



Want to use your **tech skills for a social cause?**

Nayi Disha brings you the right opportunity!

Join our team as a **WordPress Developer**, where your coding expertise will empower Families impacted by Autism and other Developmental Disabilities.

We are looking for an enterprising person who can help us analyze, research, create, and deploy a tech-enabled helpdesk solution for our platform to scale up our nationwide reach and impact.

Please read through and if this opportunity excites you, **send your resume to [hr@nayi-disha.org](mailto:hr@nayi-disha.org)**

#### About Nayi Disha

**Nayi Disha** is a progressive non-profit that leverages technology and works as a lifelong partner for families affected by Autism and other developmental disabilities. Since our inception in 2015, we have established ourselves as a credible resource for families and reached over 6,00,000 people across the country. With (IDD), building a strong growing community of 48,000+ families. Visit [our mobile-first multi-lingual platform](#) for more information. We have an exciting journey ahead at Nayi Disha and a vibrant, committed, and enthusiastic team with a supportive work culture

Job Title	WordPress Developer	Location	WFH/Virtual
Reports to	Technology Manager	Travel	Occasional

#### Job Purpose

The individual will be required to understand the functionality, user flows, and process flows to create people-centric communication flows effectively. We prefer integrating available third-party solutions rather than a from-scratch solution. We also have a helpdesk that includes a phone line, WhatsApp BOT, and multi-channel support. We require the individual to evaluate options, research, and help deploy the solution.

Additionally, the latter half of the assignment would involve the candidate making enhancements to the WordPress platform in coordination with the tech lead.



[nayi-disha.org](http://nayi-disha.org)



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Job Description
<ul style="list-style-type: none"> <li>• Prepare chatbot user conversation flows and deploys in the chosen Bot platform</li> <li>• Build engaging conversation experience with BOT and Webhook integration</li> <li>• Participate in the current testing and ensure smooth delivery of the current platform upgrade in WordPress</li> <li>• Managing the WordPress website back-end including database and server integration.</li> <li>• Website maintenance and troubleshooting issues.</li> <li>• Monitoring the performance of the live website</li> </ul>

Desired Profile		
Knowledge	Specific Skills	Experience
B.Tech / M.Tech  Working knowledge of Core PHP, MySQL, HTML5, CSS3, Javascript, and JQuery.	<ul style="list-style-type: none"> <li>• Strong Analytical skills</li> <li>• Design skills to create a chatbot Conversation flow</li> <li>• Experience in some conversation flow or dialog flow design tools</li> <li>• Ability to understand the user requirements in depth</li> <li>• Passion and drive to take initiative and continue to learn</li> <li>• Anticipate and adapt to new and changing customer needs.</li> </ul>	2-4 years experience  Chatbot integration experience can be an added advantage

