



ACS
INTERNATIONAL
SCHOOLS

Welcome to Catering

Contact Details: Aleksandra Zielinska - Catering Administrator - All UK Schools

(catering@acs-schools.com)

Catering is an essential service provided by the schools to ensure that students have access to nutritious and delicious meals throughout the day. At ACS International Schools Ltd, we offer a comprehensive catering service that provides a variety of meals and snacks for our students.

To make it easier for parents and guardians to manage their child's catering needs, we have two online platforms: ParentPay and Fusion. These platforms make it easier for parents and guardians to manage their child's catering account, add credit, and pre-order meals.

ParentPay is an online payment platform that allows parents and guardians to add credit to their child's catering account. To add credit to your child's account, you will need to log in to your ParentPay account, select the 'catering' option, and add the desired amount of credit. Once the credit has been added, it will be available for your child to use in the school canteen or cafeteria.

Fusion is an online pre-ordering system that allows parents and guardians to pre-order meals for their child. This system is available for lower school and early childhood students. To pre-order meals for your child, you will need to log in to your Fusion account and select the desired meal option, payment will automatically be taken from your ParentPay credit. Pre-ordering meals ensures that your child receives their preferred meals and helps to reduce food waste.

If you have any queries regarding Fusion, you can contact the catering team at catering@acs-schools.com. We will be happy to assist you with any questions or concerns you may have. If you have any queries regarding ParentPay, you can contact the finance team at finance@acs-schools.com.

At ACS Schools, we are committed to providing our students with nutritious and delicious meals that meet their dietary needs and preferences. We hope that our online platforms make it easier for parents and guardians to manage their child's catering account and ensure that their child receives the meals they need to stay healthy and focused.

Pre-ordering food on Fusion Online - Early Childhood and Lower School only

The system enables parents to pre-order up to 2 weeks in advance and is an easily accessible system that gives you control of what your younger children are eating (orders can also be viewed and cancelled up to 9am on the day should they change their mind or if your child is absent from school).

- Every Early Childhood meal comes with: the main meal choice plus dessert, milk & fruit.
- Every Lower School meal comes with: Main choice plus dessert, drink (water or milk), fruit & salad.
- Extra snack options are also available for pre-ordering, these include Popcorn, additional fruit pot and Rice cakes.

You should have already received an On-Boarding code email shortly after you received your forms online information, if you have not received or cannot find the Fusion Online details you can request it by filling in this form Click [HERE](#), this is a manual service so may take up to 7 working days to complete, if your child starts school before receiving or signing up, please do not worry, we will not let any student go without food.