



10th October 2025

Dear Parents and Carers,

We are pleased to confirm that the **Bromcom Student Portal** is now active and ready for your child to use through Google Single Sign On.

We previously sent out email activation codes for the portal approximately two weeks ago. However, we recognise that some students experienced issues accessing the portal and struggled to follow the initial set-up directions.

To resolve these access issues and simplify the log-in process for all students, we have successfully switched to **Single Sign-On (SSO)**, which is now fully activated.

What this means for your child: Your child no longer needs to use the initial activation codes. Students can now access the portal simply by clicking the **"Sign in with Google"** option and will be automatically logged in using their school account credentials.

Students can access the portal in two ways:

1. **Website:** Access the Student Portal via the dedicated website.
2. **Phone App:** Download the free **"Bromcom Student Portal"** app, available for both Android and iPhone devices.

This new sign-in method should ensure a smooth and immediate connection to the portal, allowing your child to easily view their timetable, attendance, homework, and more.

If your child continues to experience any difficulty logging in using the "Sign in with Google" option, please contact the school office for support.

Thank you for your patience as we implemented this change.

Yours sincerely,

Mr D Pendred

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Redden Court School
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