

REMEMBER YOUR SOUL

Privacy Policy

By Bridget · www.bybridgethill.com

Last updated: 11th June 2026

Your privacy matters to us. This Privacy Policy explains how remember your soul (operated by Bridget Hill) collects, uses, stores and protects your personal information when you visit our website, purchase a product or service, or interact with us in any way.

By using our website or purchasing from us, you agree to the collection and use of information as described in this policy.

1. Who We Are

remember your soul is a personal development and digital education business operated by Bridget Hill.

Business name: remember your soul — By Bridget

Website: www.bybridgethill.com

Email: hello@bybridgethill.com

Location: United States of America

2. What Information We Collect

We collect personal information in the following ways:

Information you provide directly:

- Your name and email address when you join a waitlist, sign up to our email list, or make a purchase.
- Billing and payment information processed securely through our third-party payment provider. We do not store your full payment details.

- Any information you choose to share when contacting us directly via email or inside a community or coaching container.

Information collected automatically:

- Basic website analytics including pages visited, time spent on site and general location data (country or region level). This is collected via cookies and analytics tools to help us understand how our website is used.
- Device and browser information collected automatically when you visit our website.

3. How We Use Your Information

We use your personal information only for legitimate business purposes, including:

- To process and deliver your purchase and grant access to products or services.
- To send you emails related to your purchase, including access details, updates and relevant communications.
- To send you marketing emails about new products, offers or content — only if you have opted in or made a purchase from us. You can unsubscribe at any time.
- To improve our website, products and services based on how they are used.
- To respond to your enquiries and provide customer support.
- To comply with any legal obligations.

We will never use your information for any purpose beyond what is listed above without your explicit consent.

4. Who We Share Your Information With

We do not sell, rent or trade your personal information to any third party.

We may share your information with trusted third-party service providers who assist us in running our business, including:

- Email marketing platforms (such as MailerLite) — to deliver emails and manage our mailing list.

- Payment processors (such as Stripe) — to securely process transactions.
- Private podcast or content delivery platforms (such as Hello Audio) — to deliver digital products.
- Community platforms (such as Telegram) — to host any community spaces included with our products.
- Website analytics tools — to understand website traffic and usage.

All third-party providers are required to handle your data securely and in accordance with applicable privacy laws. They are not permitted to use your data for their own purposes.

5. Email Communications

When you purchase a product or join our mailing list, you may receive emails from us. These may include:

- Transactional emails — order confirmations, product access details and essential account information.
- Marketing emails — new products, offers, content and updates from remember your soul.

You can unsubscribe from marketing emails at any time by clicking the unsubscribe link at the bottom of any email. Please note that unsubscribing from marketing emails does not affect transactional emails related to an active purchase.

6. Cookies

Our website uses cookies — small text files stored on your device — to improve your browsing experience and help us understand how our site is used.

Cookies we use may include:

- Essential cookies — required for the website to function correctly.
- Analytics cookies — to track website visits and usage patterns anonymously.

You can control or disable cookies through your browser settings at any time. Please note that disabling certain cookies may affect the functionality of our website.

7. Data Storage & Security

Your personal information is stored securely by us and our trusted third-party providers. We take reasonable steps to protect your data from unauthorised access, loss, misuse or disclosure.

While we take every precaution to protect your information, no method of transmission over the internet or electronic storage is 100% secure. We cannot guarantee absolute security but we are committed to handling your data with care.

We retain your personal information for as long as necessary to fulfil the purposes outlined in this policy, or as required by law. You may request deletion of your data at any time by contacting us at hello@bybridgethill.com.

8. Your Rights

Depending on your location, you may have the following rights regarding your personal data:

- The right to access the personal information we hold about you.
- The right to request correction of any inaccurate information.
- The right to request deletion of your personal data, subject to any legal obligations we have to retain it.
- The right to opt out of marketing communications at any time.
- The right to withdraw consent where processing is based on consent.

To exercise any of these rights, please contact us at hello@bybridgethill.com. We will respond to all requests within a reasonable timeframe.

9. Children's Privacy

Our products and services are intended for adults aged 18 and over. We do not knowingly collect personal information from anyone under the age of 18. If you believe a minor has provided us with personal information, please contact us immediately and we will take steps to remove it.

10. Third-Party Links

Our website or communications may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to review the privacy policies of any third-party sites you visit.

11. Changes To This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal, operational or regulatory reasons. Any material changes will be posted on our website with an updated date. We encourage you to review this policy periodically.

Continued use of our website or services following any changes constitutes your acceptance of the updated policy.

12. Contact Us

If you have any questions, concerns or requests regarding this Privacy Policy or how we handle your personal data, please contact us:

remember your soul — By Bridget

Email: hello@bybridgethill.com

Website: www.bybridgethill.com
