

Terms of Service - Maxinor

****Last Updated: October 2, 2025****

1. Acceptance of Terms

By accessing and using the services provided by Maxinor ("We," "Our," "Company"), you ("Client," "You") accept and agree to be bound by the terms and provision of this agreement. If you do not agree to abide by the above, please do not use this service.

2. Company Information

****Company Name:** Maxinor**

****Business Name:** The Venture Builders**

****Contact:** contact@mlabs.co.in**

****Registered Address:** [To be updated with registered address]**

****Governing Law:** Republic of India**

3. Services Description

Maxinor provides venture building and business consulting services including:

- Venture Sprint (30-day transformation programs)
- Venture Partner (embedded execution services)
- Venture CXO (fractional leadership services)

4. User Eligibility

Our services are intended for:

- Business founders and entrepreneurs
- Companies with annual revenue of ₹2 Crores or more
- Organizations seeking operational scaling support
- Users must be 18 years or older and legally capable of entering contracts

5. Service Terms

- Deliverables as specified in individual service agreements

5.2 Payment Terms

- Payment due within 15 days of invoice date
- Late payments may incur 2% monthly service charge
- All fees exclude applicable GST and taxes
- No refunds after service commencement except as legally required

5.3 Intellectual Property

- Client retains ownership of pre-existing intellectual property
- Maxinor retains rights to methodologies, frameworks, and proprietary processes
- Work products developed jointly will be specified in individual agreements
- Confidential information remains property of disclosing party

6. User Responsibilities

- Provide accurate and complete information
- Respond promptly to reasonable requests for information
- Maintain confidentiality of proprietary methodologies
- Comply with all applicable laws and regulations
- Use services only for lawful business purposes

7. Prohibited Uses

You may not use our services to:

- Violate any applicable laws or regulations
- Transmit harmful, threatening, or offensive content
- Attempt to gain unauthorized access to our systems
- Interfere with other users' use of services
- Engage in any fraudulent activities

8. Privacy and Data Protection

- We collect and process personal data in accordance with our Privacy Policy
- Data processing complies with applicable Indian privacy laws
- Sensitive business information is protected under confidentiality provisions
- Users have rights regarding their personal data as specified in Privacy Policy

9. Disclaimers

9.1 Service Availability

- Services provided "as is" and "as available"
- We do not guarantee uninterrupted service availability
- Maintenance and updates may cause temporary service interruption

9.2 Business Results

- We cannot guarantee specific business outcomes or revenue improvements
- Results depend on multiple factors including client implementation
- Case studies and success stories are not guarantees of future performance

10. Limitation of Liability

- Our total liability shall not exceed fees paid for services in question
- We are not liable for indirect, consequential, or punitive damages
- Liability limitations do not apply to gross negligence or willful misconduct
- Some jurisdictions do not allow limitation of implied warranties

11. Indemnification

You agree to indemnify and hold Maxinor harmless from any claims, losses, damages, liabilities, including legal fees, arising out of:

- Your use or misuse of services
- Violation of these terms
- Violation of rights of third parties
- Any content or information you provide

12. Termination

12.1 By Client

- You may terminate services with 30 days written notice
- Fees for completed work remain due
- Confidentiality obligations survive termination

12.2 By Maxinor

- We may terminate for breach of terms with 15 days notice
- Immediate termination for material breach or illegal activity
- Refund policy as per individual service agreements

13. Force Majeure

Neither party shall be liable for delays or failures in performance resulting from circumstances beyond reasonable control, including natural disasters, government actions, or other unforeseeable events.

14. Governing Law and Jurisdiction

These terms are governed by the laws of India. Any disputes shall be resolved through:

1. Good faith negotiation
2. Mediation in Delhi, India
3. Arbitration under Indian Arbitration and Conciliation Act, 2015
4. Courts in Delhi, India (as last resort)

15. Modifications

- We reserve the right to modify these terms at any time

- Modifications will be posted on our website
- Continued use after modifications constitutes acceptance
- Material changes will be notified via email

16. Severability

If any provision of these terms is found unenforceable, the remaining provisions will remain in full force and effect.

17. Contact Information

For questions about these Terms of Service, please contact:

- Email: contact@mlabs.co.in
- Subject Line: "Terms of Service Inquiry"

These terms constitute the entire agreement between parties regarding use of services and supersede all prior agreements.