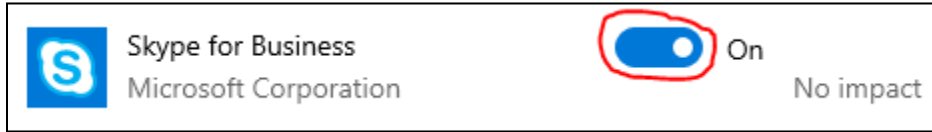


## STAAR Application Will Not Move Past the “Checking System Configuration” Message

For most security risk issues, these steps will fix your issue\*:

1. Log into your computer
2. On the bottom left corner, **search for Startup Apps**
3. Scroll down to locate **Skype for Business**
4. Click on the “On button” to turn it Off



5. This is what the button should look like



6. Close the Startup Apps window
7. **Restart your computer**

\*These directions are specifically for “0 - lync.exe”, but it also helps us troubleshoot for other Startup Apps that need to be turned off.