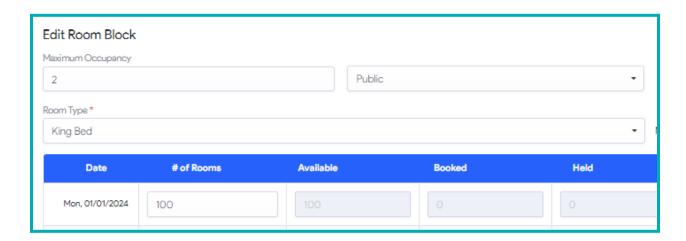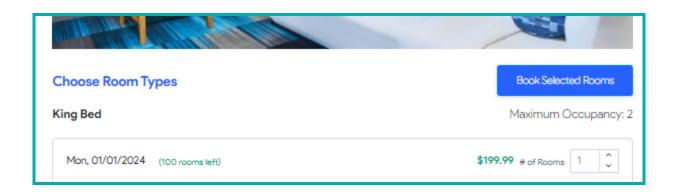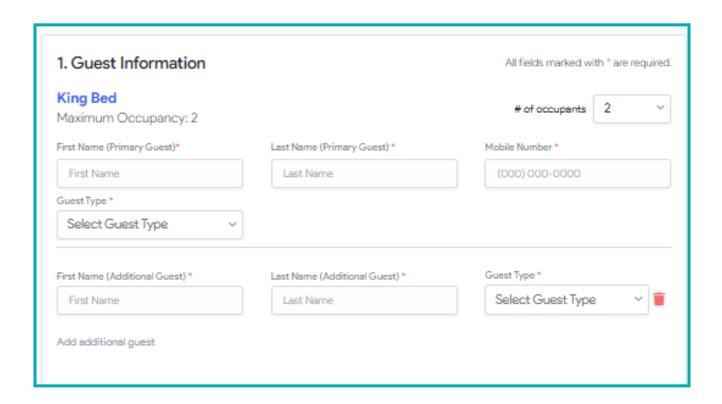# Max Occupancy

October 2023

EventPipe Feature Enhancements

EventPipe is pleased to announce an enhancement to our system that will allow your organization to comply with the maximum occupancy limits of your hotel partners. The maximum occupancy will be set at the room block level, and will default to standard limits unless your team chooses to overwrite it.

Edit Room Block

Maximum Occupancy

| 2 | | Public | ▼ |

Room Type *

| King Bed | ▼ |

Date	# of Rooms	Available	Booked	Held
Mon, 01/01/2024	100	100	0	0

Once this value has been set, it will be enforced and communicated appropriately on the booking site to your guests when they create or edit a reservation. Additionally, when your team edits a reservation they will be only able to add up to the amount of users as dictated by the maximum occupancy setting. The highest value that can be selected is 20, which reflects the highest occupancy of any room types in the EventPipe system. When this value is updated, it will be recorded in the activity log of that Event Hotel.

Choose Room Types

King Bed   Maximum Occupancy: 2

Mon, 01/01/2024   (100 rooms left) $199.99 # of Rooms   1

Book Selected Rooms

1. Guest Information

All fields marked with * are required.

King Bed
Maximum Occupancy: 2

# of occupants 2

First Name (Primary Guest)*   Last Name (Primary Guest) *   Mobile Number *

First Name   Last Name   (000) 000-0000

Guest Type *

Select Guest Type

First Name (Additional Guest) * Last Name (Additional Guest) *   Guest Type *

First Name   Last Name   Select Guest Type

Add additional guest

As a one time cleanup, the maximum occupancy of all the room blocks has been set to their default values (for example, king beds set to 2, 2 queen beds set to 4, etc.). This can be updated at the room block level at your organization's discretion at any time.

All downloads/exports that contain guest information will be augmented to display the correct number of occupants and their information.