optimized for LLM workflows.
- Optimized system efficiency by collaborating with cross-functional teams to fine-tune AI models and deploy enhancements aligned with business objectives.

OpenHouse - Product Team

Product Engineering Intern, Internship

Aug 2023 – Jan 2024

- Designed and implemented data pipelines using Apache NiFi, cutting data processing time by 30% and boosting efficiency by 25%.
- Integrated Apache NiFi with diverse tools, enhancing data accessibility by 40% and enabling real-time analytics for a 15-member cross-functional team.
- Optimized Apache NiFi configurations, reducing data transfer bottlenecks by 50% and increasing data throughput by 60% with parallel processing strategies.

EDUCATION

Bachelor of Technology (BTech), Electrical Engineering

8.06/10 • 2024

National Institute of Technology, Durgapur, India

PROIECTS

OpsMind | AI-powered SRE/DevOps Knowledge Repository & Incident Management System

Personal Project

git.io/opsmind

- Designed and built a multi-agent system using Google ADK, integrating historical incident logs and Jira datasets with RAG-based semantic search to enable intelligent troubleshooting, pattern recognition, and automated postmortems.
- Implemented production-grade features including safety guardrails, input validation, web search fallback, and optional real-time Jira integration for continuous incident monitoring and knowledge updates.

Dr. Strange | Design and Implementation of FIDO2 compatible Smart Medical Card for Healthcare Information System Published in International Journal of Critical Computer-Based Systems git.io/medical

Prof. Sibi Chakkaravarthy Sethuraman, VIT AP

- Designed and developed a FIDO2-compatible Smart Medical Card for a cloud-based healthcare system, ensuring compliance with government regulations and prioritizing patient privacy; published in the *International Journal of Critical Computer-Based Systems*.
- Strengthened cloud computing models with advanced security measures, ensuring data confidentiality and alignment with industry standards to protect sensitive patient information.

SKILLS

Java, Spring Boot, Microservices (Sync/Async), REST APIs, Event-Driven Architecture, Kafka, SQL, MongoDB, Docker, Git, GitHub, Jira, C, C++, Python, JavaScript, HTML, CSS, Data Structures & Algorithms (DSA), Object-Oriented Programming (OOP), Competitive Programming

ACHIEVEMENTS

Speaker	Presented on "Enhancing FIDO2 Security for Safety-Critical Applications" at Open Source Summit Japan	2023
Press Publication	Received prominent recognition and exposure in the esteemed publication, The Economic Times.	2023
Rank 1	Forbes India - Unstoppable E-School & UG College Women Leaders	2023
Rank 5	Forbes India - Unstop Competitive Leaders	2023
3 stars	Achieved the highest rating of 1647 on CodeChef. Tackled 700+ coding problems on GeeksForGeeks and LeetCode.	2023
Fellowship	Xartup 9th cohort, August Batch	2022
First Runner Up	Microsoft Imagine Cup India Championship	2022
Finalist	Jumpstart by Publicis Sapient. Qualified among 30,000+ participants	2022
Finalist	Azure Women Hackathon by Microsoft	2022
Finalist	Smart India Hackathon for problem statement DK734	2022
Finalist Top 10	ION <athon> 1.0 by ION. Top 10 among 3000+ teams</athon>	2022
Second Runner Up	Hack-O-Uplift Hackathon by The Uplift Project, GirlScript Foundation	2021

CERTIFICATIONS

DP900 Microsoft Azure Data Fundamentals

Microsoft · 2022

Validated knowledge of data concepts, storage, processing, and visualization in Azure, and best practices for data security, privacy, and compliance.

120-1085-22: Oracle Cloud Infrastructure Foundations Associate

Oracle Cloud Infrastructure • 2022

Demonstrated expertise in fundamental cloud infrastructure concepts and best practices on the Oracle Cloud platform.