

## Book Now

- Available Rooms
- Partially Available
- Unavailable Rooms
- Booked Rooms

SINGLE

**Room Occupancy:** Maximum adults : 2 Maximum children : 0 Maximum guests : 2

AVAILABLE ROOMS PARTIALLY AVAILABLE BOOKED ROOMS UNAVAILABLE ROOMS

Room No.	Duration	Message	Allotment Type	Action
106	26/07/2024 - 27/07/2024		<input checked="" type="radio"/> Auto Allotment <input type="radio"/> Manual Allotment	<button>Remove</button>

## Add new

600028 CHENNAI  
India  
09940284765

### SUMMARY

Total rooms (Tax excl.)	Total vouchers (Tax excl.)	Total (Tax excl.)	Convenience fees (Tax excl.)	Total taxes	Total (Tax incl.)
₹ 355.00	₹ 0.00	₹ 355.00	₹ 0.00	₹ 44.38	₹ 399.38

Order message

 Send an email to the customer with the link to process the payment. [Go on payment page to process the payment.](#)

Payment

Bank wire

Order status

Payment accepted

Create the order

## Creating order

**ROOMS STATUS**

Room No.	Hotel Name	Duration	Documents	Order Status
106	Thendral Lodge	26/07/2024 - 27/07/2024	Documents 0	Checked In <span style="float: right;">UPDATE STATUS</span> <span style="color: green;">Checked in on 26/07/2024</span>

**MESSAGES 0**

26/07/2024 - Shru Shankar Private

Manual order -- Employee: P. Shankar

Choose a standard message -

[Configure predefined messages](#)

Display to customer? YES NO

Message

Show all messages
SEND MESSAGE

**PAYMENT 1**

Date	Payment method	Payment source	Transaction ID	Amount	Invoice
26/07/2024 20:31:23	Bank wire	Remote payment		₹ 399.38	#IN000018/2024 <span style="float: right;">Details</span>

[ADD NEW PAYMENT](#)

Checked in with dates as 27<sup>th</sup> for checkout as per the original order

No cancellation policies applicable.

**ORDER DETAIL 1**

Room No.	Room Image	Room Type	Hotel Name	Duration	Occupancy	Room Price (Tax excl.)	Extra Services/Fee (Tax excl.)	Total Tax	Total Price (Tax incl.)	Edit Order
106	No image available	Single	Thendral Lodge	Check In: 26-07-2024 Check Out: 28-07-2024	2 Adults	355 <i>Set per day price</i>	₹ 0.00	₹ 44.38	₹ 399.38	Update Cancel

**Total Rooms Cost (tax excl.)** ₹ 355.00

**Total Taxes** ₹ 44.38

**Final Booking Total** ₹ 399.38

Now modifying order to change the date to 28<sup>th</sup>

I click update once it shows the "r usure message " I press ok but nothing happens

**CANCELLATION POLICIES**  
 No cancellation policies applicable.

**ORDER DETAIL** 1

Room No.	Room Image	Room Type	Hotel Name	Duration	Occupancy	Room Price (Tax excl.)	Extra Services/Fee (Tax excl.)	Total Tax	Total Price (Tax incl.)	Edit Order
106	No image available	Single	Thendral Lodge	Check In: 26-07-2024 Check Out: 28-07-2024	2 Adults	355 <i>Set per day price</i>	₹ 0.00	₹ 44.38	₹ 399.38	<input type="button" value="Update"/> <input type="button" value="Cancel"/>

For this customer group, prices are displayed as: **tax included.**  
 Refunds are disabled

<b>Total Rooms Cost (tax excl.)</b>	₹ 355.00
<b>Total Taxes</b>	₹ 44.38
<b>Final Booking Total</b>	₹ 399.38

I click update once more

**ORDER DETAIL** 1

Room No.	Room Image	Room Type	Hotel Name	Duration	Occupancy	Room Price (Tax excl.)	Extra Services/Fee (Tax excl.)	Total Tax	Total Price (Tax incl.)	Edit Order
106	No image available	Single	Thendral Lodge	26/07/2024 - 27/07/2024	2 Adults	₹ 355.00 <i>Per day price: ₹ 355.00</i>	₹ 0.00	₹ 44.38	₹ 399.38	<input type="button" value="Edit"/>

For this customer group, prices are displayed as: **tax included.**  
 Refunds are disabled

<b>Total Rooms Cost (tax excl.)</b>	₹ 710.00
<b>Total Taxes</b>	₹ 88.75
<b>Final Booking Total</b>	₹ 798.75
<b>Due Amount</b>	₹ 399.37

Again the “r u sure “ message comes and then the price as you can see has changed for the revised dates but the booking dates have not changed

### ROOMS STATUS

Room No.	Hotel Name	Duration	Documents	Order Status
106	Thendral Lodge	26/07/2024 - 27/07/2024	Documents 0	Checked In <span style="border: 1px solid black; padding: 2px;">v</span> <span style="float: right; color: blue; font-weight: bold;">UPDATE STATUS</span> <span style="background-color: #e8f5e9; padding: 2px; border-radius: 3px;">Checked in on 26/07/2024</span>

26/07/2024 - Shru Shankar Private

Manual order -- Employee: P. Shankar

Choose a standard message v

Configure predefined messages [↗](#)

Display to customer? YES NO

Message

Show all messages [↗](#)
SEND MESSAGE

**CANCELLATION POLICIES**

▲ No cancellation policies applicable.

### PAYMENT 1

▲ Warning ₹ 399.38 paid instead of ₹ 798.75

Date	Payment method	Payment source	Transaction ID	Amount	Invoice	
26/07/2024 20:31:23	Bank wire	Remote payment		₹ 399.38	#IN000018/2024	<a href="#">Details</a>

ADD NEW PAYMENT

Also the revised payment deficit is displayed in the payment section as well but the room checkout date in the room status section also has not changed.

However if I raise the order from the portal I am able to modify.