

In The Perabot, most of our items are hand finished to order with a range of variables like upholstery fabrics, and surface finishes, so every item is made-to-order/ custom-made, and for this reason, our normal delivery time:

Product	Estimated Delivery Lead time
Sofa & Upholstery Furniture	4 - 5 Weeks (Ex-stock fabric) 6 - 8 Weeks (Custom fabric)
Wooden Furniture	5 - 6 Weeks (Ex-stock) 7 - 8 Weeks (Custom order)
Accessories	N/A

1. The delivery timeframe provided is an estimate, occasional delays may occur due to supplier schedules, shipping logistics, or unforeseen circumstances. Rest assured, we're always working hard to ensure your order arrives on time. If there is any delay, we will contact you promptly via WhatsApp or phone call to keep you informed. An estimated arrival date will also be shared with you at the time of your order.
2. Our customer service representatives will contact you 5-7 days before delivery to confirm delivery details and approximate delivery time once your order has been placed.
3. If your order has been loaded onto our vehicle or delivery is attempted, and you are not at your premises, we will charge you the full delivery fee. We encourage our customers to notify us at least 48 hours in advance to avoid this situation.
4. **You may contact us at:**

Perabot Abadi Enterprise (SA0569251-U) trading as **The Perabot**

Contact: +60164116969 (WhatsApp or direct call)

Email: info@theperabot.com / theperabot.sales@gmail.com

Please note: Our team will normally reply within 24 hours (Public holiday and Weekends excluded)

The Perabot - Perabot Abadi Enterprise, reserves the right to amend the Terms & Conditions of any ongoing promotion at any time without prior notice.