

Terms and Conditions

Effective Date: These Terms and Conditions take effect on the date of the executed service agreement between Visionary AI and the Client.

Last Updated: These Terms and Conditions remain in force unless amended by Visionary AI and agreed upon by both parties in writing.

These Terms and Conditions govern your use of the services provided by Visionary AI ("we", "our", or "us"). By entering into a service agreement and using our services, you agree to be bound by the following terms.

1. Services Provided

We provide AI-powered automation and communication solutions including:

- Voice Agents
- Text Agents
- Email Agents
- Social Media Agents

These services are designed to improve business communication, enhance operational workflows, and increase customer engagement.

2. Account Access

Clients are not required to create an account on any platform. Visionary AI builds, deploys, and manages the AI solutions on behalf of the Client. Access is managed directly through Visionary AI.

3. Third-Party Integrations

At the Client's request, we may integrate with third-party platforms including:

- Google Calendar

- Microsoft Calendar
- Make.com

We are not responsible for the performance, uptime, or data practices of these platforms.

4. Payment and Cancellation Policy

All payments follow the structure defined in the individual service agreement. Clients may cancel services by providing a **30-day written notice**. Services will remain active through the end of the notice period. No prorated refunds are issued for unused time during an active billing cycle.

5. Acceptable Use

Clients agree **not** to use our services for:

- Sending spam or mass unsolicited messages
- Any illegal, fraudulent, or deceptive purposes
- Impersonating any person or organization

Violation of these terms may result in immediate suspension or termination of services.

6. Limitation of Liability

Visionary AI is **not liable** for any:

- Loss of revenue
- Service downtime or performance issues
- Errors or interruptions caused by third-party platforms

All services are provided “as-is” with no guarantees beyond what is described in the client’s written agreement.

7. Age Requirement

Clients must be at least **18 years of age** to enter into a service agreement and use our services.

8. Jurisdiction

These Terms shall be governed by and construed under the laws of the **State of Connecticut**, without regard to conflict of law principles.

By entering into a service agreement with Visionary AI, the Client acknowledges and agrees to abide by these Terms and Conditions.