FIRST IMPRESSIONS | CONNECTIONS TEAM MEMBER

One Sentence Summary

The goal is to make each person who enters know that he or she is welcome here, feel as comfortable as possible, and receive what information they might need.

Key Responsibilities

- Come prepared mentally, physically, emotionally, and spiritually.
- Create a welcoming environment
- Know why you are serving and who you are serving
- Attend pre-service team meeting.
- Complete Pre and Post Service Checklists (Set-up and clean-up).
- Distribute church resources (before, during, and after the service).
- Be the initiator with attendees.
- Have an eye for first-time guests
- Smile, talk to people, and learn their names!
- Be willing to help guests, answer questions, and give direction.
- Be a team player!

Additional Responsibilities For Team Leader

- Oversee the team to ensure that tasks are completed
- Do a headcount in the sanctuary (including balcony and volunteers in common spaces)

Expectations (Qualifications, Skills, and Gifts)

- People-oriented and friendly.
- Outgoing and personable.
- Cheerful and warm; easy to approach.
- Eager to welcome people to services.
- Willing to become knowledgeable of locations of various ministries and programs within the church, as well as the vision and next step opportunities.
- Able to provide knowledge yet focus more on communicating friendliness and relationships above all else.
- Gifts of hospitality, encouragement, helps, and mercy are helpful.

Training and Resources: Connections Team Training Class

Pipeline Level: *Volunteer*

Reports to: *Connections Team Coordinator*