



AGREEMENT

- You must be 18+ years old!
- Placing an order means you read & agreed to this ToS.
- You do not have permission to make NFTs of my work!
- You accept responsibility & commitment to payment.
- Shipping worldwide is limited - please ask first!
- UK clients temporarily suspended pending 2021 VAT policy.
- Delivery is out of my control once shipped.
- Communication via email only, as per PayPal policy
- I reserve right to cancel, I.E *you're bullying, abusive, uncooperative*
- I reserve my rights to publish & share my work.
- You may not reproduce, claim, or copy my work.
- Sale of my art to you does not include the copyright/IP.
- Commissions are personal use only. No profit/commercial use!
- Wool can trigger allergies. I also have a cat & dog.
- Chargebacks, refusal to pay, etc will not be tolerated.
- Please credit me when sharing!

COMMUNICATION

Communication has to be clear & responses not delayed to avoid issues. All commission communication only accepted via e-mail as per PayPal's *Protection* policy for your's and my own protection.

PAYMENT

- Prices are in Australian dollars.
- PayPal only for non-Aussies.
- No haggling or trades.
- No Crypto/NFT.

All sales are final. There's no cancellation or refund after an order has been accepted. I can't morally or realistically sell a custom character or a personal pet!

Prices are subject to change on an individual basis due to size & complexity.

MATERIALS

All felts are sent with an engraved faux leather tag signed.

All materials are brand new & high quality. 100% pure wool & exotic fibres are ethical & of the best quality, sourced from Italy, Australia, & NZ; no budget or unethical fibres from origins like China, including eBay & Amazon.

Made in a smoke-free home, with a cat & a dog. My pets do not have access to, or play/chew on my work.

Calibrations vary across computers; colours & lighting may appear different in real life.

- Solid wool - NO cores (insides) of polyfill, foam, yarn, dryerballs, rags, tissue, etc
- No used materials like old clothes, 2nd-hand toy stuffing, mattress foam, etc
- I felt all the details! No pastels/pen ink/makeup/chalk
- Armature is stainless steel wire - no cheap, rusting pipecleaners/chenille!
- Glass & Acrylic eyes, taxidermy replicas, polymer clay parts, etc

CARE & DISPLAY

Please take care of these delicate sculptures!

My work is handmade by myself, in wool & additional details (i.e polymer clay), with the exception of certain parts (i.e resin, crystal). Understand there may be imperfections in my bespoke art.

- Collectibles intended only for display for adults – they are **NOT** toys.
- Keep out of reach of children & animals.
- Do not wet, handle roughly, rub/cuddle, squeeze, tug on fibres, etc
- *Whiskers, fur, props*, etc can become loose & detach if pulled.
- Keep out of direct sunlight, dust, damp, & away from moths/bugs/vermin.