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Total No. of Printed Pages: [01]

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B.Com (E-Commerce) (Semester – 3rd)
HUMAN RESOURCE MANAGEMENT
Subject Code: BCOM2-305
Paper ID: 18140215

Time: 03 Hours

Maximum Marks: 60

Instruction for candidates:

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consist of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consist of 3 questions of 10 marks each. The student has to attempt any 2 questions.

Section – A

(2 marks each)

Q1. Attempt the following:

- a) What is Manpower Planning?
- b) What is Recruitment?
- c) What kind of grievances may arise in organization.
- d) Write the importance of Transfer.
- e) Write difference between Placement and Induction.
- f) What are Fringe benefits.
- g) What is Career Planning.
- h) Mention any 5 types of selection tests.
- i) Mention the provisions an organization should make for employee health and security.
- j) Write errors in Performance Appraisal System.

Section – B

(5 marks each)

Q2. What factors affect Manpower Planning?

Q3. Discuss in detail the selection procedure.

Q4. Discuss techniques of development

Q5. Discuss job Evaluation and its importance.

Q6. Write about various incentive plans.

Section – C

(10 marks each)

Q7. What are objectives and importance of Human Resource Planning? Also discuss their Functions in detail.

Q8. Discuss in detail traditional and modern techniques of Performance Appraisal. Also, mentions factors affecting performance Appraisal.

Q9. Discuss in detail methods of training. Also, mention differences between training and development.