

## **Logistic to Ukraine: current state, possibilities and resources**

### **Position paper**

*This document developed by logistic experts from Ukrainian business communities for members of European Cluster Alliance.*

## **1. Current state**

*Russia's war against Ukraine, Russia's attacks on critical infrastructure sectors have disastrous effects on supply chains and logistics within Ukraine affecting production capacity in Ukraine and critical logistics routes. The main problems that supply chains currently face as a result of hostilities in Ukraine include: shutting off shipping routes, key material shortages, material cost increases, production disruptions, demand volatility, etc.*

*Important logistics routes such as the Black Sea and Azov Sea maritime transport routes and rail and roads experience disruptions and delays, port operations in Ukraine have been practically ceased, road transport operators report blocked vehicles and cargo in Ukraine. In addition, oil and gas prices are rapidly increasing, several global logistics and freight transportation services providers halted service into and out of Ukraine, some carriers have imposed a War Surcharge, and as a result transportation and logistics costs are increasing.*

*Ukrainian road carriers are actively assisting the Armed Forces of Ukraine, transporting medical and humanitarian goods provided by Western partners. But the need for transportation is constantly increasing. The Armed Forces of Ukraine and volunteers are requesting to find cargo for the transportation of goods both from abroad and on the territory of Ukraine. International humanitarian organisations are being deployed in Poland to organise the transport of humanitarian cargo into Ukraine to assist people in need. They are currently looking for transport companies with a significant shipping capacity and willing to send trucks back and forth in Ukraine.*

*Customs processes for goods transport into Poland, Moldova, Hungary, Romania, Slovakia are open. However customs authorities are currently prioritising passenger traffic into the country, so trucks and commercial goods vehicles should expect delays.*

*Amid war in Ukraine, European countries have simplified travel for humanitarian aid carriers to Ukraine - Poland, Lithuania, Latvia, Slovakia, Germany and Hungary, etc. have introduced permit-free travel for humanitarian carriers to Ukraine. It means release of carriers from any additional conditions, in particular necessity of registration of permissions for the international freight transportations. EU countries have also abolished the fee for the use of roads in the case of transportation of humanitarian goods to Ukraine through their territory.*

*In addition, road transport organizations are calling on all governments in the region for:*

- *Flexibility in applying customs procedures, especially in cases where paperwork is missing due to routes having been changed;*

- Waive visas, permits and driving time rules for all truck and coach drivers – regardless of nationality, vehicle and cargo origin – in order for them to return home as soon as possible;
- Allow humanitarian organizations, including the Red Cross and others, to include stranded drivers in their aid efforts, especially in providing water, food and warm clothing;
- Ease and ensure rapid passage of commercial vehicles, especially across borders  
<https://www.iru.org/news-resources/newsroom/road-transport-drives-support-ukraine-crisis>

## 2. Custom procedures

### Documents for custom clearance (humanitarian aid)

Since March 23, only one document is required for this - a declaration filled out at customs. So if, when importing this category of goods, customs officers require some other permits and other documents, then you should immediately contact the hotline of the Cabinet of Ministers by phone № 1545.

You must specify the sender, recipient, actual place of unloading and type of assistance. If this is humanitarian aid to the country, then it can be sent to the OVA (regional military administration) or the relevant ministry. If the assistance is addressed to a specific community, then it is necessary to indicate its recipient.

### Resolution of the Cabinet of Ministers of 22/03/22 № 329

### **IMPORTANT!!! MANDATORY CLEARANCE AT CUSTOMS AS "HUMANITARIAN CARGO"**

### **Transportation rules for humanitarian goods from EU member states**

Documents package for shipping humanitarian aid from

Table 1

	Poland	Romania	Slovakia	Hungary
Packing list.	+	+	+	+
Registration in the system	<a href="https://pomagamukrainie.gov.pl/">https://pomagamukrainie.gov.pl/</a>			
Proforma invoice related to the declared value.	+			
Gift certificate (if the aid is provided for a charity organization)	+		+	
Shipper's export declaration EX-1 or T-1.	Can be filled in at the checkpoint		+	+
<a href="#">Declaration on the list of goods</a> recognized as humanitarian aid	+	+	+	+
Special permit for following	1-2	3		

categories of goods:				
		Cover letter from the organization or an embassy sending the humanitarian consignment to Ukraine with information about the recipient, car number plate, date of departure, nature and volume of the cargo.		
ATTENTION!	Large cargos (10 tons and larger) should be preferably shipped via the Polish Strategic Reserve Agency (RARS)	The weight must be specified precisely or as accurately as possible The weight must be specified precisely or as accurately as possible.		

- For medication containing controlled substances — a pharmaceutical permit is required.
- For dual-use goods — a permit from the Ministry of Development of Poland (for goods of Polish origin) or a permit from the exporting country is required.
- A clearly visible advertisement stating “Humanitarian Aid for Ukraine” and the image of the Red Cross must be placed on the windshield of the vehicle transporting humanitarian aid.

### 3. Main possibilities and resources

#### a. List of logistic services and marketplaces

Table 2

Resource	Description	Link	Contact person	Email, telephone
Rail corridor EU-Ukraine	common initiative of Ukrainian and European companies, the European Business Association, and Ukrzaliznytsia (Ukrainian Railway). All together we organize the rail corridor Europe-Ukraine for humanitarian assistance. We don't use the corridor for army supplies	<a href="http://railwayhelpsukraine.org/">http://railwayhelpsukraine.org/</a>		
POMICH	Service to connect companies who send humanitarian aid to Ukraine and carriers.  Currently, more than 1500 trucks	Submit request: <a href="https://pomich.org/">https://pomich.org/</a>	Stakh Vozniak	stakh@cargofy.com
Truckerslife	Connect humanitarian organizations with transport companies, willing to help (inside EU, EU-UA)	<a href="https://herotrucker.eu/pomoc-ukrainie/">https://herotrucker.eu/pomoc-ukrainie/</a>		<a href="mailto:info@truckerslife.eu">info@truckerslife.eu</a>  +48 733 642 751

JSC Ukrposhta (Ukraine Post)	State #1 supplier of parcels and others goods In the following countries: Poland, Romania, Slovenia, Greece, USA, Armenia, Gibraltar, Georgia.	<a href="https://www.ukrposhta.ua/en">https://www.ukrposhta.ua/en</a>	Mikhail Dubensky, Head of International Logistics Solutions Department	+38 067 230 53 00 <a href="mailto:dubenskyi-ma@ukrposhta.ua">dubenskyi-ma@ukrposhta.ua</a>
Nova poshta, Ukraine	Nova Poshta delivers humanitarian goods across Ukraine and abroad to support the army and territorial defense. In the following countries: USA, Great Britain, France, Germany, Poland, Latvia, Romania, Turkey	<a href="https://novaposhta.ua/en/">https://novaposhta.ua/en/</a>	See on the web-site	
"Meest"	Accepts humanitarian aid in warehouses in the following countries: USA, Canada, Great Britain, France, Germany, Italy, Poland, Greece	<a href="https://ua.meest.com">https://ua.meest.com</a>	See on the web-site	
#GOSAVEUKRAINE	We organize the whole process of formation, collection, sorting and delivery of humanitarian aid to the Armed Forces of Ukraine and to the civil population based on the demands of regional and cities administrations.	<a href="https://gosaveukraine.org/en">https://gosaveukraine.org/en</a>	See on the web-site Rostyslav Maraikin	+38 067 209 2524 <a href="mailto:support@gosaveukraine.org">support@gosaveukraine.org</a>
Razom-ua	A joint initiative of Armed Forces of Ukraine, Rozetka, Fozzy Group, TIS, Dragon Capital, Novaya Pochta, Spunbond fund, RZTK.	<a href="https://razom-ua.com/">https://razom-ua.com/</a> <a href="http://www.helpukraine.center">http://www.helpukraine.center</a>		call center 0 800 112 5102 +44 1353 885 152 0 800 801 152 +1 855 725 1152
Open Mind Fund	Open Mind Fund is a charitable fund organization that helps the people of Ukraine who have suffered from the military action of the Russian Federation. The fund was established by the founders of the Atoll Holding group of companies, which is the official manufacturer and distributor of ŠKODA vehicles and spare parts in Ukraine.	<a href="https://openmind.fund">https://openmind.fund</a>	Viktor Boiaryn, Head of the Fund,	+38 050 425 6765, <a href="mailto:viktor.boiaryn@openmind.fund">viktor.boiaryn@openmind.fund</a>

	Accordingly, the fund's activities are being performed at the Eurocar plant, one of the holding's facilities. The Holding facilitates the fund with logistical resources required for the prompt reception, sorting and delivery of humanitarian aid directly to the victims in the most affected regions.			
Ukrainian students' league	Ukrainian students' league	<a href="https://www.usl.org.ua/">https://www.usl.org.ua/</a>		

#### List of logistic operators

- [Top-logistic companies in Ukraine by Clutch](#) (2022)
- [Europe logistic companies](#)
- [Association of international car carriers of Ukraine](#)

#### b. Main logistic hubs near to Ukraine (humanitarian aid)

Table 3

Country	Address	Hub type	Contact person	Phone number with installed Whatsapp	Warehouse type
Poland	Przemysl, INGLOT, Lwowska, <a href="#">154 37-700</a>	For volunteers, pallets and embankment	Ihor, Roman	<a href="#">+38 093 639 9499</a> <a href="#">+38 067 608 0250</a>	Pallets + embankment
Poland	GREINPLAST Warehouse Stefana Batorego str., 22	Humanitarian	Pavel	<a href="#">+48 606 889 946</a>	Car
Poland	HELP UKRAINE, Melgiewska 29 hala B / Rama T3, 20-234 Lublin, Polska	Humanitarian	PL/UA	<a href="#">+48 800 112 5102</a> <a href="#">+38 080 081 152</a>	Trucks
Poland	Pruszków, ul.Parzniewska 18 Polska, Slt logistyk	Warehouse		<a href="#">57-58-59-60</a> <a href="#">+38 096 334 2309</a>	<a href="#">rampa</a>

Poland	<a href="#">Charitable Foundation "GOSAVEUKRAINE"</a> Warehouse address: Melgiewska 29 hala B / Rama T3 20-234 Lublin, Polska	A sign what exactly you are sending: medicines, clothes, food, humanitarian aid		<a href="#">call center</a>  <a href="#">008001 125 102</a> <a href="#">+44 135 388 5152</a> <a href="#">0 800 801 152</a>  <a href="#">+1 855 725 1152</a>	
Romania	5R63+3JP Тульча, Румунія 45°09'36.8"N 28°48'14.7"E Tulcea, strada Viticulturii	Humanitarian	Olkesandr	<a href="#">+38 096 447 9887</a>	Car
Romania	47°57'17.1"N 26°04'39.6"E Siret	Humanitarian /military	Liliya	<a href="#">+38 050 953 5680</a>	Trucks
Romania	Romania, judetul Tulcea, mun.Issaccea, str.Avram Iancu 46	Humanitarian	Mariya	<a href="#">+4 074 119 9579</a>	Trucks
Slovakia	Eisnerova 64, 84107, Devinska Nova Ves Obchodne centrum "Glavica" Bratislava	Humanitarian	Zoya	<a href="#">+38 067 486 8838</a>	Trucks
Slovakia	AURORA BOREALIS LLC Kupelska 99, 07301, Sobrance	Humanitarian	Zoya	<a href="#">+38 067 486 8838</a>	Car
Slovakia	Adidovce 12, 06732, Vyšný Hrušov, Humenné, Slovakia	Humanitarian	Robert Patrick,	<a href="#">+42 194 860 9158,</a> <a href="#">Adidovce 12, 067 32 Adidovce,</a> <a href="#">Slovakia</a>	Warehouse 500m2
Sweden	Sveavägen 160, Stockholm	Humanitarian	Contact center	<a href="#">+4 673 405 9213</a>	Trucks
Sweden	Solögat Chamania (charity fund) Alfred Nobels allé 7, 141 52 Huddinge	Humanitarian	Contact center	<a href="#">+4 673 405 9213</a>	Freight bus
Ukraine	Skolivska, 14 82400, Stryi, Lviv Oblast,Ukraine	Humanitarian			Warehouse 1300m2

Ukraine	Zolota 2; Murovane 1	Humanitarian	Nikita	<a href="tel:+380672204590">+380672204590</a>	Trucks\pallets
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## How can I directly deliver humanitarian aid from abroad to the warehouses of regional military administrations in Ukraine?

1. Contact the central warehouse of the regional military administration (see item 6 "Ukrainian hubs") and receive contact details of the hub coordinator.

2. Load the cargo.

3. Fill in the [declaration](#) using the form adopted by the Resolution of the Cabinet of Ministers of Ukraine №329 on March 20, 2022.

NOTE: While martial law is in force, the procedure on passage of the humanitarian aid across the customs border of Ukraine is regulated by the Resolution of the Cabinet of Ministers of Ukraine [№174](#) "On some issues regarding the passage of humanitarian aid across the customs border of Ukraine under martial law" adopted on March 1, 2022 (with amendments introduced by CMU Resolutions [№329](#) on March 20, [№235](#) on March 9, 2022 and [№224](#) on March 7, 2022).

### 4. Main recommendations

- For containers, use Table 1, p 2
- List of logistic services and marketplaces, use Table 2 pp 3-5
- Main logistic hubs near to Ukraine (humanitarian aid), use Table 3, pp 5-6
- Requirements for the shipment of smaller cargo or single shipments (up to 1 ton). To ship such goods, we recommend using the services of Ukrainian logistics companies "Nova Poshta",

### 5. Useful information for Ukrainian citizens who seek safety abroad

Information for Ukrainian citizens, who were forced to become refugees due to the Russian invasion or are planning to leave the country, can be obtained on the dedicated web page of the Ministry of Foreign Affairs of Ukraine [tripadvisor.mfa.gov.ua](http://tripadvisor.mfa.gov.ua). It includes information on:

- Countries' decision to accept the refugees;
- Social security for the refugees;
- Medical aid;
- COVID-19 restrictions;
- Crossing the border with the animals;
- Crossing the border with expired documents or without required documents;
- Links to the official resources for refugees:

[Conditions for entering Poland](#)

[Conditions for entering Slovakia](#)

[Conditions for entering Hungary](#)

[Conditions for entering Romania](#)

[Conditions for entering Moldova](#)

[Conditions for entering Germany](#)

[Conditions for entering Czech Republic](#)

[Conditions for entering Austria](#)

[Conditions for entering Slovenia](#)

[Conditions for entering Croatia](#)

[HUMANITARIAN AID PORTAL](#)